

# Buffalo Niagara Medical Campus Employee Survey



**The Urban Design Project**  
University at Buffalo, the State University of New York  
*with the Greater Buffalo Niagara Regional Transportation Council*

This survey was conducted by the Urban Design Project in the University at Buffalo's School of Architecture and Planning under contract to Chan Krieger and Associates. The surveys were tabulated and analyzed with the help of the Greater Buffalo Niagara Regional Transportation Council (GBNRTC). The survey was modeled after the Downtown Worker's Survey developed by Buffalo Place, Inc. and the GBNRTC to enable the aggregation of data on the downtown workforce.

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**On the cover:** Buffalo Niagara Medical Campus Master Plan image by Chan Krieger and Associates.

## Employee Survey Summary

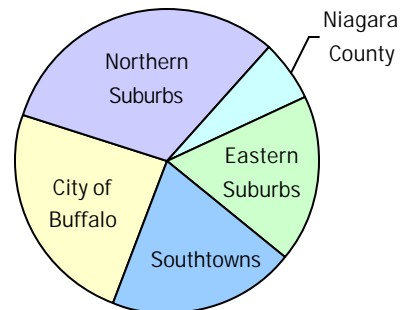
### Overview

Buffalo Niagara Medical Campus employees, according to a survey conducted by the five member institutions, are affluent professional and managerial workers who commute from the suburbs, take a quick lunch, don't have time to shop, and have mixed feelings about the campus environment and its amenities.

Potential implications for planning and development for the BNMC include: continuing concerns about parking and security; some interest in nearby housing and improved retail offerings; at least a hypothetical possibility of increasing transit ridership to the campus; and probable employee receptivity to improvements in image and environment.

### Employees and their households

BNMC employees live all around the region, although proportionally more from the suburbs and less from the City of Buffalo. About a fifth of survey respondents live within the city limits. Thirty percent live in the northern suburbs of Erie County from Amherst to Grand Island; roughly a fifth live in the Southtowns including Hamburg, Orchard Park, and East Aurora; another fifth live in eastern suburbs including Clarence, Lancaster, Cheektowaga, and West Seneca; more than 5 percent reside in Niagara County; a few live elsewhere.



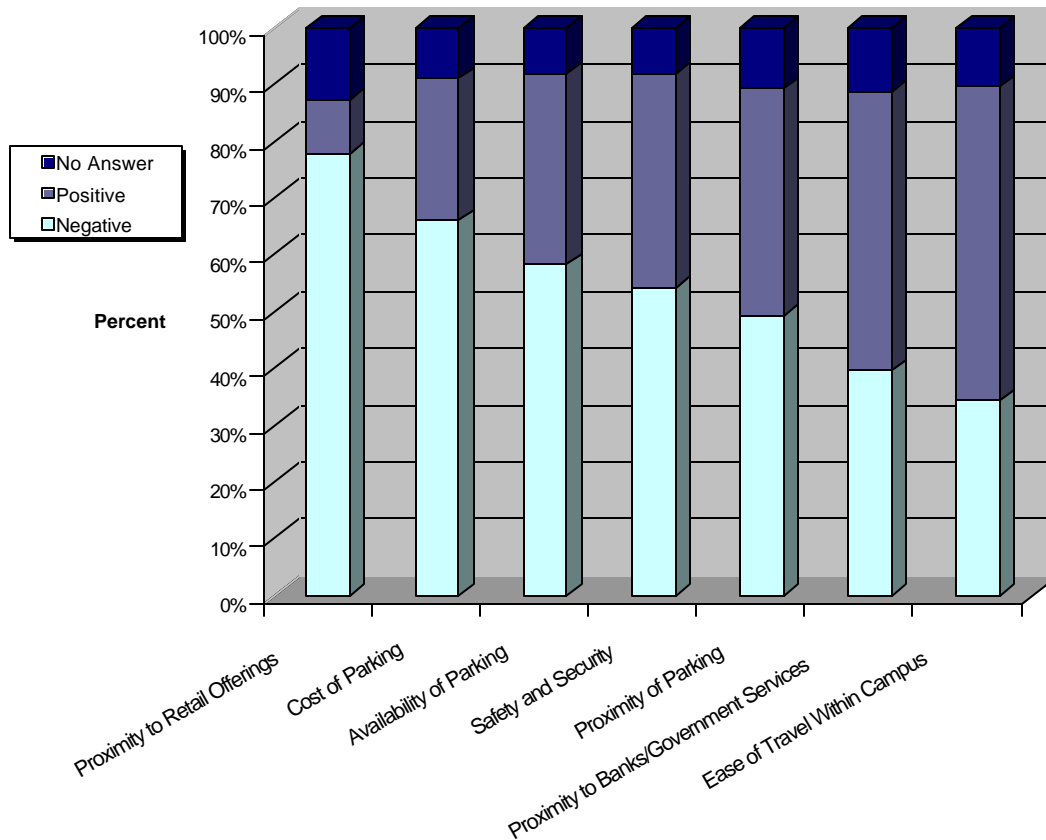
Where BNMC employees live.

Medical campus employees are typically white, well-educated, affluent, and stable. More than four-fifths are white, only 8 percent African American. Two thirds have college degrees; a quarter have graduate degrees and beyond. A third make more than \$75,000 a year. Only 15 percent make less than \$30,000 per year. Three quarters are homeowners. Two thirds have been employed there more than five years.

More than three fifths of BNMC employees participating in the survey have no children under 18 at home. Of those who use daycare services (about 9 percent of the total), nearly all would consider using a service on or near the BNMC campus. One in ten lives with another BNMC employee; nearly half live in two-earner households.

### Being there.

BNMC employees are generally positive but specifically critical about work life on the Medical Campus. On a scale from one to six, 70 percent of respondents rated the BNMC positively (4, 5, or 6) as a place to work. Half gave a positive rating to the "image of BNMC."



Positive and negative ratings of various aspects of the BNMC.

But on more specific criteria, judgments were more negative. Two thirds were critical of the cost of parking; three fifths were negative on the availability of parking; and half were negative on the proximity of parking. Slightly more than half give a positive rating to ease of travel within the campus. But slightly more than half were negative about safety and security. About half considered proximity to banks and government services positively, but nearly four-fifths gave negative ratings to retail offerings.

### Getting there.

Almost everyone gets to work by private vehicle – about 93 percent. Four out of five BNMC employees say they drive to work alone. Only six percent take public transit. One out of a hundred walks or rides a bike. One in a hundred uses a Metro park-and-ride facility.

Fifty five percent of those who don't use transit say they could – nearly 60 percent live within two blocks of the nearest Metro stop – but don't because it's not convenient, takes too long, feels unsafe, or simply because they prefer to drive. The cost of public transit is mainly not an issue for these employees. And more than half give a positive rating to the availability of public transportation – even though few use it.

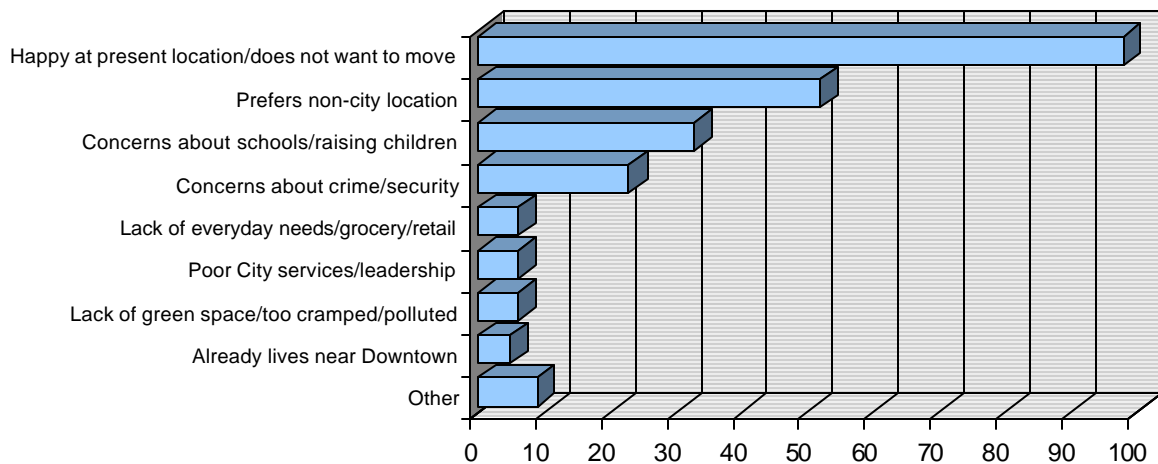
Driving, on the other hand, feels very convenient. Two thirds of all BNMC households have at least two cars available, and seventy percent of those surveyed consider the campus well-located in relation to the highway system. Commutes for BNMC employees are roughly in line with commuters in Erie County overall: about three fifths take 15 minutes or more to get to work; one fifth takes more than half an hour.

Respondents were clear about the motivations behind their transportation choices. More than half rated convenience, safety and security, and flexibility during the day as “very important” and more than 80

percent put some emphasis on each of those factors. The cost of parking and the total cost of the trip, including parking, were far less important.

### Living there?

Nearly one in five BNMC employees said they would be interested in living in or around the medical campus if new housing were developed there. Of those who said they would not be interested, most reported being happy where they are, while others mentioned schools, security, or neighborhood environment as disincentives for an urban lifestyle.



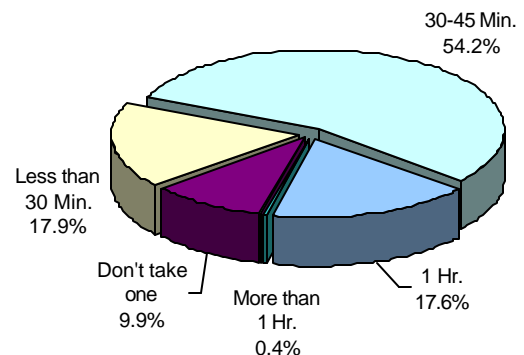
Reasons given for not wanting to live in or near the Buffalo Niagara Medical Campus.

Whatever the potential market for housing near the medical campus, it does not seem to be a rich one. Half of those expressing interest in living near the BNMC wanted to rent, half to buy. Two thirds who gave a preference for renting wanted rents at \$500 per month or less – the lower end of the scale. Three quarters of those who wanted to buy wished for units for sale at less than \$100,000.

For those with an interest in nearby housing, on-site parking (63 percent) and security (51 percent) led a long parade of desired amenities. Other preferences, in descending order of importance (from 40 to 30 percent) included a balcony or porch; storage; central air conditioning; maintenance service; a “well-equipped kitchen”; and hardwood floors. The leading preference for unit configuration was “townhouse” (43 percent), “low rise” (23 percent), and “loft” (17 percent).

### Eating there.

For all its professional employees, the BNMC is a “lunchbucket” place. Fully one fifth bring a lunch from home every day. Three quarters do so at least once a week. About 40 percent eat at an employee cafeteria at least once a week. Nearly 30 percent buy lunch from a carry out restaurant one or more times per week. Eighty-five percent never eat lunch at a sit-down restaurant.



Lunch break duration for BNMC employees.

BNMC employees almost never travel as much as 15 minutes to eat lunch. They can't afford to. Fewer than one in five has a full hour or more to eat. About half have from 30 to 45 minutes. About a fifth have a lunch period of 30 minutes or less. One in ten doesn't take a lunch break at all. Not surprisingly, they don't spend much. Nearly 70 percent spend under \$6 for lunch.

### Shopping there.

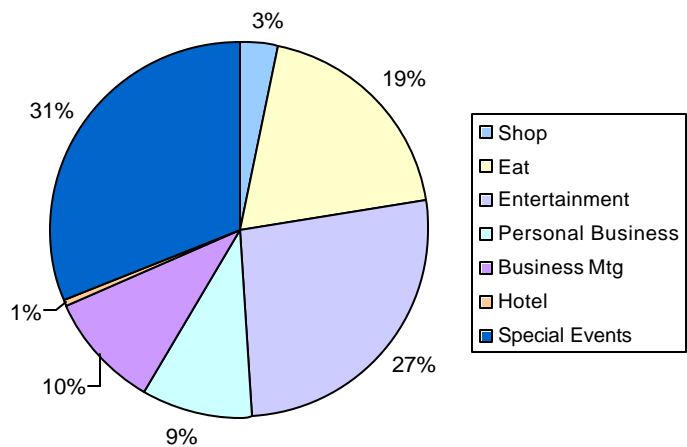
BNMC employees' negative view of shopping opportunities is matched by their behavior. About three quarters say they never go shopping during their lunch period. Those who do typically visit a drug store, gift shop, or women's clothing store. Such shoppers almost never spend more than \$25.

Instead, like many other shoppers, they spend their money in the big-box discount stores, and at Galleria Mall, Boulevard Mall, McKinley Mall, and surrounding stores. Yet, if there were expanded shopping opportunities in and around the BNMC, only 8 percent say they would not shop there.

### Staying there.

Medical campus employees do tend occasionally to stay after work for other purposes, and sometimes return downtown on evening, weekends, or days off. Nearly half say they never stay downtown after work, but more than a fifth do so at least once a month, and as often as several times a week. More than a third come back downtown as often for other purposes.

Of those who stay after work, 19 percent do so to eat, 27 percent for bar or entertainment, and 31 percent for special events. Of those who return to the vicinity on evenings, weekends, or days off, 16 percent do so to eat, 27 percent for bar or entertainment, and 28 percent for special events. Presumably more and better offerings could increase such behavior.



Reasons BNMC employees stay in the area after work.

### The Survey.

These results are based on surveys returned by 268 BNMC employees. Of these, 45 percent were from Roswell Park Cancer Institute employees; 34 percent from Kaleida employees; 10 percent from the UB Research Institute on Addiction; 8 percent from Buffalo Medical Group; and 3.4 percent from the Hauptmann Woodward Institute. Four out of five of the respondents were women. The statistical margin of error has not been calculated.





## Tabulated Results

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## Tabulated Results

Upon conclusion of the data entry and quality control work, the following information was derived:

- 268 Valid Returns
- 268 Valid Returns Represent 5 BNMC Employers as follows:
  - Kaleida 91
  - UB/RIA 26
  - Roswell Park 120
  - Buffalo Medical Group 22
  - HWI 9
- Survey Results Represent 5.5% of the Medical Campus Workforce

### 1. How long is your lunch period?

Less than 30 minutes 18%	30–45 minutes 53%	1 hour 17%	Over 1 hour <1%	Don't take one 10%
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Valid: 268

Not Answered: 2%

### 2. What do you usually do for lunch? How many days (if any) of a typical 5-day week do you do each of the following?

DAYS per WEEK

	Never	Once per Week	Twice per Week	Three per Week	Four per Week	Everyday	Not Answered
Bring lunch from home	24%	11%	12%	21%	12%	20%	1%
Eat at a sit-down restaurant	85%	10%	3%	1%	0%	1%	1%
Buy lunch at carryout place	71%	15%	6%	5%	1%	1%	1%
Eat at employee cafeteria	60%	14%	9%	8%	3%	5%	1%
Don't eat lunch	77%	8%	6%	4%	1%	3%	1%
Other (specify)	0%	<1%	1%	<1%	<1%	<1%	<1%

Valid: 268

### 3. On a typical workday, if you leave the office building for lunch, how long does it take you to reach your destination?

