

Spring 2014



Buffalo Promise Neighborhood

Community Needs and Perceptions Survey

Summary of Findings

Acknowledgements

Buffalo Promise Neighborhood acknowledges the dedication and support of the community partners, researchers, and funders who made this research possible. Our **21-member Byrne Criminal Justice Innovation (BCJI) Planning Team** was instrumental in guiding the development of the survey questions and identifying opportunities in the community to administer and pilot the survey. We were supported by an excellent research team from the **University at Buffalo Regional Institute** who designed the survey, worked in partnership with **9 AmeriCorps volunteers** to collect survey responses, and analyzed and summarized the survey findings in this report.

Lastly, we would like to thank the **202 neighborhood residents and visitors** who took the time to share their perspectives on the community. This will ensure that this initiative's safety strategies are responding to the concerns of community members and are grounded in their voices.



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Elim Farmer's Market
Gloria J. Parks Community Center
Iconz Hair Design
Niagara Frontier Transportation Authority
One in the Spirit Ministries
The Service Collaborative of WNY (AmeriCorps Volunteers)
University Community Farmers Market
University District Block Club Coalition
University Heights Collaborative
University Heights Tool Library

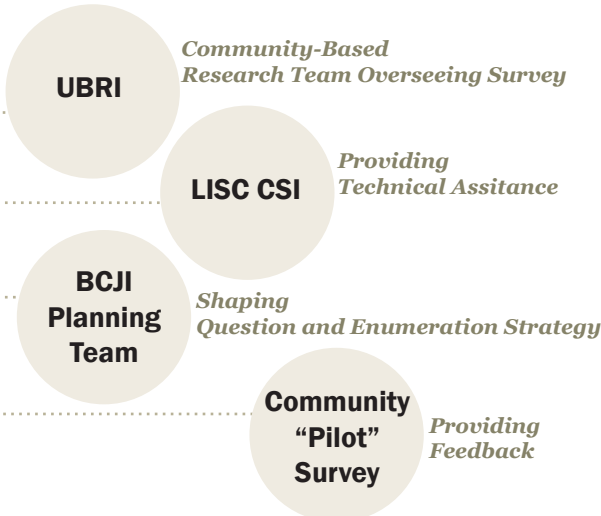


A community collaborative survey

A collaborative process to develop the survey:

The survey was shaped through a collaborative process involving community residents, technical experts in criminology, local law enforcement professionals, community organizers working in the neighborhood, and a research team of professionals from the University at Buffalo School of Architecture and Planning.

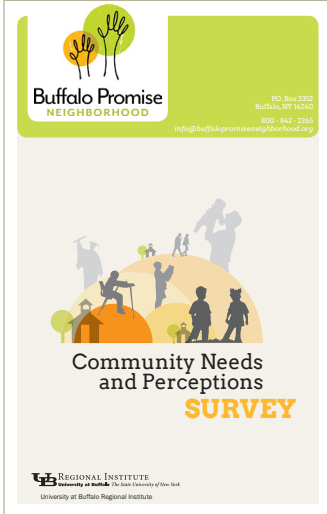
- Survey concept was developed and overseen by a community-based research team experienced in partnering with Buffalo Promise Neighborhood
- Technical assistance on question formation, methodology, and enumeration strategy was provided by criminology experts from LISC Criminal Safety Initiative.
- Law enforcement professionals, community partners, and neighborhood residents on the BCJI Planning Team shaped question formation and connected the research team to community partners to collect surveys.
- The survey was piloted and revised based on the feedback of several focus group sessions including: two sessions with the BCJI Planning Team, one session with participants of a re-entry program at the Center for Employment Opportunities, and one session with students from the Canisius College East Side Immersion program.



Themes covered by the survey:

Neighborhood residents and visitors responding to the survey were asked questions related to how they view crime and