Less than 5 minutes 29%	5–9 minutes 27%	10–14 minutes 12%	More than 15 minutes 3%	Not Applicable 22%
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Valid: 268

Not Answered: 7%

### 4. How much do you usually spend for lunch if you don't bring it from home?

Less than \$3.00 <0%	\$3.00 - 5.99 69%	\$6.00-\$9.99 16%	\$10.00 or more 3%	Not Applicable 9%
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Valid: 268

Not Answered: 3%

**How often do you typically:**

	Never	A few times/Year	Once/Month	2-3 Times/Month	Once/Week	2-3 Times/Week	Not Answered
<b>5. Take Metro Rail to or from the Buffalo Niagara Medical Campus (BNMC)?</b>	83%	9%	1%	2%	<1%	3%	1%
<b>6. Leave the BNMC area for lunch?</b>	48%	21%	7%	6%	13%	3%	2%
<b>7. Stay downtown to do something after work?</b>	48%	28%	7%	4%	7%	4%	2%
<b>8. Come back downtown, other than for work, on evenings, weekends, or your days off?</b>	28%	34%	15%	9%	7%	6%	1%
<b>9. Go non-food shopping during your lunch period?</b>	75%	12%	5%	3%	3%	1%	1%

Valid: 268

**10. If you go non-food shopping, where do you typically shop during your lunch period?**

18% Drug store      1% Men's clothing      8% Women's clothing      <1% Other apparel      1% Shoe store  
 2% Bakery/food store      4% Book/record store      6% Variety store      11% Gift shop      5% Flower sho  
 1% Toy/hobby shop      <1% Electronics      6% Other(s)

Valid: 268 (Multiple Answers Allowed)

**11. How long does it typically take you to travel to these lunchtime shopping destinations?**

Less than 5 minutes 8%	5-9 minutes 15%	10-14 minutes 8%	More than 15 minutes 3%	Not Applicable 65%
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Valid: 268

Not Answered: 1%

**12. On average, how much do you spend on these lunchtime shopping trips?**

Under \$5.00 5%	\$5.00 - 14.99 16%	\$15.00 - 24.99 9%	\$25.00 or more 4%	Not Applicable 65%
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Valid: 268

Not Answered: 2%

**13. If there were expanded shopping opportunities within or near the BNMC, on a scale of 1-6 indicate your interest in shopping at the following store types:**

	No Interest			Very Interested			
Women's Clothing	29%	6%	10%	14%	12%	17%	12%*
Men's Clothing	35%	10%	15%	10%	5%	6%	19%*
Shoe Store	27%	9%	14%	12%	9%	15%	14%*
Indoor Farmer's Market	18%	9%	15%	15%	12%	21%	10%*
Children's Apparel	45%	9%	6%	9%	6%	8%	17%*
Department Store	21%	3%	14%	16%	16%	19%	11%*
Home Accessory Store	25%	8%	16%	13%	12%	12%	13%*

Valid: 268

	No Interest			Very Interested			
Factory Outlet Store	19%	7%	14%	13%	15%	20%	12%*
Book Store	18%	9%	16%	13%	13%	18%	12%*
Hardware Store	36%	14%	15%	9%	5%	3%	18%*
Grocery/ Green Grocer	25%	13%	15%	10%	8%	13%	16%*
Gift Shop	22%	14%	14%	20%	9%	9%	12%*
Appliances/ Electrical	42%	19%	13%	4%	2%	3%	18%*
Furniture Store	41%	17%	12%	7%	2%	3%	18%*

\* Not Answered

**14. If there were expanded shopping opportunities in and around the BNMC, when would you shop?**

Before work 6%	Lunchtime 21%	After work 38%	Evenings 10%	Weekends 12%	Wouldn't shop around the BNMC 8%
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Valid: 268 (Multiple Answers Allowed)

Not Answered: 5%

**15. Which TWO shopping areas listed below have you shopped at most during the past few months for items other than food, beverage and drug products?**

23%	Galleria Mall & Area	<1 %	Lockport Mall & Area	<1%	Rainbow Center &Area
17%	Boulevard Mall & Area	4%	Main Place Mall	<1%	Sheridan Plaza &Area
1%	Downtown Buffalo Stores	10%	McKinley Mall & Area	<1%	Summit Park Mall &Area
4%	Eastern Hills Mall & Area	2%	Niagara Factory Outlet Mall	1%	University Plaza &Area
2%	Northtown Plaza & Area	3%	Southgate Plaza & Area	1%	Consumer Square, N. Buffalo
23%	Discount Department Stores (e.g., Wal-Mart, Target, etc.)	5%	Neighborhood Stores	2%	Others

Valid: 268 (Multiple Answers Allowed)

Not Answered: 4%

**For what purpose(s) do you frequent the BNMC other than for your normal workday?**

	Shop	Eat	Bar/ Entertain ment	Personal Business	Business Meeting	Hotel	Special Events	Not Applicable
<b>16. Stay on the Medical Campus after work</b>	2%	11%	15%	5%	6%	<1%	18%	50%
<b>17. Evenings, weekends, days off</b>	3%	16%	27%	3%	3%	<1%	28%	43%

Valid: 268 (Multiple Answers Allowed)

**18. Do you presently own or rent your residence?**

Own: 74%	Rent: 24%	Not Applicable: 2%
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Valid: 268

Not Answered: <1%

**19. a. If new residential developments were to occur in and around the Buffalo Niagara Campus, would you be interested in living in or near the BNMC?**

Yes: 18%	No: 82%
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Valid: 268

Not Answered: 0%

**If no, briefly explain why: (Top Reasons Given)**

- Is happy where presently living (18%)
- Already owns/built home elsewhere (12%)
- Concerned about schools (10%)
- Prefers the suburbs (9%)
- Not Answered (7%)
- Does not like the city, the area (7%)
- Not interested in relocating (7%)
- Safety and security concerns (6%)

Valid: 221 (Multiple Answers Allowed)

**b. What type of residential dwelling would you prefer to own?**

Townhouse: 43%	Low rise [1-3 floors]: 23%	Mid-rise [4-6 floors]: 4%	High-rise [7 or more floors]: 9%
Loft: 17%	Live-in workspace: 0%	Other(s): 4%	

Valid: 47

Not Answered: 0%

**c. Which neighborhood(s) would you be interested in?**

Allentown: 9%	Fruitbelt: 1%	Masten: 1%	Downtown: 6%
No Preference: 2%	Other(s): 2%		

Valid: 47 (Multiple Answers Allowed)

**d. Would you prefer to Own or Rent?**

Own: 51%	Rent: 49%
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Valid: 47

Not Answered: 0%

**e. If preferring to Own, what purchase price level or range would you be willing to pay?**

Under \$49,999: 4%	\$50,000-74,999: 33%	\$75,000-99,999: 38%	\$100,000-149,999: 4%
\$150,000-199,999: 13%	\$200,000-299,999: 4%	\$300,000 or more: 0%	

Valid: 24

Not Answered: 4%

**20. If preferring to Rent, what monthly price level or range would you be willing to pay?**

Under \$349: 17%	\$350-499: 48%	\$500-649: 26%	\$650-999: 4%	\$1,000-1,499: 4%	\$1,500 or more: 0%
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Valid: 23

Not Answered: 4%

**On a scale of 1 - 6, rate the following amenities you would like to have and be willing to pay a premium for:**

	No Interest			Very Interested			
	1	2	3	4	5	6	6%*
Den / Library	23%	9%	15%	11%	15%	9%	19%*
Central Air - Conditioning	9%	4%	4%	17%	23%	36%	6%*
Jacuzzi / Spa	34%	11%	13%	9%	15%	6%	13%*
Fireplace	21%	8%	11%	19%	17%	13%	11%*
Skylights	13%	4%	13%	26%	21%	15%	9%*
Well Equipped Kitchen	6%	2%	4%	21%	26%	32%	9%*
Balcony / Porch	2%	0%	4%	19%	26%	40%	9%*
Storage	0%	2%	13%	17%	23%	36%	9%*
Hardwood Floors	4%	9%	17%	17%	13%	30%	11%*

Valid: 47

\*Not Answered

	No Interest			Very Interested			
	1	2	3	4	5	6	6%*
Security	0%	4%	6%	13%	6%	51%	19%*
On-Site Restaurant	26%	13%	28%	11%	11%	2%	11%*
Separate Dining Room	19%	9%	23%	23%	6%	6%	13%*
Courtyard / Greenspace	13%	4%	17%	23%	13%	23%	6%*
Maintenance Service	2%	6%	19%	21%	11%	32%	9%*
Maid / Desk Service	26%	23%	13%	9%	6%	9%	15%*
Health Club	19%	15%	15%	9%	9%	21%	13%*
On Site Parking	0%	0%	2%	11%	11%	63%	13%*
Other (specify):	3 other amenities listed = 1%						

\*Not Answered

**21. What size dwelling would you prefer?**

**Number of bedrooms:**

One: 15%	Two: 45%	Three: 32%	Four or more: 9%
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Valid: 47

Not Answered: 0%

**Number of bathrooms:**

One: 26%	One and one-half: 55%	Two or more: 19%
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Valid: 47

Not Answered: 0%

**22. On a scale of 1 - 6, where 6=excellent, how would you rate each of the following with regard to working on the BNMC?**

	<i>Poor</i>				<i>Excellent</i>		<i>Not Answered</i>
BNMC as a place to work	1%	3%	17%	26%	30%	15%	7%
Image of BNMC	4%	16%	22%	23%	20%	7%	7%
Restaurants and bars	10%	18%	23%	21%	13%	3%	12%
Retail stores	39%	27%	12%	6%	3%	1%	13%
Special events	15%	14%	18%	20%	16%	4%	13%
Cost of parking	24%	21%	21%	14%	6%	5%	9%
Availability of parking	20%	18%	21%	17%	9%	7%	8%
Distance to parking	15%	14%	21%	17%	14%	9%	11%
Availability of public transportation to BNMC	4%	7%	22%	24%	16%	16%	12%
Convenience of highway system to BNMC	0%	4%	18%	28%	27%	15%	8%
Proximity to banks/other services, city & county halls	4%	10%	25%	25%	17%	7%	11%
Proximity to clients/customers	3%	6%	30%	26%	11%	7%	18%
Safety/security	10%	15%	29%	22%	9%	6%	8%
Ease of traveling within the BNMC	2%	7%	25%	26%	22%	6%	10%
BNMC (historical buildings, landmarks)	4%	12%	29%	24%	14%	6%	11%

Valid: 268

**23. Where is the general location of your household?**

Household Location	Household Location	Household Location			
Westside Buffalo	2%	Delaware/Elmwood	<1%	UB North Campus	<1%
Northtowns	3%	East Aurora	1%	Grand Island	<1%
West Seneca	4%	Town of Niagara	1%	Niagara County	1%
Tonawanda	3%	Blasdell	1%	Eastside of Buffalo	1%
Hamburg	3%	Southtowns	8%	Williamsville	3%
Snyder	1%	Depew	1%	South Buffalo	2%
Wheatfield	1%	City of Buffalo	1%	Masten District	<1%
North Buffalo	6%	Lancaster	3%	Eastern Erie County	<1%
Lockport	1%	City of Niagara Falls	<1%	Kleinhans Music Hall	1%
Orchard Park	2%	Amherst	7%	Area	
Eden	<1%	Suburbs	6%	Town of Concord	<1%
Kenmore	4%	Harlem and Clinton	<1%	Lewiston	<1%
Cheektowaga	5%	Downtown Buffalo	2%	Pendleton	<1%
Clarence	1%	University Area	2%	Eggert and Kensington	<1%
North Tonawanda	<1%	Riverside	1%	Lackawanna	<1%
Allentown	1%	Chautauqua County	<1%	Egbertsville	<1%
Town of Tonawanda	3%	Delaware District	1%	Northeast of Buffalo	1%
Elmwood Village	1%	Rural Area	<1%	Town of Aurora	<1%

Valid: 268

Not Answered: 7%

**Please describe your HOUSEHOLD:**

**24. How many adults (including yourself) are in your household?**

One: 27%	Two: 57%	Three: 9%	Four or more: 5%
Valid: 268			Not Answered: 2%

**25. Are any other adult members of your household employed?**

One: 47%	Two: 8%	Three or more: 3%	Not Applicable: 36%
Valid: 268			Not Answered: 6%

**26. Do any other adult members of your household work on the BMNC?**

One: 9%	Two: 0%	Three or more: 1%	Not Applicable: 82%
Valid: 268			Not Answered: 8%

**27. How many vehicles (cars, vans, pickup trucks, motorcycles) are available to members of your household?**

None: 2%	One: 29%	Two: 48%	Three or more: 18%
Valid: 268			Not Answered: 3%

**28. How many children (under 18) are in your household?**

None: 62%	One: 15%	Two: 16%	Three or more: 5%
Valid: 268			Not Answered: 2%

**29. If you have children, do you currently use a day care facility?**

Yes: 21%	No: 74%	
Valid: 98		Not Answered: 4%

**30. If quality day care services were provided on or near the BMNC, would you consider using this service?**

Yes: 24%	No: 49%	Maybe: 15%
Valid: 98		Not Answered: 11%



**Please describe YOURSELF:**

**31. How long have you worked Buffalo Niagara Medical Campus?**

Less than 6 months: 3%	6 mos.-2 yrs.: 10%	2 - 5 yrs.: 15%	More than 5 yrs.: 68%
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Valid: 268 Not Answered: 3%

**32. Are you employed?**

Full-time: 85%	Part-time: 14%
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Valid: 268 Not Answered: 1%

**33. Which age bracket are you in?**

Under 25: 5%	26-34: 15%	35-44: 30%	45-54: 38%	55-64: 10%	65 & over: 1%
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Valid: 268 Not Answered: 1%

**34. Which of the following best describes your education?**

GED: <1%	High School: 7%	Some College: 22%	College Graduate: 43%	Post Graduate: 24%	Trade School: 1%
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Valid: 268 Not Answered: 2%

**35. Which of the following best describes your occupation?**

Managerial: 9%	Clerical: 26%	Professional: 51%	Self-employed: 0%	Education: 4%
Skilled labor: 3%	Unskilled labor: 1%	Other: 3%		

Valid: 268 Not Answered: 2%

**36. Are you ...**

Male: 18%	Female: 81%
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Valid: 268 Not Answered: 1%

**37. Your normal work hours are:**

**Begin Work...**

1:00 AM - 1:59 AM	<1%	8:00 AM - 8:14 AM	22%	1:00 PM - 1:14 PM	<1%
2:00 AM - 2:59 AM	<1%	8:15 AM - 8:29 AM	<1%	2:00 PM - 2:29 PM	2%
5:00 AM - 5:59 AM	<1%	8:30 AM - 8:44 AM	16%	3:00 PM - 3:29 PM	2%
6:00 AM - 6:14 AM	3%	8:45 AM - 8:59 AM	<1%	4:00 PM - 4:14 PM	<1%
6:30 AM - 6:44 AM	1%	9:00 AM - 9:14 AM	13%	7:00 PM - 7:29 PM	1%
7:00 AM - 7:14 AM	16%	9:30 AM - 9:44 AM	<1%	11:00 PM - 11:29 PM	1%
7:30 AM - 7:44 AM	9%	12:00 PM - 12:14 PM	1%		

Valid: 268 Not Answered: 10%

**End Work...**

7:00 AM - 7:14 AM	1%	4:30 PM - 4:44 PM	14%	6:45 PM - 6:59 PM	<1%
7:30 AM - 7:44 AM	<1%	4:45 PM - 4:59 PM	1%	7:00 PM - 7:29 PM	1%
8:00 AM - 8:14 AM	1%	5:00 PM - 5:14 PM	22%	8:00 PM - 8:29 PM	5%
2:00 PM - 2:29 PM	4%	5:15 PM - 5:29 PM	<1%	9:00 PM - 9:59 PM	1%
3:00 PM - 3:29 PM	7%	5:30 PM - 5:44 PM	5%	11:00 PM - 11:59 PM	2%
3:30 PM - 3:59 PM	7%	6:00 PM - 6:14 PM	4%		
4:00 PM - 4:14 PM	12%	6:15 PM - 6:29 PM	<1%		

Valid: 268 Not Answered: 11%

**Please describe your typical COMMUTE TO WORK:**

**38. Your home-to-work trip takes:**

Less than 5 minutes: 1%	5–9 minutes: 9%	10–14 minutes: 16%	15–19 minutes: 15%
20-24 minutes: 20%	25–29 minutes: 17%	30 minutes or more: 20%	

Valid: 268 Not Answered: 1%

**39. Your usual commuting distance (one-way) from home to work is:**

Less than a mile: 2%	1 - 2 miles: 6%	3 - 4 miles: 8%	5 - 6 miles: 11%
7 - 10 miles: 21%	11 - 15 miles: 21%	16 - 25 miles: 22%	More than 25 miles: 5%

Valid: 268 Not Answered: 4%

**40. How do you usually get to work (if you normally use more than one mode, check all that apply)?**

Drive – Car, Van or Truck: 87%	Passenger – Car, Van or Truck: 6%	Motorcycle: 0%	MetroBus: 3%	MetroRail: 3%
Bicycle: <1%	Taxi: 0%	Walking: 1%	Other modes: 0%	

Valid: 268 (Multiple Answers Allowed)

**41. a. If you do not use Metro Bus or Metro Rail to get to work, could you?**

Yes: 55%	No: 40%
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Valid: 258 Not Answered: 5%

**b. If yes, why didn't you? (Top Reasons Given)**

- Inconvenient (23%)
- Not Answered (16%)
- Takes too much time (11%)
- Owns a car (7%)
- Prefers to drive (6%)
- Concerned about safety and crime (6%)

Valid: 156

**42. If you were in a car, van or truck, how many persons travel in the vehicle (including yourself) to the BNMC?**

One [you]: 87%	Two: 5%	Three: 0%	Not Applicable: 6%
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Valid: 268 Not Answered: 1%

**43. How many stops do you typically make on your way to work (e.g., pick up/drop off a passenger; go to store)?**

None: 68%	One: 21%	Two: 4%	Four or more: 1%	Not Applicable: 6%
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Valid: 268 Not Answered: 1%

**44. How far do you currently park from work?**

2 minutes or less: 56%	3-5 minutes: 25%	6-9 minutes: 8%	10 minutes or more: 3%
Not Applicable: 6%			

Valid: 268 Not Answered: 1%

**45. How far was the closest Metro stop from work?**

One Block: 26%	Two Blocks: 31%	Three or more: 22%	Don't know: 17%
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Valid: 268 Not Answered: 3%

**46. a. Do you use a Metro Park & Ride Lot?**

Yes: 1%	No: 96%
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Valid: 268

Not Answered: 3%

**b. If yes, which one?**

LaSalle <1%
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Valid: 2

Not Answered: <1%

**47. On a scale of 1 - 6, how would you rate each of the following with regard to making your daily transportation choice?**

	Important			Not Important			
Cost of parking	13%	4%	11%	15%	17%	36%	4%*
Total cost of trip by car (tolls, gas, insurance, parking)	15%	7%	16%	20%	16%	20%	6%*
Cost of bus/rail fare	40%	11%	13%	10%	6%	10%	10%*
Convenience	1%	1%	6%	11%	18%	57%	5%*
Safety/security	1%	2%	7%	10%	18%	56%	5%*
Flexibility during the day	5%	1%	6%	11%	18%	51%	7%*

Valid 268

\*Not Answered

**48. What street or signal changes do you think would improve the movement of vehicles and/or pedestrians in the BNMC area? (Top Responses)**

- 57% Not Answered
- 10% No suggestions
- 4% Don't know/not sure
- 3% Nothing needs to be changed /Fine/OK
- 2% Ellicott should be two -way
- 2% Synchronize traffic lights

Valid: 268 (Multiple Answers Allowed)

**49. Are you:**

Caucasian: 82%	Native American: 1%	African American: 8%
Hispanic: <0%	Asian American: 1%	Other: 3%

Valid: 268

Not Answered: 4%

**50. What is the combined yearly income (before taxes) of your household?**

Less than \$15,000: 3%	\$15,000 - \$29,999: 12%	\$30,000 - \$44,999: 17%
\$45,000 - \$59,999: 13%	\$60,000 - \$74,999: 12%	\$75,000 or more: 34%

Valid: 268

Not Answered: 9%

**51. If you drive to work, where do you park?**

On Street 7%	Off-Street 85%	Not Applicable: 6%
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Valid: 268

Not Answered: 2%

**52. We welcome any comments or suggestions you may have about the survey in general or any issues of importance to you: (Top Responses)**

- 67% Not Answered
- 5% Parking is needed closer to the facility
- 4% More restaurants /catering services are needed
- 4% More retail is needed
- 3% Safety concerns

Valid: 268 (Multiple Answers Allowed)



# Appendix



## Frequency Tables

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## FREQUENCY TABLES

**Employer ID**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Kaleida	91	34.0	34.0	34.0
	UB/RIA	26	9.7	9.7	43.7
	Roswell Park	120	44.8	44.8	88.4
	Buffalo Medical Group	22	8.2	8.2	96.6
	HWI	9	3.4	3.4	100.0
	Total	268	100.0	100.0	

**Lunch Period**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 30 Min.	47	17.5	17.5	17.5
	30-45 Min.	142	53.0	53.0	70.5
	1 Hr.	46	17.2	17.2	87.7
	Over 1 Hr.	1	.4	.4	88.1
	Don't take one	26	9.7	9.7	97.8
	Not Answered	6	2.2	2.2	100.0
	Total	268	100.0	100.0	

**Bring Lunch from Home**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per Week	30	11.2	14.6	14.6
	Twice per Week	32	11.9	15.6	30.2
	Three times per Week	56	20.9	27.3	57.6
	Four times per Week	32	11.9	15.6	73.2
	Every Weekday	53	19.8	25.9	99.0
	Not Answered	2	.7	1.0	100.0
	Total	205	76.5	100.0	
Missing	Never	63	23.5		
Total		268	100.0		

**Lunch at a Restaurant**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per Week	26	9.7	63.4	63.4
	Twice per Week	7	2.6	17.1	80.5
	Three times per Week	2	.7	4.9	85.4
	Every Weekday	4	1.5	9.8	95.1
	Not Answered	2	.7	4.9	100.0
	Total	41	15.3	100.0	
Missing	Never	227	84.7		
Total		268	100.0		



**Buy Lunch at a Carryout**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per Week	41	15.3	53.2	53.2
	Twice per Week	15	5.6	19.5	72.7
	Three times per Week	12	4.5	15.6	88.3
	Four times per Week	3	1.1	3.9	92.2
	Every Weekday	4	1.5	5.2	97.4
	Not Answered	2	.7	2.6	100.0
	Total	77	28.7	100.0	
Missing	Never	191	71.3		
Total		268	100.0		

**Eat Lunch at Employee Cafeteria**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per Week	37	13.8	34.9	34.9
	Twice per Week	25	9.3	23.6	58.5
	Three time per Week	20	7.5	18.9	77.4
	Four times per Week	8	3.0	7.5	84.9
	Every Weekday	14	5.2	13.2	98.1
	Not Answered	2	.7	1.9	100.0
	Total	106	39.6	100.0	
Missing	Never	162	60.4		
Total		268	100.0		

**Don't Eat Lunch**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per Week	21	7.8	33.9	33.9
	Twice per Week	17	6.3	27.4	61.3
	Three times per Week	12	4.5	19.4	80.6
	Four times per Week	2	.7	3.2	83.9
	Every Weekday	8	3.0	12.9	96.8
	Not Answered	2	.7	3.2	100.0
	Total	62	23.1	100.0	
Missing	Never	206	76.9		
Total		268	100.0		

**Other Lunch Arrangements**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Once per Week	1	.4	14.3	14.3
	Twice per Week	3	1.1	42.9	57.1
	Three times per Week	1	.4	14.3	71.4
	Four times per Week	1	.4	14.3	85.7
	Every Weekday	1	.4	14.3	100.0
	Total	7	2.6	100.0	
Missing	System	261	97.4		
Total		268	100.0		

**Specify Other Lunch Option**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Eats lunch at home	1	.4	14.3	14.3
	Buys lunch from vending machine	1	.4	14.3	28.6
	Orders in/has food delivered	2	.7	28.6	57.1
	Eats at desk/or workstation	1	.4	14.3	71.4
	Conference lunch	1	.4	14.3	85.7
	Not Answered	1	.4	14.3	100.0
	Total	7	2.6	100.0	
Missing	System	261	97.4		
Total		268	100.0		

**Travel Time to Lunch Destination**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 5 Minutes	77	28.7	28.7	28.7
	5-9 Minutes	71	26.5	26.5	55.2
	10-14 Minutes	32	11.9	11.9	67.2
	More than 15 Minutes	9	3.4	3.4	70.5
	Not Applicable	59	22.0	22.0	92.5
	Not Answered	20	7.5	7.5	100.0
	Total	268	100.0	100.0	

**Lunch Time Spending**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	\$3.00-\$5.99	184	68.7	68.7	68.7
	\$6.00-\$9.99	43	16.0	16.0	84.7
	\$10.00 or more	7	2.6	2.6	87.3
	Less than \$3.00	1	.4	.4	87.7
	Not Applicable	24	9.0	9.0	96.6
	Not Answered	9	3.4	3.4	100.0
	Total	268	100.0	100.0	

**MetroRail Use During Workday**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	223	83.2	83.2	83.2
	Once per Week	1	.4	.4	83.6
	2-3 times per Week	9	3.4	3.4	86.9
	Once per Month	3	1.1	1.1	88.1
	2-3 times per Month	4	1.5	1.5	89.6
	A few times per Year	25	9.3	9.3	98.9
	Not Answered	3	1.1	1.1	100.0
	Total	268	100.0	100.0	

**Leave BNMC for Lunch**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	128	47.8	47.8	47.8
	Once per Week	35	13.1	13.1	60.8
	2-3 times per Week	8	3.0	3.0	63.8
	Once per Month	19	7.1	7.1	70.9
	2-3 times per Month	17	6.3	6.3	77.2
	A few times per Year	57	21.3	21.3	98.5
	Not Answered	4	1.5	1.5	100.0
	Total	268	100.0	100.0	

**Stay Downtown After Work**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	129	48.1	48.1	48.1
	Once per Week	18	6.7	6.7	54.9
	2-3 times per Week	10	3.7	3.7	58.6
	Once per Month	20	7.5	7.5	66.0
	2-3 times per Month	11	4.1	4.1	70.1
	A few times per Year	74	27.6	27.6	97.8
	Not Answered	6	2.2	2.2	100.0
	Total	268	100.0	100.0	

**Come Back Downtown-Non Work**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	74	27.6	27.6	27.6
	Once per Week	20	7.5	7.5	35.1
	2-3 times per Week	17	6.3	6.3	41.4
	Once per Month	40	14.9	14.9	56.3
	2-3 times per Month	24	9.0	9.0	65.3
	A few times per Year	90	33.6	33.6	98.9
	Not Answered	3	1.1	1.1	100.0
	Total	268	100.0	100.0	

**Non-Food Shopping During Lunch**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	201	75.0	75.0	75.0
	Once per Week	8	3.0	3.0	78.0
	2-3 times per Week	2	.7	.7	78.7
	Once per Month	14	5.2	5.2	84.0
	2-3 times per Month	8	3.0	3.0	86.9
	A few times per Year	33	12.3	12.3	99.3
	Not Answered	2	.7	.7	100.0
	Total	268	100.0	100.0	

**Drug Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	49	18.3	21.4	21.4
	Not Applicable	175	65.3	76.4	97.8
	Not Answered	5	1.9	2.2	100.0
	Total	229	85.4	100.0	
Missing	System	39	14.6		
Total		268	100.0		

**Men's Clothing Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	100.0	100.0
Missing	System	265	98.9		
Total		268	100.0		

**Women's Clothing Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	7.8	100.0	100.0
Missing	System	247	92.2		
Total		268	100.0		

**Other Apparel Shop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing	System	267	99.6		
Total		268	100.0		

**Shoes Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	100.0	100.0
Missing	System	266	99.3		
Total		268	100.0		

**Bakery / Food Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.9	100.0	100.0
Missing	System	263	98.1		
Total		268	100.0		

**Book / Record Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	11	4.1	100.0	100.0
Missing	System	257	95.9		
Total		268	100.0		

**Variety Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	6.0	100.0	100.0
Missing	System	252	94.0		
Total		268	100.0		

**Gift Shop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	29	10.8	100.0	100.0
Missing	System	239	89.2		
Total		268	100.0		

**Flower Shop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	5.2	100.0	100.0
Missing	System	254	94.8		
Total		268	100.0		

**Toy / Hobby Shop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	100.0	100.0
Missing	System	266	99.3		
Total		268	100.0		

**Electronics Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing	System	267	99.6		
Total		268	100.0		

**Other Shops**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Bank	1	.4	6.7	6.7
	Pier One Imports	1	.4	6.7	13.3
	Antique Shop	2	.7	13.3	26.7
	Library	1	.4	6.7	33.3
	Not Specified	10	3.7	66.7	100.0
	Total	15	5.6	100.0	
Missing	System	253	94.4		
Total		268	100.0		

**Travel Time to Shopping Destination**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 5 Minutes	20	7.5	7.5	7.5
	5-9 Minutes	40	14.9	14.9	22.4
	10-14 Minutes	22	8.2	8.2	30.6
	More than 15 Minutes	9	3.4	3.4	34.0
	Not Applicable	173	64.6	64.6	98.5
	Not Answered	4	1.5	1.5	100.0
	Total	268	100.0	100.0	

**Amount Spent on Lunchtime Shopping**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Under \$5.00	13	4.9	4.9	4.9
	\$5.00 - \$14.99	42	15.7	15.7	20.5
	\$15.00 - \$24.99	23	8.6	8.6	29.1
	\$25.00 or more	10	3.7	3.7	32.8
	Not Applicable	174	64.9	64.9	97.8
	Not Answered	6	2.2	2.2	100.0
	Total	268	100.0	100.0	

**Women's Clothing Stores**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	77	28.7	28.7	28.7
	Little Interest	16	6.0	6.0	34.7
	Some Interest	27	10.1	10.1	44.8
	Moderately Interested	38	14.2	14.2	59.0
	Quite Interested	31	11.6	11.6	70.5
	Very Interested	47	17.5	17.5	88.1
	Not Answered	32	11.9	11.9	100.0
	Total	268	100.0	100.0	

**Men's Clothing Stores**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	94	35.1	35.1	35.1
	Little Interest	27	10.1	10.1	45.1
	Some Interest	40	14.9	14.9	60.1
	Moderately Interested	26	9.7	9.7	69.8
	Quite Interested	14	5.2	5.2	75.0
	Very Interested	16	6.0	6.0	81.0
	Not Answered	51	19.0	19.0	100.0
	Total	268	100.0	100.0	

**Shoes Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	72	26.9	26.9	26.9
	Little Interest	25	9.3	9.3	36.2
	Some Interest	37	13.8	13.8	50.0
	Moderately Interested	31	11.6	11.6	61.6
	Quite Interested	25	9.3	9.3	70.9
	Very Interested	41	15.3	15.3	86.2
	Not Answered	37	13.8	13.8	100.0
	Total	268	100.0	100.0	

**Indoor Farmers Market**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	47	17.5	17.5	17.5
	Little Interest	24	9.0	9.0	26.5
	Some Interest	41	15.3	15.3	41.8
	Moderately Interested	40	14.9	14.9	56.7
	Quite Interested	33	12.3	12.3	69.0
	Very Interested	57	21.3	21.3	90.3
	Not Answered	26	9.7	9.7	100.0
	Total	268	100.0	100.0	

**Children's Apparel Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	120	44.8	44.8	44.8
	Little Interest	25	9.3	9.3	54.1
	Some Interest	17	6.3	6.3	60.4
	Moderately Interested	24	9.0	9.0	69.4
	Quite Interested	16	6.0	6.0	75.4
	Very Interested	21	7.8	7.8	83.2
	Not Answered	45	16.8	16.8	100.0
	Total	268	100.0	100.0	

**Department Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	57	21.3	21.3	21.3
	Little Interest	9	3.4	3.4	24.6
	Some Interest	37	13.8	13.8	38.4
	Moderately Interested	42	15.7	15.7	54.1
	Quite Interested	43	16.0	16.0	70.1
	Very Interested	50	18.7	18.7	88.8
	Not Answered	30	11.2	11.2	100.0
	Total	268	100.0	100.0	

**Home Accessory Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	68	25.4	25.4	25.4
	Little Interest	22	8.2	8.2	33.6
	Some Interest	44	16.4	16.4	50.0
	Moderately Interested	35	13.1	13.1	63.1
	Quite Interested	31	11.6	11.6	74.6
	Very Interested	33	12.3	12.3	86.9
	Not Answered	35	13.1	13.1	100.0
	Total	268	100.0	100.0	

**Factory Outlet Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	51	19.0	19.0	19.0
	Little Interest	18	6.7	6.7	25.7
	Some Interest	38	14.2	14.2	39.9
	Moderately Interested	34	12.7	12.7	52.6
	Quite Interested	40	14.9	14.9	67.5
	Very Interested	54	20.1	20.1	87.7
	Not Answered	33	12.3	12.3	100.0
	Total	268	100.0	100.0	

**Book Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	48	17.9	17.9	17.9
	Little Interest	23	8.6	8.6	26.5
	Some Interest	44	16.4	16.4	42.9
	Moderately Interested	36	13.4	13.4	56.3
	Quite Interested	36	13.4	13.4	69.8
	Very Interested	48	17.9	17.9	87.7
	Not Answered	33	12.3	12.3	100.0
	Total	268	100.0	100.0	

**Hardware Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	96	35.8	35.8	35.8
	Little Interest	38	14.2	14.2	50.0
	Some Interest	39	14.6	14.6	64.6
	Moderately Interested	24	9.0	9.0	73.5
	Quite Interested	13	4.9	4.9	78.4
	Very Interested	9	3.4	3.4	81.7
	Not Answered	49	18.3	18.3	100.0
	Total	268	100.0	100.0	



**Grocery/Green Grocer Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	66	24.6	24.6	24.6
	Little Interest	35	13.1	13.1	37.7
	Some Interest	40	14.9	14.9	52.6
	Moderately Interested	28	10.4	10.4	63.1
	Quite Interested	22	8.2	8.2	71.3
	Very Interested	34	12.7	12.7	84.0
	Not Answered	43	16.0	16.0	100.0
	Total	268	100.0	100.0	

**Gift Shop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	58	21.6	21.6	21.6
	Little Interest	38	14.2	14.2	35.8
	Some Interest	37	13.8	13.8	49.6
	Moderately Interested	55	20.5	20.5	70.1
	Quite Interested	23	8.6	8.6	78.7
	Very Interested	24	9.0	9.0	87.7
	Not Answered	33	12.3	12.3	100.0
	Total	268	100.0	100.0	

**Appliance / Electrical Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	112	41.8	41.8	41.8
	Little Interest	50	18.7	18.7	60.4
	Some Interest	34	12.7	12.7	73.1
	Moderately Interested	12	4.5	4.5	77.6
	Quite Interested	5	1.9	1.9	79.5
	Very Interested	7	2.6	2.6	82.1
	Not Answered	48	17.9	17.9	100.0
	Total	268	100.0	100.0	

**Furniture Store**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	110	41.0	41.0	41.0
	Little Interest	46	17.2	17.2	58.2
	Some Interest	32	11.9	11.9	70.1
	Moderately Interested	19	7.1	7.1	77.2
	Quite Interested	6	2.2	2.2	79.5
	Very Interested	8	3.0	3.0	82.5
	Not Answered	47	17.5	17.5	100.0
	Total	268	100.0	100.0	

**Preferred Hours to Shop (1 of 5)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Before work	24	9.0	9.0	9.0
	Lunchtime	74	27.6	27.6	36.6
	After Work	96	35.8	35.8	72.4
	Evenings	8	3.0	3.0	75.4
	Weekends	9	3.4	3.4	78.7
	Still Wouldn't Shop Downtown	35	13.1	13.1	91.8
	Not Answered	22	8.2	8.2	100.0
	Total	268	100.0	100.0	

**Preferred Hours to Shop (2 of 5)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Before work	1	.4	.9	.9
	Lunchtime	16	6.0	14.4	15.3
	After Work	60	22.4	54.1	69.4
	Evenings	18	6.7	16.2	85.6
	Weekends	15	5.6	13.5	99.1
	Not Answered	1	.4	.9	100.0
	Total	111	41.4	100.0	
Missing	System	157	58.6		
Total		268	100.0		

**Preferred Hours to Shop (3 of 5)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	After Work	9	3.4	22.0	22.0
	Evenings	12	4.5	29.3	51.2
	Weekends	19	7.1	46.3	97.6
	Still Wouldn't Shop Downtown	1	.4	2.4	100.0
	Total	41	15.3	100.0	
Missing	System	227	84.7		
Total		268	100.0		

**Preferred Hours to Shop (4 of 5)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Evenings	5	1.9	38.5	38.5
	Weekends	8	3.0	61.5	100.0
	Total	13	4.9	100.0	
Missing	System	255	95.1		
Total		268	100.0		

**Preferred Hours to Shop (5 of 5)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Weekends	3	1.1	100.0	100.0
Missing	System	265	98.9		
Total		268	100.0		

**Most Shopped at Stores (1 of 2)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Galleria Mall & Area	125	46.6	46.6	46.6
	Boulevard Mall & Area	54	20.1	20.1	66.8
	Downtown Buffalo Stores	4	1.5	1.5	68.3
	Eastern Hills Mall & Area	7	2.6	2.6	70.9
	Northtown Plaza & Area	2	.7	.7	71.6
	Discount Department Stores	51	19.0	19.0	90.7
	Lockport Mall & Area	1	.4	.4	91.0
	McKinley Mall & Area	13	4.9	4.9	95.9
	Niagara Factory Outlet Mall	1	.4	.4	96.3
	Neighborhood Stores	4	1.5	1.5	97.8
	Other	2	.7	.7	98.5
	Not Answered	4	1.5	1.5	100.0
	Total	268	100.0	100.0	

**Most Shopped at Stores (2 of 2)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Boulevard Mall & Area	38	14.2	14.2	14.2
	Downtown Buffalo Stores	2	.7	.7	14.9
	Eastern Hills Mall & Area	15	5.6	5.6	20.5
	Northtown Plaza & Area	10	3.7	3.7	24.3
	Discount Department Stores	73	27.2	27.2	51.5
	Lockport Mall & Area	1	.4	.4	51.9
	McKinley Mall & Area	40	14.9	14.9	66.8
	Niagara Factory Outlet Mall	11	4.1	4.1	70.9
	Southgate Plaza & Area	17	6.3	6.3	77.2
	Neighborhood Stores	24	9.0	9.0	86.2
	Rainbow Center & Area	1	.4	.4	86.6
	Sheridan Plaza & Area	2	.7	.7	87.3
	Summit Park Mall & Area	1	.4	.4	87.7
	University Plaza & Area	3	1.1	1.1	88.8
	Consumer Square, N. Buffalo	4	1.5	1.5	90.3
	Other	10	3.7	3.7	94.0
	Not Answered	16	6.0	6.0	100.0
	Total	268	100.0	100.0	

**Other Most Shopped Stores**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Elmwood Strip	3	1.1	25.0	25.0
	Home Depot	2	.7	16.7	41.7
	Elmwood/Delaware Plaza	1	.4	8.3	50.0
	BJ's	1	.4	8.3	58.3
	Online	3	1.1	25.0	83.3
	Pet Supply Store	1	.4	8.3	91.7
	Out of Town	1	.4	8.3	100.0
	Total	12	4.5	100.0	
Missing	System	256	95.5		
Total		268	100.0		

**Shop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.9	11.9	11.9
	Not Answered	37	13.8	88.1	100.0
	Total	42	15.7	100.0	
Missing	System	226	84.3		
Total		268	100.0		

**Eat**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	29	10.8	100.0	100.0
Missing	System	239	89.2		
Total		268	100.0		

**Entertainment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	40	14.9	100.0	100.0
Missing	System	228	85.1		
Total		268	100.0		

**Personal Business**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	5.2	100.0	100.0
Missing	System	254	94.8		
Total		268	100.0		

**Business Meeting**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	15	5.6	100.0	100.0
Missing	System	253	94.4		
Total		268	100.0		

**Hotel**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	1	.4	100.0	100.0
Missing System	267	99.6		
Total	268	100.0		

**Special Events**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	47	17.5	100.0	100.0
Missing System	221	82.5		
Total	268	100.0		

**Not Applicable**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	133	49.6	100.0	100.0
Missing System	135	50.4		
Total	268	100.0		

**Shop**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	7	2.6	20.6	20.6
Valid Not Answered	27	10.1	79.4	100.0
Valid Total	34	12.7	100.0	
Missing System	234	87.3		
Total	268	100.0		

**Eat**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	43	16.0	100.0	100.0
Missing System	225	84.0		
Total	268	100.0		

**Entertainment**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	73	27.2	100.0	100.0
Missing System	195	72.8		
Total	268	100.0		

**Personal Business**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	8	3.0	100.0	100.0
Missing System	260	97.0		
Total	268	100.0		

**Business Meeting**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	3.0	100.0	100.0
Missing	System	260	97.0		
Total		268	100.0		

**Hotel**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing	System	267	99.6		
Total		268	100.0		

**Special Events**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	75	28.0	100.0	100.0
Missing	System	193	72.0		
Total		268	100.0		

**Not Applicable**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	114	42.5	100.0	100.0
Missing	System	154	57.5		
Total		268	100.0		

**Currently Own or Rent**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Own	197	73.5	73.5	73.5
	Rent	64	23.9	23.9	97.4
	Not Applicable	6	2.2	2.2	99.6
	Not Answered	1	.4	.4	100.0
	Total	268	100.0	100.0	

**Interested in Living In/Near BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	47	17.5	17.5	17.5
	No	221	82.5	82.5	100.0
Total		268	100.0	100.0	

Explain why you wouldn't live in/near BNMC (1 of 3)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Prefers country living	9	3.4	4.1	4.1
	Doesn't like city congestion	1	.4	.5	4.5
	Concerned about schools	21	7.8	9.5	14.0
	Too much crime	7	2.6	3.2	17.2
	Already owns/built a home elsewhere	31	11.6	14.0	31.2
	Lack of green space	2	.7	.9	32.1
	Does not like the city/the area	17	6.3	7.7	39.8
	Too expensive to live downtown	1	.4	.5	40.3
	Prefers the suburbs	20	7.5	9.0	49.3
	Is happy where presently living	43	16.0	19.5	68.8
	Does not want to raise children in city	3	1.1	1.4	70.1
	Already lives near downtown	5	1.9	2.3	72.4
	Not interested in relocating	17	6.3	7.7	80.1
	Not enough activity	1	.4	.5	80.5
	Concerned about safety and security	11	4.1	5.0	85.5
	Quality of life has declined	1	.4	.5	86.0
	Poor services	1	.4	.5	86.4
	Spouse will object	1	.4	.5	86.9
	Lots are too small	1	.4	.5	87.3
	Lack of everyday needs	3	1.1	1.4	88.7
	Lack of neighborhoods	1	.4	.5	89.1
	Would prefer the Waterfront	1	.4	.5	89.6
	Prefers to be centrally located	1	.4	.5	90.0
	Too busy to move	1	.4	.5	90.5
	Near retirement	2	.7	.9	91.4
	Not Answered	19	7.1	8.6	100.0
	Total	221	82.5	100.0	
Missing	System	47	17.5		
Total		268	100.0		

**Explain why you wouldn't live in/near BNMC (2 of 3)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Concerned about schools	6	2.2	18.2	18.2
	Already owns/build a home elsewhere	1	.4	3.0	21.2
	Lack of green space	1	.4	3.0	24.2
	Does not like the city/area	2	.7	6.1	30.3
	Prefers the suburbs	3	1.1	9.1	39.4
	Is happy where presently living	2	.7	6.1	45.5
	Would not want to raise children in city	2	.7	6.1	51.5
	Not interesting in relocating	2	.7	6.1	57.6
	Too far away from family and friends	1	.4	3.0	60.6
	No grocery stores	1	.4	3.0	63.6
	No retail	1	.4	3.0	66.7
	Concerned about safety and security	3	1.1	9.1	75.8
	Quality of life has declined	1	.4	3.0	78.8
	Poor services	2	.7	6.1	84.8
	Lack of commitment by the City	1	.4	3.0	87.9
	Pollution/Dirty	1	.4	3.0	90.9
	Not convenient for others in the household	1	.4	3.0	93.9
	Lack of everyday needs	1	.4	3.0	97.0
	Lack of neighborhoods	1	.4	3.0	100.0
		Total	33	12.3	100.0
Missing	System	235	87.7		
Total		268	100.0		

**Explain why you wouldn't live in/near BNMC (3 of 3)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Too much crime	1	.4	16.7	16.7
	Is happy where presently living	1	.4	16.7	33.3
	Does not want to raise children in the city	1	.4	16.7	50.0
	Concerned about safety and security	1	.4	16.7	66.7
	Poor services	1	.4	16.7	83.3
	Poor leadership	1	.4	16.7	100.0
		Total	6	2.2	100.0
Missing	System	262	97.8		
Total		268	100.0		



**Dwelling Preference**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Townhouse	20	7.5	42.6	42.6
	Low-Rise (1-3 Floors)	11	4.1	23.4	66.0
	Mid-Rise (4-6 Floors)	2	.7	4.3	70.2
	High-Rise (7 or more Floors)	4	1.5	8.5	78.7
	Loft	8	3.0	17.0	95.7
	Other	2	.7	4.3	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Other Dwelling Preference**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Two Family House/Double	1	.4	50.0	50.0
	Not Specified	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing	System	266	99.3		
Total		268	100.0		

**Allentown**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	25	9.3	96.2	96.2
	Not Answered	1	.4	3.8	100.0
	Total	26	9.7	100.0	
Missing	System	242	90.3		
Total		268	100.0		

**Fruit Belt**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	100.0	100.0
Missing	System	266	99.3		
Total		268	100.0		

**Masten**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	100.0	100.0
Missing	System	266	99.3		
Total		268	100.0		

**Downtown**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	17	6.3	100.0	100.0
Missing	System	251	93.7		
Total		268	100.0		

**No Neighborhood Preference**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	2.2	100.0	100.0
Missing	System	262	97.8		
Total		268	100.0		

**Other Neighborhood Preference**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Elmwood	1	.4	20.0	20.0
	North Buffalo	1	.4	20.0	40.0
	Delaware District	1	.4	20.0	60.0
	Not Specified	2	.7	40.0	100.0
	Total	5	1.9	100.0	
Missing	System	263	98.1		
Total		268	100.0		

**Prefer to Own or Rent**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Own	24	9.0	51.1	51.1
	Rent	23	8.6	48.9	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Preferred Purchase Price to Own**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Under \$49,999	1	.4	4.2	4.2
	\$50,000 - \$74,999	8	3.0	33.3	37.5
	\$75,000 - \$99,999	9	3.4	37.5	75.0
	\$100,000 - \$149,999	1	.4	4.2	79.2
	\$150,000 - \$199,999	3	1.1	12.5	91.7
	\$200,000 - \$299,999	1	.4	4.2	95.8
	Not Answered	1	.4	4.2	100.0
	Total	24	9.0	100.0	
Missing	System	244	91.0		
Total		268	100.0		

**Preferred Monthly Rent**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Under \$349	4	1.5	17.4	17.4
	\$350 - \$499	11	4.1	47.8	65.2
	\$500 - \$649	6	2.2	26.1	91.3
	\$1,000 - \$1,499	1	.4	4.3	95.7
	Not Answered	1	.4	4.3	100.0
	Total	23	8.6	100.0	
Missing	System	245	91.4		
Total		268	100.0		

**Den / Library**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	11	4.1	23.4	23.4
	Little Interest	4	1.5	8.5	31.9
	Some Interest	7	2.6	14.9	46.8
	Moderately Interested	5	1.9	10.6	57.4
	Quite Interested	7	2.6	14.9	72.3
	Very Interested	4	1.5	8.5	80.9
	Not Answered	9	3.4	19.1	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Central Air-Conditioning**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	4	1.5	8.5	8.5
	Little Interest	2	.7	4.3	12.8
	Some Interest	2	.7	4.3	17.0
	Moderately Interested	8	3.0	17.0	34.0
	Quite Interested	11	4.1	23.4	57.4
	Very Interested	17	6.3	36.2	93.6
	Not Answered	3	1.1	6.4	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Jacuzzi / Spa**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	16	6.0	34.0	34.0
	Little Interest	5	1.9	10.6	44.7
	Some Interest	6	2.2	12.8	57.4
	Moderately Interested	4	1.5	8.5	66.0
	Quite Interested	7	2.6	14.9	80.9
	Very Interested	3	1.1	6.4	87.2
	Not Answered	6	2.2	12.8	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Fireplace**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	10	3.7	21.3	21.3
	Little Interest	4	1.5	8.5	29.8
	Some Interest	5	1.9	10.6	40.4
	Moderately Interested	9	3.4	19.1	59.6
	Quite Interested	8	3.0	17.0	76.6
	Very Interested	6	2.2	12.8	89.4
	Not Answered	5	1.9	10.6	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Skylights**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	6	2.2	12.8	12.8
	Little Interest	2	.7	4.3	17.0
	Some Interest	6	2.2	12.8	29.8
	Moderately Interested	12	4.5	25.5	55.3
	Quite Interested	10	3.7	21.3	76.6
	Very Interested	7	2.6	14.9	91.5
	Not Answered	4	1.5	8.5	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Well-Equipped Kitchen**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	3	1.1	6.4	6.4
	Little Interest	1	.4	2.1	8.5
	Some Interest	2	.7	4.3	12.8
	Moderately Interested	10	3.7	21.3	34.0
	Quite Interested	12	4.5	25.5	59.6
	Very Interested	15	5.6	31.9	91.5
	Not Answered	4	1.5	8.5	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Balcony / Porch**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	1	.4	2.1	2.1
	Some Interest	2	.7	4.3	6.4
	Moderately Interested	9	3.4	19.1	25.5
	Quite Interested	12	4.5	25.5	51.1
	Very Interested	19	7.1	40.4	91.5
	Not Answered	4	1.5	8.5	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Storage**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Little Interest	1	.4	2.1	2.1
	Some Interest	6	2.2	12.8	14.9
	Moderately Interested	8	3.0	17.0	31.9
	Quite Interested	11	4.1	23.4	55.3
	Very Interested	17	6.3	36.2	91.5
	Not Answered	4	1.5	8.5	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Hardwood Floors**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	2	.7	4.3	4.3
	Little Interest	4	1.5	8.5	12.8
	Some Interest	8	3.0	17.0	29.8
	Moderately Interested	8	3.0	17.0	46.8
	Quite Interested	6	2.2	12.8	59.6
	Very Interested	14	5.2	29.8	89.4
	Not Answered	5	1.9	10.6	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Security**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Little Interest	2	.7	4.3	4.3
	Some Interest	3	1.1	6.4	10.6
	Moderately Interested	6	2.2	12.8	23.4
	Quite Interested	3	1.1	6.4	29.8
	Very Interested	24	9.0	51.1	80.9
	Not Answered	9	3.4	19.1	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**On-Site Restaurant**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	12	4.5	25.5	25.5
	Little Interest	6	2.2	12.8	38.3
	Some Interest	13	4.9	27.7	66.0
	Moderately Interested	5	1.9	10.6	76.6
	Quite Interested	5	1.9	10.6	87.2
	Very Interested	1	.4	2.1	89.4
	Not Answered	5	1.9	10.6	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Separate Dining Room**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	9	3.4	19.1	19.1
	Little Interest	4	1.5	8.5	27.7
	Some Interest	11	4.1	23.4	51.1
	Moderately Interested	11	4.1	23.4	74.5
	Quite Interested	3	1.1	6.4	80.9
	Very Interested	3	1.1	6.4	87.2
	Not Answered	6	2.2	12.8	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Courtyard / Greenspace**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	6	2.2	12.8	12.8
	Little Interest	2	.7	4.3	17.0
	Some Interest	8	3.0	17.0	34.0
	Moderately Interested	11	4.1	23.4	57.4
	Quite Interested	6	2.2	12.8	70.2
	Very Interested	11	4.1	23.4	93.6
	Not Answered	3	1.1	6.4	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Maintenance Service**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	1	.4	2.1	2.1
	Little Interest	3	1.1	6.4	8.5
	Some Interest	9	3.4	19.1	27.7
	Moderately Interested	10	3.7	21.3	48.9
	Quite Interested	5	1.9	10.6	59.6
	Very Interested	15	5.6	31.9	91.5
	Not Answered	4	1.5	8.5	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Maid / Desk Service**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	12	4.5	25.5	25.5
	Little Interest	11	4.1	23.4	48.9
	Some Interest	6	2.2	12.8	61.7
	Moderately Interested	4	1.5	8.5	70.2
	Quite Interested	3	1.1	6.4	76.6
	Very Interested	4	1.5	8.5	85.1
	Not Answered	7	2.6	14.9	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Health Club**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No Interest	9	3.4	19.1	19.1
	Little Interest	7	2.6	14.9	34.0
	Some Interest	7	2.6	14.9	48.9
	Moderately Interested	4	1.5	8.5	57.4
	Quite Interested	4	1.5	8.5	66.0
	Very Interested	10	3.7	21.3	87.2
	Not Answered	6	2.2	12.8	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**On-Site Parking**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Some Interest	1	.4	2.2	2.2
	Moderately Interested	5	1.9	10.9	13.0
	Quite Interested	5	1.9	10.9	23.9
	Very Interested	29	10.8	63.0	87.0
	Not Answered	6	2.2	13.0	100.0
	Total	46	17.2	100.0	
Missing	System	222	82.8		
Total		268	100.0		

**Other Premium Amenity**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Garage	1	.4	33.3	33.3
	Pool	1	.4	33.3	66.7
	Not Specified	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing	System	265	98.9		
Total		268	100.0		



**Number of Bedrooms Preferred**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	One	7	2.6	14.9	14.9
	Two	21	7.8	44.7	59.6
	Three	15	5.6	31.9	91.5
	Four or more	4	1.5	8.5	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**Number of Bathrooms Preferred**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	One	12	4.5	25.5	25.5
	One and One-Half	26	9.7	55.3	80.9
	Two or more	9	3.4	19.1	100.0
	Total	47	17.5	100.0	
Missing	System	221	82.5		
Total		268	100.0		

**BNMC as a Place to Work**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	3	1.1	1.1	1.1
	Tarnished	9	3.4	3.4	4.5
	Somewhat Negative	45	16.8	16.8	21.3
	Mildly Favorable	71	26.5	26.5	47.8
	Quite Favorable	80	29.9	29.9	77.6
	Excellent	41	15.3	15.3	92.9
	Not Answered	19	7.1	7.1	100.0
	Total	268	100.0	100.0	

**Image of the BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	12	4.5	4.5	4.5
	Tarnished	44	16.4	16.4	20.9
	Somewhat Negative	58	21.6	21.6	42.5
	Mildly Favorable	62	23.1	23.1	65.7
	Quite Favorable	53	19.8	19.8	85.4
	Excellent	20	7.5	7.5	92.9
	Not Answered	19	7.1	7.1	100.0
	Total	268	100.0	100.0	

**Restaurants and Bars**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	28	10.4	10.4	10.4
	Tarnished	49	18.3	18.3	28.7
	Somewhat Negative	62	23.1	23.1	51.9
	Mildly Favorable	56	20.9	20.9	72.8
	Quite Favorable	34	12.7	12.7	85.4
	Excellent	8	3.0	3.0	88.4
	Not Answered	31	11.6	11.6	100.0
	Total	268	100.0	100.0	

**Retail Stores**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	105	39.2	39.2	39.2
	Tarnished	72	26.9	26.9	66.0
	Somewhat Negative	31	11.6	11.6	77.6
	Mildly Favorable	17	6.3	6.3	84.0
	Quite Favorable	7	2.6	2.6	86.6
	Excellent	2	.7	.7	87.3
	Not Answered	34	12.7	12.7	100.0
	Total	268	100.0	100.0	

**Special Events**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	40	14.9	14.9	14.9
	Tarnished	38	14.2	14.2	29.1
	Somewhat Negative	48	17.9	17.9	47.0
	Mildly Favorable	53	19.8	19.8	66.8
	Quite Favorable	42	15.7	15.7	82.5
	Excellent	12	4.5	4.5	86.9
	Not Answered	35	13.1	13.1	100.0
	Total	268	100.0	100.0	

**Cost of Parking**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	64	23.9	23.9	23.9
	Tarnished	56	20.9	20.9	44.8
	Somewhat Negative	57	21.3	21.3	66.0
	Mildly Favorable	38	14.2	14.2	80.2
	Quite Favorable	15	5.6	5.6	85.8
	Excellent	14	5.2	5.2	91.0
	Not Answered	24	9.0	9.0	100.0
	Total	268	100.0	100.0	

**Availability of Parking**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	53	19.8	19.8	19.8
	Tarnished	48	17.9	17.9	37.7
	Somewhat Negative	55	20.5	20.5	58.2
	Mildly Favorable	45	16.8	16.8	75.0
	Quite Favorable	25	9.3	9.3	84.3
	Excellent	20	7.5	7.5	91.8
	Not Answered	22	8.2	8.2	100.0
	Total	268	100.0	100.0	

**Distance to Parking**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	40	14.9	14.9	14.9
	Tarnished	37	13.8	13.8	28.7
	Somewhat Negative	55	20.5	20.5	49.3
	Mildly Favorable	46	17.2	17.2	66.4
	Quite Favorable	38	14.2	14.2	80.6
	Excellent	23	8.6	8.6	89.2
	Not Answered	29	10.8	10.8	100.0
	Total	268	100.0	100.0	

**Availability of Public Transportation to BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	11	4.1	4.1	4.1
	Tarnished	18	6.7	6.7	10.8
	Somewhat Negative	58	21.6	21.6	32.5
	Mildly Favorable	63	23.5	23.5	56.0
	Quite Favorable	43	16.0	16.0	72.0
	Excellent	42	15.7	15.7	87.7
	Not Answered	33	12.3	12.3	100.0
	Total	268	100.0	100.0	

**Convenience of Highway System to BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	1	.4	.4	.4
	Tarnished	12	4.5	4.5	4.9
	Somewhat Negative	47	17.5	17.5	22.4
	Mildly Favorable	75	28.0	28.0	50.4
	Quite Favorable	72	26.9	26.9	77.2
	Excellent	39	14.6	14.6	91.8
	Not Answered	22	8.2	8.2	100.0
	Total	268	100.0	100.0	

**Proximity to Banks/Other Services, City & County Halls**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	12	4.5	4.5	4.5
	Tarnished	28	10.4	10.4	14.9
	Somewhat Negative	66	24.6	24.6	39.6
	Mildly Favorable	68	25.4	25.4	64.9
	Quite Favorable	46	17.2	17.2	82.1
	Excellent	18	6.7	6.7	88.8
	Not Answered	30	11.2	11.2	100.0
	Total	268	100.0	100.0	

**Proximity to Clients / Customers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	8	3.0	3.0	3.0
	Tarnished	15	5.6	5.6	8.6
	Somewhat Negative	81	30.2	30.2	38.8
	Mildly Favorable	69	25.7	25.7	64.6
	Quite Favorable	29	10.8	10.8	75.4
	Excellent	19	7.1	7.1	82.5
	Not Answered	47	17.5	17.5	100.0
	Total	268	100.0	100.0	

**Safety / Security**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	27	10.1	10.1	10.1
	Tarnished	41	15.3	15.3	25.4
	Somewhat Negative	77	28.7	28.7	54.1
	Mildly Favorable	60	22.4	22.4	76.5
	Quite Favorable	25	9.3	9.3	85.8
	Excellent	16	6.0	6.0	91.8
	Not Answered	22	8.2	8.2	100.0
	Total	268	100.0	100.0	

**Ease of Traveling Within the BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	6	2.2	2.2	2.2
	Tarnished	19	7.1	7.1	9.3
	Somewhat Negative	67	25.0	25.0	34.3
	Mildly Favorable	71	26.5	26.5	60.8
	Quite Favorable	60	22.4	22.4	83.2
	Excellent	17	6.3	6.3	89.6
	Not Answered	28	10.4	10.4	100.0
	Total	268	100.0	100.0	

**BNMC Aesthetics (Historical Buildings, Landmarks)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	11	4.1	4.1	4.1
	Tarnished	32	11.9	11.9	16.0
	Somewhat Negative	78	29.1	29.1	45.1
	Mildly Favorable	64	23.9	23.9	69.0
	Quite Favorable	38	14.2	14.2	83.2
	Excellent	15	5.6	5.6	88.8
	Not Answered	30	11.2	11.2	100.0
	Total	268	100.0	100.0	

**General Location of Household**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Westside Buffalo	6	2.2	2.2	2.2
	Northtowns	7	2.6	2.6	4.9
	West Seneca	10	3.7	3.7	8.6
	Tonawanda	8	3.0	3.0	11.6
	Hamburg	7	2.6	2.6	14.2
	Snyder	3	1.1	1.1	15.3
	Wheatfield	3	1.1	1.1	16.4
	North Buffalo	16	6.0	6.0	22.4
	Lockport	3	1.1	1.1	23.5
	Orchard Park	5	1.9	1.9	25.4
	Eden	1	.4	.4	25.7
	Kenmore	12	4.5	4.5	30.2
	Cheektowaga	13	4.9	4.9	35.1
	Clarence	2	.7	.7	35.8
	North Tonawanda	1	.4	.4	36.2
	Allentown	3	1.1	1.1	37.3
	Town of Tonawanda	8	3.0	3.0	40.3
	Elmwood Village	3	1.1	1.1	41.4
	Delaware/Elmwood Area	1	.4	.4	41.8
	Delaware Park area	4	1.5	1.5	43.3
	East Aurora	3	1.1	1.1	44.4
	Town of Niagara	2	.7	.7	45.1
	Blasdell	2	.7	.7	45.9
	Southtowns	21	7.8	7.8	53.7
	Depew	3	1.1	1.1	54.9
	City of Buffalo	3	1.1	1.1	56.0
	Lancaster	8	3.0	3.0	59.0
	City of Niagara Falls	2	.7	.7	59.7
	Amherst	20	7.5	7.5	67.2
	Suburbs	17	6.3	6.3	73.5
	Harlem and Clinton	1	.4	.4	73.9
	Downtown Buffalo	5	1.9	1.9	75.7
	University Area	5	1.9	1.9	77.6

General Location of Household (Cont'd)	Frequency	Percent	Valid Percent	Cumulative Percent
Riverside	2	.7	.7	78.4
Chautauqua County	1	.4	.4	78.7
Delaware District	2	.7	.7	79.5
Rural Area	1	.4	.4	79.9
UB North Campus	1	.4	.4	80.2
Grand Island	1	.4	.4	80.6
Niagara County	3	1.1	1.1	81.7
Waterfront	1	.4	.4	82.1
Eastside of Buffalo	3	1.1	1.1	83.2
Williamsville	8	3.0	3.0	86.2
South Buffalo	5	1.9	1.9	88.1
Masten District	1	.4	.4	88.4
Eastern Erie County	1	.4	.4	88.8
Kleinhans Music Hall area	2	.7	.7	89.6
Town of Concord	1	.4	.4	89.9
Lewiston	1	.4	.4	90.3
Pendleton	1	.4	.4	90.7
Eggert and Kensington	1	.4	.4	91.0
Lackawanna	1	.4	.4	91.4
Egbertsville	1	.4	.4	91.8
Northeast of Buffalo	2	.7	.7	92.5
Town of Aurora	1	.4	.4	92.9
Not Answered	19	7.1	7.1	100.0
Total	268	100.0	100.0	

**Total Number of Adults in Household**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid One	73	27.2	27.2	27.2
Two	152	56.7	56.7	84.0
Three	24	9.0	9.0	92.9
Four or more	13	4.9	4.9	97.8
Not Answered	6	2.2	2.2	100.0
Total	268	100.0	100.0	

**Number of Other Adults Employed**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid One	126	47.0	47.0	47.0
Two	21	7.8	7.8	54.9
Three or more	9	3.4	3.4	58.2
Not Applicable	97	36.2	36.2	94.4
Not Answered	15	5.6	5.6	100.0
Total	268	100.0	100.0	

**Number of Other Adults Working on the BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	One	25	9.3	9.3	9.3
	Two	1	.4	.4	9.7
	Three or more	2	.7	.7	10.4
	Not Applicable	219	81.7	81.7	92.2
	Not Answered	21	7.8	7.8	100.0
	Total	268	100.0	100.0	

**Total Number of Vehicles Available to Household**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	5	1.9	1.9	1.9
	One	79	29.5	29.5	31.3
	Two	128	47.8	47.8	79.1
	Three or more	49	18.3	18.3	97.4
	Not Answered	7	2.6	2.6	100.0
	Total	268	100.0	100.0	

**Total Number of Children in Household**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	166	61.9	61.9	61.9
	One	40	14.9	14.9	76.9
	Two	44	16.4	16.4	93.3
	Three or more	13	4.9	4.9	98.1
	Not Answered	5	1.9	1.9	100.0
	Total	268	100.0	100.0	

**Currently Using a Day Care Facility**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	7.8	21.4	21.4
	No	73	27.2	74.5	95.9
	Not Answered	4	1.5	4.1	100.0
	Total	98	36.6	100.0	
Missing	System	170	63.4		
Total		268	100.0		

**Anticipated Use of a New BNMC Day Care Facility**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	24	9.0	24.5	24.5
	No	48	17.9	49.0	73.5
	Maybe	15	5.6	15.3	88.8
	Not Answered	11	4.1	11.2	100.0
	Total	98	36.6	100.0	
Missing	System	170	63.4		
Total		268	100.0		

**Length of Employment on the BNMC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 6 Months	9	3.4	3.4	3.4
	6 Months to 2 Years	27	10.1	10.1	13.4
	2 Years to 5 Years	41	15.3	15.3	28.7
	More than 5 Years	182	67.9	67.9	96.6
	Not Answered	9	3.4	3.4	100.0
	Total	268	100.0	100.0	

**Full or Part-Time Status**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Full-Time	227	84.7	84.7	84.7
	Part-Time	37	13.8	13.8	98.5
	Not Answered	4	1.5	1.5	100.0
	Total	268	100.0	100.0	

**Age Group**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	25 or Under	14	5.2	5.2	5.2
	26 to 34	39	14.6	14.6	19.8
	35 to 44	81	30.2	30.2	50.0
	45 to 54	102	38.1	38.1	88.1
	55 to 64	26	9.7	9.7	97.8
	65 & Over	2	.7	.7	98.5
	Not Answered	4	1.5	1.5	100.0
	Total	268	100.0	100.0	

**Education Level**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	GED	1	.4	.4	.4
	High School	19	7.1	7.1	7.5
	Some College	59	22.0	22.0	29.5
	College Graduate	115	42.9	42.9	72.4
	Post Graduate	64	23.9	23.9	96.3
	Trade School	4	1.5	1.5	97.8
	Not Answered	6	2.2	2.2	100.0
	Total	268	100.0	100.0	



**Occupation Category**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Managerial	24	9.0	9.0	9.0
	Clerical	69	25.7	25.7	34.7
	Professional	138	51.5	51.5	86.2
	Self-Employed	1	.4	.4	86.6
	Education	11	4.1	4.1	90.7
	Skilled Labor	7	2.6	2.6	93.3
	Unskilled Labor	4	1.5	1.5	94.8
	Other	9	3.4	3.4	98.1
	Not Answered	5	1.9	1.9	100.0
	Total	268	100.0	100.0	

**Other Occupation**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Technical	1	.4	11.1	11.1
	Executive	1	.4	11.1	22.2
	Not Specified	7	2.6	77.8	100.0
	Total	9	3.4	100.0	
Missing	System	259	96.6		
Total		268	100.0		

**Gender**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	47	17.5	17.5	17.5
	Female	217	81.0	81.0	98.5
	Not Answered	4	1.5	1.5	100.0
	Total	268	100.0	100.0	

**Starting Work Time**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1:00 AM	1	.4	.4	.4
	2:00 AM	1	.4	.4	.7
	5:00 AM	1	.4	.4	1.1
	6:00 AM	8	3.0	3.0	4.1
	6:30 AM	4	1.5	1.5	5.6
	7:00 AM	43	16.0	16.0	21.6
	7:30 AM	23	8.6	8.6	30.2
	8:00 AM	60	22.4	22.4	52.6
	8:15 AM	1	.4	.4	53.0
	8:30 AM	44	16.4	16.4	69.4
	8:45 AM	1	.4	.4	69.8
	9:00 AM	34	12.7	12.7	82.5
	9:30 AM	1	.4	.4	82.8
	12:00 PM	2	.7	.7	83.6
	1:00 PM	1	.4	.4	84.0
	2:00 PM	1	.4	.4	84.3
	3:00 PM	6	2.2	2.2	86.6
	4:00 PM	1	.4	.4	86.9
	7:00 PM	4	1.5	1.5	88.4
	11:00 PM	3	1.1	1.1	89.6
Not Answered	28	10.4	10.4	100.0	
Total	268	100.0	100.0		

**Ending Work Time**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	7:00 AM	3	1.1	1.1	1.1
	7:30 AM	1	.4	.4	1.5
	8:00 AM	3	1.1	1.1	2.6
	2:00 PM	10	3.7	3.7	6.3
	3:00 PM	18	6.7	6.7	13.1
	3:30 PM	20	7.5	7.5	20.5
	4:00 PM	32	11.9	11.9	32.5
	4:30 PM	37	13.8	13.8	46.3
	4:45 PM	4	1.5	1.5	47.8
	5:00 PM	58	21.6	21.6	69.4
	5:15 PM	1	.4	.4	69.8
	5:30 PM	14	5.2	5.2	75.0
	6:00 PM	12	4.5	4.5	79.5
	6:15 PM	1	.4	.4	79.9
	6:45 PM	1	.4	.4	80.2
	7:00 PM	2	.7	.7	81.0
	8:00 PM	13	4.9	4.9	85.8
	9:00 PM	3	1.1	1.1	86.9
	11:00 PM	5	1.9	1.9	88.8
	Not Answered	30	11.2	11.2	100.0
Total	268	100.0	100.0		

**Trip to Work Time**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 5 Minutes	4	1.5	1.5	1.5
	5-9 Minutes	25	9.3	9.3	10.8
	10-14 Minutes	44	16.4	16.4	27.2
	15-19 Minutes	41	15.3	15.3	42.5
	20-24 Minutes	53	19.8	19.8	62.3
	25-29 Minutes	45	16.8	16.8	79.1
	More than 30 Minutes	53	19.8	19.8	98.9
	Not Answered	3	1.1	1.1	100.0
	Total	268	100.0	100.0	

**Trip to Work Distance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 Mile	6	2.2	2.2	2.2
	1 - 2 Miles	16	6.0	6.0	8.2
	3 - 4 Miles	22	8.2	8.2	16.4
	5 - 6 Miles	29	10.8	10.8	27.2
	7 - 10 Miles	57	21.3	21.3	48.5
	11 - 15 Miles	55	20.5	20.5	69.0
	16 - 25 Miles	59	22.0	22.0	91.0
	More than 25 Miles	14	5.2	5.2	96.3
	Not Answered	10	3.7	3.7	100.0
	Total	268	100.0	100.0	

**Drive - Car, Van or Truck**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	233	86.9	98.3	98.3
	Not Answered	4	1.5	1.7	100.0
	Total	237	88.4	100.0	
Missing	System	31	11.6		
Total		268	100.0		

**Passenger - Car, Van or Truck**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	6.0	84.2	84.2
	Not Answered	3	1.1	15.8	100.0
	Total	19	7.1	100.0	
Missing	System	249	92.9		
Total		268	100.0		

**Motorcycle**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Answered	3	1.1	100.0	100.0
Missing	System	265	98.9		
Total		268	100.0		

**MetroBus**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	3.0	72.7	72.7
	Not Answered	3	1.1	27.3	100.0
	Total	11	4.1	100.0	
Missing	System	257	95.9		
Total		268	100.0		

**MetroRail**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	3.0	72.7	72.7
	Not Answered	3	1.1	27.3	100.0
	Total	11	4.1	100.0	
Missing	System	257	95.9		
Total		268	100.0		

**Bicycle**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	25.0	25.0
	Not Answered	3	1.1	75.0	100.0
	Total	4	1.5	100.0	
Missing	System	264	98.5		
Total		268	100.0		

**Taxi**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Answered	3	1.1	100.0	100.0
Missing	System	265	98.9		
Total		268	100.0		

**Walking**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.5	57.1	57.1
	Not Answered	3	1.1	42.9	100.0
	Total	7	2.6	100.0	
Missing	System	261	97.4		
Total		268	100.0		

**Could You Have Taken MetroBus or MetroRail?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	142	53.0	55.0	55.0
	No	102	38.1	39.5	94.6
	Not Answered	14	5.2	5.4	100.0
	Total	258	96.3	100.0	
Missing	System	10	3.7		
Total		268	100.0		

**Reasons Why Metro Not Taken (1 of 2)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Faster to drive	4	1.5	2.6	2.6
	Dislikes public transportation	3	1.1	1.9	4.5
	Inconvenient	40	14.9	25.6	30.1
	Car is required for job	2	.7	1.3	31.4
	The system is slow/takes too much time	20	7.5	12.8	44.2
	Train station and bus stops too far away from home	5	1.9	3.2	47.4
	Inconvenient schedules	6	2.2	3.8	51.3
	New to the area/Not aware of schedules and routes	2	.7	1.3	52.6
	Bus stop too far from work	1	.4	.6	53.2
	Needs to have car in case of emergency	3	1.1	1.9	55.1
	Concerned about safety and crime	6	2.2	3.8	59.0
	Too many transfers to get to destination	2	.7	1.3	60.3
	Too expensive/suburb zones too expensive	2	.7	1.3	61.5
	Prefers to car pool	1	.4	.6	62.2
	Will use in bad weather	1	.4	.6	62.8
	Prefers to walk	2	.7	1.3	64.1
	Prefers to drive	10	3.7	6.4	70.5
	Needs car to run errands	3	1.1	1.9	72.4
	Owens a car	12	4.5	7.7	80.1
	Takes/picks up children to/from daycare/school	4	1.5	2.6	82.7
Needs flexibility	1	.4	.6	83.3	
Too many stops	1	.4	.6	84.0	
Not Answered	25	9.3	16.0	100.0	
Total		156	58.2	100.0	
Missing	System	112	41.8		
Total		268	100.0		

**Reasons Why Metro Not Taken (2 of 2)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Faster to drive	1	.4	4.3	4.3
	Dislikes public transportation	1	.4	4.3	8.7
	Inconvenient	2	.7	8.7	17.4
	System is too slow/takes too much time	2	.7	8.7	26.1
	Too crowded	1	.4	4.3	30.4
	Train stations and bus stops too far away from home	1	.4	4.3	34.8
	Inconvenient schedules	2	.7	8.7	43.5
	Bus stops too far away from work	1	.4	4.3	47.8
	Concerned about safety and crime	4	1.5	17.4	65.2
	Too many transfers to get to destination	2	.7	8.7	73.9
	Will use in bad weather	1	.4	4.3	78.3
	Prefers to drive	1	.4	4.3	82.6
	Takes/picks up children to/from daycare/school	1	.4	4.3	87.0
	Not Answered	3	1.1	13.0	100.0
	Total	23	8.6	100.0	
Missing	System	245	91.4		
Total		268	100.0		

**Vehicle Occupancy**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	One	234	87.3	87.3	87.3
	Two	14	5.2	5.2	92.5
	Three	1	.4	.4	92.9
	Not Applicable	16	6.0	6.0	98.9
	Not Answered	3	1.1	1.1	100.0
	Total	268	100.0	100.0	

**Vehicle Stops to Work**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	181	67.5	67.5	67.5
	One	56	20.9	20.9	88.4
	Two	11	4.1	4.1	92.5
	Four or more	2	.7	.7	93.3
	Not Applicable	15	5.6	5.6	98.9
	Not Answered	3	1.1	1.1	100.0
	Total	268	100.0	100.0	

**Parking Time from Work**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2 Minutes or less	150	56.0	56.0	56.0
	3 - 5 Minutes	68	25.4	25.4	81.3
	6 - 9 Minutes	22	8.2	8.2	89.6
	10 Minutes or more	8	3.0	3.0	92.5
	Not Applicable	17	6.3	6.3	98.9
	Not Answered	3	1.1	1.1	100.0
	Total	268	100.0	100.0	

**Distance from Nearest Metro Stop**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	One Block	69	25.7	25.7	25.7
	Two Blocks	84	31.3	31.3	57.1
	Three or more	60	22.4	22.4	79.5
	Don't know	46	17.2	17.2	96.6
	Not Answered	9	3.4	3.4	100.0
	Total	268	100.0	100.0	

**Do You Use a Park & Ride Lot?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	.7	.7
	No	257	95.9	95.9	96.6
	Not Answered	9	3.4	3.4	100.0
	Total	268	100.0	100.0	

**Park and Ride Lot Location**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	LaSalle	1	.4	50.0	50.0
	Not Answered	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing	System	266	99.3		
Total		268	100.0		

**Cost of Parking**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Important	35	13.1	13.1	13.1
	Of Little Importance	10	3.7	3.7	16.8
	Some Importance	30	11.2	11.2	28.0
	Important	39	14.6	14.6	42.5
	Quite Important	45	16.8	16.8	59.3
	Very Important	97	36.2	36.2	95.5
	Not Answered	12	4.5	4.5	100.0
	Total	268	100.0	100.0	

**Total Cost of Trip by Car**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Important	40	14.9	14.9	14.9
	Of Little Importance	19	7.1	7.1	22.0
	Some Importance	42	15.7	15.7	37.7
	Important	53	19.8	19.8	57.5
	Quite Important	43	16.0	16.0	73.5
	Very Important	54	20.1	20.1	93.7
	Not Answered	17	6.3	6.3	100.0
	Total	268	100.0	100.0	

**Cost of Bus/Rail Fare**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Important	106	39.6	39.6	39.6
	Of Little Importance	29	10.8	10.8	50.4
	Some Importance	35	13.1	13.1	63.4
	Important	27	10.1	10.1	73.5
	Quite Important	17	6.3	6.3	79.9
	Very Important	28	10.4	10.4	90.3
	Not Answered	26	9.7	9.7	100.0
	Total	268	100.0	100.0	

**Convenience**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Important	4	1.5	1.5	1.5
	Of Little Importance	4	1.5	1.5	3.0
	Some Importance	15	5.6	5.6	8.6
	Important	29	10.8	10.8	19.4
	Quite Important	49	18.3	18.3	37.7
	Very Important	153	57.1	57.1	94.8
	Not Answered	14	5.2	5.2	100.0
	Total	268	100.0	100.0	

**Safety / Security**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Important	4	1.5	1.5	1.5
	Of Little Importance	5	1.9	1.9	3.4
	Some Importance	19	7.1	7.1	10.4
	Important	28	10.4	10.4	20.9
	Quite Important	48	17.9	17.9	38.8
	Very Important	150	56.0	56.0	94.8
	Not Answered	14	5.2	5.2	100.0
	Total	268	100.0	100.0	



**Flexibility During the Day**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not Important	13	4.9	4.9	4.9
	Of Little Importance	3	1.1	1.1	6.0
	Some Importance	17	6.3	6.3	12.3
	Important	30	11.2	11.2	23.5
	Quite Important	47	17.5	17.5	41.0
	Very Important	138	51.5	51.5	92.5
	Not Answered	20	7.5	7.5	100.0
	Total	268	100.0	100.0	

**Street or Signal Change Suggestions (1 of 3)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Synchronize traffic lights	6	2.2	2.2	2.2
	Fewer one-way streets	2	.7	.7	3.0
	Reopen Main Street	3	1.1	1.1	4.1
	Nothing needs to be changed/Fine/OK	8	3.0	3.0	7.1
	Improve parking	2	.7	.7	7.8
	Repave and repair streets/Michigan	3	1.1	1.1	9.0
	Put signal on Goodell and Elm/Goodell and Main	1	.4	.4	9.3
	No suggestions	28	10.4	10.4	19.8
	Improve traffic flow following sporting events	1	.4	.4	20.1
	Fix Delaware and Main at North	1	.4	.4	20.5
	Shorten the lights crossing Main Street	1	.4	.4	20.9
	Improve signals on Michigan	3	1.1	1.1	22.0
	Main and Court	1	.4	.4	22.4
	Not Answered	160	59.7	59.7	82.1
	Walkways needed over major streets	2	.7	.7	82.8
	Fewer traffic lights	1	.4	.4	83.2
	Delivery lanes needed	2	.7	.7	84.0
	In winter plow to curb	1	.4	.4	84.3
	More left arrow signals needed on Porter and North	2	.7	.7	85.1
	High Street is too narrow	2	.7	.7	85.8
	Ellicott should be two-way	4	1.5	1.5	87.3
	Remove congestion on High Street near Buffalo General	2	.7	.7	88.1
	Make Goodell two-way/Improve traffic flow on Goodrich	2	.7	.7	88.8
	Stop sign on Carlton is confusing	2	.7	.7	89.6
	Improve traffic flow on Michigan and Goodell	4	1.5	1.5	91.0
	Ellicott and Carlton is a hazard during morning rush hour	2	.7	.7	91.8
	Trim tree on Carlton and Washington	1	.4	.4	92.2
	Eliminate parking on Michigan between High and Cherry	1	.4	.4	92.5
	Current parking ramps are terrible for patients	2	.7	.7	93.3
	Don't know/Not sure	10	3.7	3.7	97.0
	More free parking	3	1.1	1.1	98.1
	Improve access to ramps/lots	2	.7	.7	98.9
	Best Street	1	.4	.4	99.3
	More Park and Ride locations are needed	2	.7	.7	100.0
	Total	268	100.0	100.0	

**Street or Signal Change Suggestions (2 of 3)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Eliminate right turn on red	1	.4	9.1	9.1
	Enforce traffic laws	1	.4	9.1	18.2
	Improve sidewalks	2	.7	18.2	36.4
	Ellicott should be two-way	3	1.1	27.3	63.6
	Make Goodell two-way/Improve traffic flow on Goodrich	1	.4	9.1	72.7
	More free parking	1	.4	9.1	81.8
	More directional signals	1	.4	9.1	90.9
	More underground parking	1	.4	9.1	100.0
	Total	11	4.1	100.0	
Missing	System	257	95.9		
Total		268	100.0		

**Street or Signal Change Suggestions (3 of 3)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Fewer one-way streets	1	.4	50.0	50.0
	Improve signals on Michigan	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing	System	266	99.3		
Total		268	100.0		

**Race**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Caucasian	221	82.5	82.5	82.5
	Native American	4	1.5	1.5	84.0
	African American	21	7.8	7.8	91.8
	Hispanic	1	.4	.4	92.2
	Asian American	3	1.1	1.1	93.3
	Other	8	3.0	3.0	96.3
	Not Answered	10	3.7	3.7	100.0
	Total	268	100.0	100.0	

**Income Level**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than \$15,000	8	3.0	3.0	3.0
	\$15,000 - \$29,999	31	11.6	11.6	14.6
	\$30,000 - \$44,999	45	16.8	16.8	31.3
	\$45,000 - \$59,999	36	13.4	13.4	44.8
	\$60,000 - \$74,999	33	12.3	12.3	57.1
	\$75,000 or More	90	33.6	33.6	90.7
	Not Answered	25	9.3	9.3	100.0
	Total	268	100.0	100.0	

**Where Do You Park**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	On-Street	18	6.7	6.7	6.7
	Off-Street	228	85.1	85.1	91.8
	Not Applicable	16	6.0	6.0	97.8
	Not Answered	6	2.2	2.2	100.0
	Total	268	100.0	100.0	

**General Comments or Suggestions on Issues of Importance (1 of 4)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Safety concerns	7	2.6	2.6	2.6
	Need for more restaurants/catering services in area	9	3.4	3.4	6.0
	Redevelop old, abandoned buildings	2	.7	.7	6.7
	Reopen Main Street to traffic	1	.4	.4	7.1
	Need for more retail	5	1.9	1.9	9.0
	Improve security	1	.4	.4	9.3
	Free or reduced parking	2	.7	.7	10.1
	Nothing needs to be changed/Fine/OK	1	.4	.4	10.4
	Too many personal questions/confusing survey	5	1.9	1.9	12.3
	Clean up streets	2	.7	.7	13.1
	Remove panhandlers from streets	1	.4	.4	13.4
	Poor Metro service in the suburbs	1	.4	.4	13.8
	Not Answered	205	76.5	76.5	90.3
	Establish more green space	2	.7	.7	91.0
	More events needed	1	.4	.4	91.4
	Survey is too long	1	.4	.4	91.8
	The area has potential/should be improved	2	.7	.7	92.5
	Define BNMC boundaries	3	1.1	1.1	93.7
	Parking is needed closer to facility	10	3.7	3.7	97.4
	Improve public access to medical facilities	2	.7	.7	98.1
	Give reason for survey	1	.4	.4	98.5
	New billing system is needed in ramps	1	.4	.4	98.9
	More interested in improving working conditions	1	.4	.4	99.3
Create a more user friendly campus	1	.4	.4	99.6	
If facility relocates a health care facility is still needed	1	.4	.4	100.0	
Total	268	100.0	100.0		

**General Comments or Suggestions on Issues of Importance (2 of 4)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Safety concerns	1	.4	4.2	4.2
	Need for more restaurants/catering services in area	1	.4	4.2	8.3
	Expand transit to Southtowns	1	.4	4.2	12.5
	Need for more retail	6	2.2	25.0	37.5
	Improve security	1	.4	4.2	41.7
	Free or reduced parking	1	.4	4.2	45.8
	Too many personal questions/confusing survey	1	.4	4.2	50.0
	Better scheduled bus routes are needed	1	.4	4.2	54.2
	Buffalo should take advantage of its assets	1	.4	4.2	58.3
	Establish more green space	1	.4	4.2	62.5
	More reasons needed to come downtown	1	.4	4.2	66.7
	Define BNMC boundaries	2	.7	8.3	75.0
	Parking is needed closer to facility	4	1.5	16.7	91.7
	Too much political nonsense	1	.4	4.2	95.8
	Problems with snow removal	1	.4	4.2	100.0
	Total	24	9.0	100.0	
Missing	System	244	91.0		
Total		268	100.0		

**General Comments or Suggestions on Issues of Importance (3 of 4)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Safety concerns	2	.7	20.0	20.0
	Need for more restaurants/catering services in area	1	.4	10.0	30.0
	Improve security	1	.4	10.0	40.0
	Need to attract big business into area	1	.4	10.0	50.0
	More cultural activities needed to attract visitors	1	.4	10.0	60.0
	Raze Pilgrim Village	1	.4	10.0	70.0
	Need to improve surrounding neighborhood	1	.4	10.0	80.0
	No grocery stores	1	.4	10.0	90.0
	More jobs needed	1	.4	10.0	100.0
	Total	10	3.7	100.0	
Missing	System	258	96.3		
Total		268	100.0		

**General Comments or Suggestions on Issues of Importance (4 of 4)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Need for more restaurants/catering services in area	1	.4	20.0	20.0
	Clean up streets	1	.4	20.0	40.0
	Improve lighting	1	.4	20.0	60.0
	More events needed	1	.4	20.0	80.0
	Problems with snow removal	1	.4	20.0	100.0
	Total	5	1.9	100.0	
Missing	System	263	98.1		
Total		268	100.0		

## Coding for Open-Ended Questions

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## Coding for Open-Ended Questions

### 2G. Other ways you typically take your lunch

1. *buys lunch at a grocery store/convenient store*
2. **Eats lunch at home**
3. **Buys lunch from a vending machine**
4. *eats lunch at a private club*
5. **Orders in/has food delivered**
6. *buys lunch from newsstand in building*
7. *eats at Main Place food court*
8. *works at restaurant/eats at work*
9. *eats at a lunch meeting*
10. *goes to a coffee shop*
11. **Eats at desk/or workstation**
12. *buys lunch from a hot dog vendor*
13. *eats at the Convention Center*
14. *only eats a small snack during lunch*
15. *eats in automobile as he/she travels*
16. *leaves the downtown area to eat lunch*
17. *lunch club*
18. *prepares lunch at work site*
19. **Conference lunch**
99. **Not Specified**

### 10M. Other places where you go non-food shopping during your lunch period.

1. *jewelers*
2. *farmer's market*
3. *card store*
4. *Galleria Mall*
5. *craft store/Joann Fabric*
6. *children's clothing shop*
7. *health food store/Feel Rite*
8. *liquor store*
9. *Odds and Ends Store/JP's*
10. *Main Place Mall*
11. *Photo Shop*
12. *furniture store*
13. *corner store*
14. *hardware store*
15. **Bank**
16. *coffee shop*
17. *pet store*
18. *children's clothing shop*
19. *shoe repair shop*
20. *discount stores*
21. *beauty supply store*
22. *hair salon/barber*
23. *mail order*
24. *sporting goods store*
25. *candy store*
26. *department store*
27. *Christian Store*
28. *automotive parts store*
29. *travel agent*
30. *shoe repair stores*
31. *Target*

32. *post office*
33. *thrift stores*
34. *Broadway Market*
35. *lottery agent*
36. *newsstand*
37. **Pier One Imports**
38. **Antique shop**
39. **Library**
99. **Not Specified**

### 15. Other shopping areas where you have shopped at the most during the past few months for items other than food, beverage and drug products.

1. *Grove City Outlet*
2. *Talbot's (Williamsville)*
3. *East Aurora Strip*
4. **Elmwood Strip**
5. *Amway Distributor*
6. *Canada*
7. **Home Depot**
8. *Lighthouse bookstore*
9. *Brand Names*
10. *Value Home Center*
11. *Ellicott Paint*
12. *Canadian Shops*
13. *Delaware Camera*
14. *Sam's Club*
15. *Geneva Mall*
16. *Discount wholesalers*
17. *Consumer Square (Cheektowaga)*
18. *Rochester stores*
19. *Super Saver (has groceries delivered)*
20. *Main Street (Eden)*
21. *Cleveland, Ohio stores*
22. *TJ Maxx*
23. **Elmwood/Delaware Plaza**
24. **BJ's**
25. **Online**
26. **Pet Supply Store**

### 19A2. Reasons why you wouldn't live in/near the Buffalo Niagara Medical Campus.

1. **Prefers country living**
2. **Doesn't like city congestion**
3. **Concerned about schools for children**
4. **Too much crime/drugs/gangs**
5. *Too many panhandlers/bums*
6. **Already owns/built a home elsewhere**
7. **Lack of green space/no parks**
8. *Prefers a single family home*
9. **Does not like the city/the area/the neighborhood**
10. **Too expensive to live Downtown**
11. **Prefers the suburbs**
12. **Is happy where presently living**
13. *Too many cutbacks in school funding*

14. *Too many absentee landlords in the city*
15. **Would not want to raise children in the city**
16. **Already lives near Downtown**
17. **Not interested in relocating**
18. **Downtown is too far from family and friends**
19. **There are no grocery stores in the area**
20. **Not enough activity in Downtown Buffalo/After 5:00**
21. *The city is too noisy*
22. *The parking in Buffalo is lousy*
23. **There is not enough retail**
24. **Concerned about safety and security**
25. *Too far from spouse's work location*
26. *Taxes/insurance are too high*
27. *Garbage fee*
28. *Does not want too have neighbors*
29. **Quality of life has declined in the city**
30. *Unattractive surroundings*
31. **Poor services in the city/snow removal/sanitation**
32. *Poor property values*
33. *Does not want to live close to work*
34. **The is a lack of commitment by the city**
35. **Pollution/dirty**
36. *Is moving out of state*
37. *The weather is too cold in Buffalo*
38. *Does not like developments*
39. *No incentives to stay in Buffalo*
40. *Is currently living downtown*
41. **Too many unqualified leaders/poor leadership**
42. *Too busy of an area*
43. *Prefers Delaware District*
44. *Prefers older homes*
45. *Not enough police protection*
46. **Spouse will object**
47. *It is difficult to drive downtown*
48. *Family is too large too move*
49. **Not convenient for others in the household**
50. *Owns pets*
51. *No, but maybe in the future*
52. *There are more activities in the suburbs*
53. **Lot space too small**
54. **Lack of every day needs in the city**
55. **Lack of neighborhoods**
56. *Does not feel that there is enough room to build homes in the city*
57. *Lack of privacy*
58. *Too crowded*
59. *Prefers Niagara county*
60. *Lives in Rochester*
61. *Owns land elsewhere/plans to build on it later*
62. *Prefers house with big backyard*
63. *Lives in another country*
64. *There are no community churches*
65. *The city needs many improvements*
66. *Is close to retiring*
67. *Lives in Canada*
68. *Too close to the lake*
69. *Already lives off a Metro line*
70. *The city is run down/depressed*
71. *Not enough people living downtown*
72. *Not eligible for government subsidy*
73. *Is currently staying/caring for elderly parents*
74. *Living in a convent*

75. **Would prefer the Waterfront**
76. **Prefers to be centrally located between Buffalo and Niagara Falls**
77. **Too busy to move**
78. **Near retirement**

**19B. Other types of residential dwelling units you would prefer.**

1. *one family home*
2. *condo*
3. **two family home/double**
4. *studio apartment*
5. *single unit*
99. **Not Specified**

**19C6. Other neighborhoods you would be interested in living in.**

1. **Elmwood**
2. *Historic District*
3. *Filmore/Clinton*
4. **North Buffalo/Hertel area**
5. *West side*
6. *East side*
7. **Delaware District**
8. *William area*
9. *Ashland/West Utica*
10. *Richmond Circle*
11. *Delaware/Elmwood Area*
99. **Not Specified**

**20U. Other housing amenities you would be willing to pay a premium for.**

1. *good lighting*
2. *high ceilings*
3. *elevators*
4. *pets permitted*
5. *laundry facilities*
6. *golf course*
7. *"corner store" on premises*
8. *garbage disposal*
9. **Parking garage**
10. *quiet atmosphere*
11. *quick Internet access*
12. *inground pool*
13. *lake view*
14. *recreation center*
15. *wall to wall carpeting*
16. *community meeting room*
17. **Pool**
18. *small park or public garden*

**23. What is the general location of your household?**

1. **Westside Buffalo**
2. **Northtowns**
3. **West Seneca**
4. **Tonawanda**
5. **Hamburg**
6. **Synder**
7. **Wheatfield**
8. **North Buffalo**
9. **Lockport**
10. **Orchard Park**
11. **Eden**

12. **Kenmore**
13. **Cheektowaga**
14. **Clarence**
15. **North Tonawanda**
16. **Allentown**
17. **Town of Tonawanda**
18. **Elmwood Village Area**
19. **Delaware/Elmwood Area**
20. **Delaware Park Area**
21. **East Aurora**
22. **Town of Niagara**
23. **Blasdell**
24. **Southtowns**
25. **Depew**
26. **Buffalo**
27. **Lancaster**
28. **Niagara Falls**
29. **Amherst**
30. **Suburbs**
31. **Harlem and Clinton**
32. **Downtown**
33. **University Area**
34. **Riverside**
35. **Chautauqua County**
36. **Delaware District**
37. **Rural Area**
38. **UB North Campus**
39. **Grand Island**
40. **Niagara County**
41. **Waterfront**
42. **Eastside of Buffalo**
43. **Williamsville**
44. **South Buffalo**
45. **Masten District**
46. **Eastern Erie County**
47. **Near Kleinhans Music Halls**
48. **Town of Concord**
49. **Lewiston**
50. **Pendleton**
51. **Eggert and Kensington**
52. **Lackawanna**
53. **Eggertsville**
54. **Northeast of Buffalo**
55. **Town of Aurora**
99. **Did not answer**

**35. Other Occupations**

1. *server/waitress*
2. *civil service*
3. *paralegal*
4. *intern*
5. *insurance*
6. *accountant*
7. *security*
8. *athletics*
9. *executive secretary*
10. *fire fighter*
11. *government/state employer*
12. *printer*
13. **technical**
14. *sales work*
15. *public transportation*
16. *cleaner*
17. *secretary*
18. *financial institution*

19. *administrative aide*
20. *customer service*
21. *welfare worker*
22. *social worker*
23. *marketing*
24. *retail*
25. *public service*
26. *service industry*
27. *banking*
28. *human services*
29. *librarian*
30. *public relations*
31. *computer operations*
32. *debt recovery*
33. *engineer*
34. *law enforcement*
35. *health related*
36. *communications*
37. *analysts*
38. *mortgage specialist*
39. *telephone operator*
40. **Executive**
99. **Not Specified**

**40I. Other modes of travel to work**

1. *Shuttle from parking lot*
2. *Company Car*
99. **Not Specified**

**41B2. Reasons why you do not use the MetroBus or MetroRail to get to work.**

1. **Faster to drive**
2. *Not enough scheduled runs*
3. **Dislikes public transportation**
4. **Inconvenient**
5. **Car is required for job**
6. **The system is too slow/takes too much time**
7. **Metro is too crowded**
8. **Train station and bus stops are too far away from house**
9. **Inconvenient schedules**
10. *Afraid of developing health related problems and sicknesses/colds/the flu*
11. **New to the area/Not aware of schedules and available routes**
12. **Bus stop is too far from work**
13. **Needs to have a car in the case of an emergency/sick children**
14. **Safety/Crime**
15. *No rail connection*
16. *Car was stolen from Park -n-Ride/Do not trust the Park -n-Ride*
17. **Too many transfers to get to destination**
18. **Too expensive/suburb zones too expensive/cheaper to drive by car**
19. *Does not want to wait in bad weather*
20. *Has a lot of equipment to carry to work*
21. **Prefers to car pool**
22. *Not reliable*
23. **Sometimes in the bad weather**
24. *It is closer to walk*
25. *Limited parking available at the Park n Ride locations*



26. Uses the free MetroRail zone
27. Suburban bus passes are too expensive
28. Found to be blank on coding sheet
29. **Walking is better exercise**
30. **Prefers to drive**
31. Phobia
32. MetroBus is dirty
33. It is cheaper for two adults to drive together than pay the fare for the bus
34. Does not want to breath in bus fumes
35. Bus service is not available past South Gate Plaza
36. Employer pays for parking
37. The temperature on the bus is uncomfortably hot in the winter
38. Bus appearance/looks like an advertising vehicle not good transportation
39. Not enough locations outside of Buffalo
40. Does not want to travel underground
41. Employer provides a vehicle
42. Works too far from home to take a bus
43. **Needs car to run errands during the day/after work**
44. Doesn't feel safe with someone else driving
45. Cannot cross Niagara Falls Blvd. on foot between Maple and the 290
46. Laziness
47. Smoker
48. Dislikes the NFTA and how money is wasted
49. The bus system and routes are confusing
50. **Owns/has a car**
51. **Take/picks up child/children to/from daycare/school**
52. **Needs flexibility**
53. **Too many stops**

**46B. Location of Metro Park and Ride**

1. Athol Springs
2. Hamburg
3. South campus
4. Woodlawn
5. Boston/North Boston
6. **LaSalle**
7. Allergist Parking (Main and Scott)
8. Seneca and Cazenovia Park
9. Grand Island
10. Main and Union
11. Transit Town
12. Herman Hill Road
13. Apple Tree Mall
14. Perry and Michigan (Shuttle Lot)
15. Del-Ton Plaza
16. Civic (Perry and Louisiana)
99. **Not Specified**

**48. Street or signal change suggestions to improve movement of vehicles and/or pedestrians in the downtown area.**

1. Enforce "No left turns" on Delaware/Church to Pearl/Franklin to Church
2. At base of skyway-light is too long
3. Rethink the entire downtown transportation system
4. Decongest Washington and Broadway
5. Get rid of illegally parked vehicles
6. **Synchronize traffic lights**

7. **Fewer one way streets**
8. **Reopen Main Street to traffic**
9. The Sky way being closed is a problem
10. 290 and the 33 are always congested
11. Change signal lights for fewer stops on Main Street
12. Washington and Lafayette is in need of improvements
13. Niagara Square, Elmwood, and Eagle Streets are unsafe for pedestrians
14. **Nothing needs to be changed/Fine/OK**
15. Traffic lights need to allow pedestrians more time to cross
16. Remove signal at the library/Clinton
17. Open non-streets that cross
18. Reduce signal time at Main and Court
19. The 2 left-hand signal arrows at Niagara to the 190 entrance is dangerous
20. Exit from the 190 to Niagara is congested
21. **Eliminate right turn on red**
22. Maintain Metro Rail
23. The cobblestone concrete is difficult to navigate with hubs
24. Enforce "No Blocking" rules on Washington
25. Place green turning arrows at the intersection of Church and Franklin/Church and Pearl
26. Signal needed at Clinton and Oak/Eagle and Oak
27. **Improve parking downtown**
28. No parking on frequently traveled routes/Chippewa/Franklin
29. Label and number streets clearly
30. The circle at City Hall is dangerous
31. Enforce jay walking laws
32. Widen Chippewa
33. Remove Metro Rail
34. **Repave and repair streets/Michigan**
35. Complete construction
36. Eliminate tolls
37. Move Niagara section from the waterfront
38. I-190 exit at Niagara Street
39. Quicker signal changes at Church and Main/ Main and Seneca/Church and Delaware
40. Look at 41B/Question 24
41. Street lights on Delaware and Niagara Square intersections
42. Do not change Main Street
43. Signal intersections at Genesee and Elm/Main and Genesee
44. Swan and Elk corner
45. Blinking red light from Court when train is not in service
46. More Metro Rail cars moving faster
47. Install traffic light at Eagle and Ellicott
48. Remove light on Seneca
49. Make Genesee and Ellicott and Chippewa one way
50. More police presence
51. Redesign the rail stations to be more aesthetically
52. Reduce congestion at Tupper at the 33
53. Do not build the Convention Center in the middle of the street
54. Maintain one way status throughout the day
55. Signal light to function at Scott Street/Main and Scott
56. Speed limits should be reduces to 15 miles an hour on side streets
57. **Increased enforcement of traffic laws**
58. Eliminate "No right turn on red"
59. Extend Oak Street to Roswell Park
60. The corner of Main and Pearl is terrible

61. **Put signal on Goodell and Elm/Goodell and Main**
62. Street and signal changes would not matter
63. Make streets around the Marine Midland wider
64. Make Pearl two way from Church
65. Tracey and South Elmwood/Elmwood and Allen
66. Angled parking on Pearl and Washington
67. Revise one way street pattern to allow drop off and loop around of the pedestrian mall
68. Allow Metro train to allows have a right of way
69. Re-timing lights on Washington/Franklin/Pearl
70. Establish Express bus lanes
71. Enforce "No Parking" in Metro bus drop off
72. Edward Street
73. **No suggestions**
74. **Improve traffic flow following sports events**
75. **Walkways between buildings**
76. Metro rail should stop under the Marine Midland Center
77. Metro rail should stop daily at the arena
78. **Fix lights between Delaware and Main on North to reduce congestion**
79. **Shorten the lights crossing Main Street**
80. Prevent through traffic on residential street in the lower west side
81. No comment
82. Time signals to improve flow of traffic
83. **Improve sidewalks**
84. Synchronize all streets parallel to Main Street
85. Put Metro rail underground
86. Easier blend of traffic from Elm street exit to Seneca Street east
87. Better police coverage
88. Reduce the number of stop signs
89. Streets are too narrow
90. More delayed signals on Ellicott
91. **Improve signals on Michigan**
92. Use sensed traffic lights
93. **Main and Court**
94. Franklin and Exchange traffic lights are too long
95. Stop lights in front of the Rath Building
96. Entering the Skyway at Church is difficult
97. West Huron signals need the synchronized
98. Create bicycle lanes
99. **Not Answered**
100. Metro rail is a joke for professional people
101. Reopen Church Street entrance to the 190
102. Increase the number of bus routes
103. Enforce the stop sign at Niagara and Eagle Street
104. Increase the size of one way street signs
105. Connection of 33 to 190, North and South
106. Clearly marked walked signs
107. Run the train on the backside of Main Street
108. South Division and Oak
109. Seneca exchange Michigan loop
110. Flashing red light on walkway of convention center
111. Take signal lights off Washington
112. There is no need for the overwriting of parking tickets
113. Better traffic control at the backside of Main Street
114. The entire area around Church-Delaware/Pearl and Franklin/Skyway entrance
115. Exclusive right turn from Church to Lower Terrence
116. Expand Metro to the suburbs
117. Better marking on Church and Genesee
118. Too many lights leaving downtown on Elm Street
119. Enforce "No Parking" on Washington between Seneca and Exchange
120. **Walkways needed over some of the major streets**
121. Enforce "No Parking"
122. Chippewa and Delaware and Chippewa and Pearl
123. Inbound from Route 33 on Chippewa-time lights and control parking
124. Cover Metro Rail tracks during events
125. More on street parking
126. 190 access ramp in front of the Hilton is a hazard
127. More defined rules of movement around Niagara Square
128. Dangerous crossing Franklin at Mohawk and Pearl
129. Americorps personnel should be more visible
130. Washington should be two-way at North Division
131. Main and Court area very congested
132. Division/Church/Main
133. Do not make Washington one-way
134. Flashing signal after rush hour
135. Have police controlling the signal at Court and Main
136. Speed limits need to be enforced
137. Fix expressway when the 198 and 33 come together
138. Keep Washington Street one-way
139. Pedestrian crosswalk button at Oak and Sycamore
140. Ticket drivers who run through red lights with no regard to pedestrians
141. Court and Pearl
142. Garbage trucks need to be more respectful to drivers
143. Some type of crossing or ramp behind the Marine Midland Center
144. Eliminate parking that occurs by the county in the "No Parking" zone on Niagara and Pearl
145. Assign police at major intersections during rush hour
146. Niagara and Huron
147. A light on Ellicott and Eagle
148. Better access to the waterfront
149. Mohawk and Delaware
150. Intersection of Broadway, William, and Ellicott
151. Put traffic cop back on the intersection of Church when people exit the Skyway
152. Have a shuttle bus taking people from parking lots
153. Reduce the number of parking meters
154. Swan and Elm should be changed to straight or right only
155. Make changes to Main Street by the Main Place Mall to theatre district
156. Have different lanes for slow or heavy traffic
157. Pearl and West Eagle is dangerous for pedestrians
158. Change South Elmwood and West Eagle to regular red light
159. Pearl Street behind the Main Place Mall /Church and Pearl
160. Do not close Chippewa to vehicles
161. Buses stopping at Ellicott cut off traffic
162. Leave route 33 to Elm-Oak alone
163. The Goodell/Locust Street entrance is ugly -remove chain linked fence
164. Remove parking meters located nears employee parking lots
165. Too many "No left turns" between 3-6:00pm on Delaware
166. Make Washington Main Street since most businesses have a back door
167. Niagara and Franklin
168. Synchronize lights on Delaware and Elmwood

169. *Improve traffic flow by making shorter timing of traffic signals at Jewett and Dewey*
170. **Eliminate some of the traffic signals**
171. *More blinking yellow lights on the weekends*
172. *No parking on Franklin at the police station*
173. *Shuttle between Ellicott and Lafayette Square and the Marina*
174. *North Division is a mess*
175. *Move bus stops that cause traffic to back up*
176. *Make downtown streets one-way*
177. *Enforce current "No Parking" laws*
178. *Provide signal time on Northbound Franklin-Linwood corridor*
179. *Rapid transit should be situated on Pearl Street*
180. *Seneca and Swan need to be one-way*
181. **Delivery lanes needed**
182. *Return to one-way streets*
183. *Install green arrows for left turns*
184. *Provide detailed mileage maps of downtown area at parking ramps and lots*
185. *Keep Main Street Pedestrian friendly*
186. *Delaware and West Eagle signal dangerous to pedestrians*
187. *Make Huron two-way west of Pearl*
188. *Metro motor vehicles hinder pedestrian lunch time movement*
189. *Streets underused by traffic include Ohio St., Lower Terrence, Upper Terrence, Louisiana*
190. *Commuter shuttle between Amtrak Stations*
191. *Elm/Oak arterial signals need to be re-timed to provide lane change opportunities*
192. *One-ways leading to Delaware make it impossible to cut over*
193. *North Division congested*
194. *Better access to the Kensington*
195. *Ease congestion off the 33 to Oak*
196. *Close off streets that cross Metro line*
197. *Reduce congestion at Thruway exit to Seneca*
198. *Debarb bus passengers on Main and Court*
199. *Make lights on Franklin entrance to route 33 longer*
200. *Increase lanes on Oak at 190 entrance*
201. *Better access to the I-190 from Delaware/Tupper area*
202. **In the winter plow to curb**
203. *Selected areas of Main should be opened to traffic*
204. *Make "right on red" sign at the Rath Building*
205. *Ban parking on Pearl until 9:00AM*
206. *Redesign the Church Street ramp to the I-190*
207. *"Stop" sign by the bus terminal on Elm needs larger print*
208. *Change the light at the library from blinking to green/yellow/red light*
209. *Adapt meters to accept smaller change*
210. *Broadway city line to Michigan side street lights should be red unless activated and coincide with synchronization of Main line traffic*
211. **More left arrow signals needed on Porter and North**
212. **High Street is too narrow**
213. **Ellicott should be made two-way**
214. **Remove congestion on High Street near Buffalo General**
215. **Make Goodell two-way/Improve traffic flow on Goodrich**
216. **Stop sign on Carlton is confusing for drivers**

217. **Michigan and Goodell needs improved traffic flow**
218. **Ellicott and Carlton is a hazard during morning rush hour**
219. **Trim tree on Carlton and Washington**
220. **Eliminate parking on Michigan between High and Cherry**
221. **Current parking ramps for patients is terrible**
222. **Don't know/Not sure**
223. **More free parking**
224. **More Directional Signals**
225. **Improve access to Ramps/Lots**
226. *Improve drop off/pick up area*
227. **Improve access to ramps/lots**
228. **Best Street**
229. **More Park and Ride Locations are needed**
230. **More underground parking**

**49. Other race category**

1. **American**
2. *Eskimo*
3. *Asian-African*
4. *Italian*
5. **Multi cultural/racial**
99. **Blank**

**52. General comments on the survey or on any issues of importance to you.**

1. **Too dangerous/safety issues**
2. *Bring zoo downtown to improve image*
3. *Use abandoned buildings for specialty shops*
4. **Downtown needs more choices in restaurants/catering services**
5. **Expand transit to the Southtowns**
6. *Establish quality daycare*
7. *Publish results of survey in the Buffalo News*
8. **Develop old, abandoned buildings**
9. **Open Main Street**
10. **Downtown needs more retail**
11. **Improve security**
12. **Free or reduce parking**
13. *More factories needed in downtown*
14. **Good survey**
15. **Too many personal questions on survey/confusing**
16. *NFTA should sell waterfront property to private developers*
17. *City Hall needs to be more handicap accessible*
18. *Handicap parking needs to be reassess*
19. **Better scheduled bus routes**
20. *Easier access to the waterfront*
21. *Better signage on downtown streets*
22. *Need for more events in downtown Buffalo on weekends and nights*
23. **Need for more shops and retail**
24. **Clean up Buffalo streets**
25. *Take out politics from decision making and involve professionals*
26. **Attract big business to downtown**
27. *Complete "Signature" Peace Bridge*
28. *More lunch time opportunities*
29. *More protection of architecture*
30. **Remove pan handlers from the streets of downtown Buffalo**
31. *Concentrate on one thing at a time*
32. *Rebuild Kleinhans music hall*

33. Need for day care centers
34. Bring business to the Theatre District
35. Clean up Metro trains
36. Police cars should not be parked on Main Street
37. Take out the 198 between Parkside and Elmwood and reconnect the Park network
38. Dislikes that the handicap have special long term parking benefits
39. Buses should respond to the real needs of the drivers
40. Hub transportation is a good idea
41. Do not move the zoo
42. Have a craft, antique show
43. Knock down thruway
44. Stop silver bullet ideas of Municipal government
45. Reach out to outlying communities and make downtown attractive again
46. Plans for the city should be done by using new demographic data
47. Create a mass transit using existing railroad tracks
48. Reduce taxes to attract business
49. Provide tax relief for Metro riders
50. Open Main Street to bring back business
51. The Metro bus is great
52. Supportive of the city
53. Housing downtown will sell based on quality and cost
54. Need HOV lanes to encourage car pooling
55. Parking lots need to be repaved
56. Go to overhead train
57. Put traffic back on Main Street
58. Better timed buses
59. Look at Cleveland for ideas and attractions
60. Improve ticket checking procedures
61. Redesign the buildings on Washington and Pearl
62. Only comes downtown for work
63. Metro rail needs more police
64. Would like a Farmer's Market
65. Sheltered walkways
66. Better coordination of planning is needed in the city
67. **Improve lighting**
68. Parking lots should offer lower rates
69. We need a better functioning downtown
70. Better satellite college campuses in downtown
71. Police presents required downtown
72. Do not open Main Street to traffic
73. Better bus scheduling from Clearance Center to Franklin
74. **Buffalo should take advantage of its assets (i.e. the waterfront, historical buildings)**
75. Keep the kids out of the Main Place Mall
76. Relocate the football field downtown
77. Make quality education a priority
78. New courthouse should be built close to the Main Place Mall
79. Bike paths and walk paths at the Waterfront
80. Take unruly kids off the train
81. Employers should be urged to supply quality day care
82. It would be good for more medical personnel to maintain downtown offices
83. Expand library hours
84. Paint shabby buildings
85. Give employers financial breaks to fix up property
86. Large employers should stagger hours around rush hour
87. There is no reason to leave Main Street parking lots separate from the rest of the city to the Eastside
88. Need for retail and restaurants
89. Low rates on vacant space
90. Model from Cleveland
91. Eliminate bus transfers of children into downtown
92. **Suburbs have poor Metro service**
93. Use demographics when marketing downtown
94. Provide bicycle racks for storage
95. Public transportation is not convenient
96. More residential clusters
97. Open Main Street to businesses
98. More activities during the day
99. **Not Answered**
100. Pedestrian safety at bus stops is a problem
101. Open Main Street to make people feel secure
102. No metered parking downtown
103. Would like to see a book store and/or office supply store downtown
104. Too many personal questions on the survey
105. Slow down population loss
106. More practical bus stops for winter weather
107. Church Streets signals change too quickly to move traffic efficiently
108. Stores and abandoned building are poorly kept
109. "NO PARKING" between Delaware and South Elmwood
110. Do not allow owners to keep there buildings and storefronts vacant/fine them
111. Regionalism
112. Consider a viable commuter rail from Rochester to Buffalo
113. **Establish more green space**
114. Downtown should compete on breakfast, lunch , sports, and entertainment
115. The Farmer's Market and Thursday in the Square should be on different days
116. Move cultural interests
117. Taxi fares are too high
118. Inexpensive transportation
119. **More events downtown**
120. Hardware store
121. Bulldoze  $\frac{3}{4}$  of downtown and rebuild
122. Trains should be more frequent during lunch
123. **Provide more reasons to come downtown**
124. What are you going to do with the tunnels when you abandoned the Metro Rail
125. Promote the LaSalle station to increase ridership
126. Create a plan for growth
127. No sales tax
128. **More cultural activities needed to attract visitors**
129. Beauty shops
130. Specialty shops
131. Build the Convention Center so it is extended out so people can use the Metro rail
132. Make a Marine land in place of the old Convention Center
133. Preferred parking for downtown employees
134. You can win with the tax breaks that Amherst gives
135. Fix the image of downtown
136. The preservationists are having their way with city
137. Local sports museum
138. New parking ramp near Auditorium
139. Bringing back traffic on Main Street may not bring back business
140. Get a private enterprise to run trains to the Southtown

141. Utilize Delaware Avenue to site new Convention Center between Mohawk and Chippewa
142. Bring Chippewa Strip down
143. Making Main Street opened up to traffic can be dangerous to pedestrians
144. Lack of good affordable daycare
145. I would rather work downtown than the suburbs
146. Get a critical mass of people to live in downtown
147. Too many taxes to live downtown
148. Build a people mover for downtown
149. Projects are fine but people need to concentrate on maintaining them
150. I have no reason to come downtown
151. Decrease the businesses on businesses downtown
152. Daycare needed
153. **Survey is too long**
154. City needs a Master Plan that will be followed
155. Dismantle the NFTA
156. Tear down the mall
157. Not enough restaurants near the Federal building
158. Expand the Metro rail in the city
159. Provide timely efficient service from Westfall
160. UB campuses should have been located downtown
161. Pedestrian mall is a good idea
162. Do not move zoo downtown
163. Downtown can not compete with discount stores
164. Free shuttle to City Hall
165. Extended Metro rail service for special events
166. Improve the quality of park system in the city
167. Eliminate the Main Place Mall
168. Create light rail to Colvin-Belmont rail line
169. Extensive and detailed suggestions for revitalizing downtown
170. During construction i.e. Shea's Project multiple traffic lanes should not be closed
171. Bring downtown Buffalo back to life
172. Blank wall of Convention Center is too long and unattractive
173. Remove buildings that are not in use
174. Concerned that Hub link will further destroy East Aurora service
175. The city needs a Buffalo baseball team
176. Very negative view of Buffalo
177. Against commuter tax
178. **Raze Pilgrim Village**
179. **The area has potential/ the area should be improved**
180. **Should have defined BNMC boundaries**
181. **Parking is needed closer to the facility**
182. **Improve public access to medical facilities**
183. **Give reason for survey**
184. **Need to improve surrounding neighborhood**
185. **Central parking ramp needed**
186. **Too much political nonsense in the City of Buffalo**
187. **No grocery stores in the area**
188. **Problems with snow removal**
189. **New billing system is needed at ramps**
190. **More interested in improving working conditions**
191. **More jobs needed**
192. **Create a more user friendly campus**
193. **If facility r elocates a health care facility is needed in the area**



**The Urban Design Project**  
School of Architecture and Planning



**University at Buffalo**  
*The State University of New York*

The Urban Design Project is a center in the University at Buffalo School of Architecture and Planning devoted to service, teaching, and research in the pursuit of a critical practice of urban design. It seeks to serve the communities of the Buffalo Niagara city-region by bringing urban design students and faculty together with local governments, community based organizations and citizens in general, to engage the work of making better places and stronger communities. It also works to enrich the body of knowledge about the practice of urban design – in general and with specific interest in the places, sites, neighborhoods, and districts of our region.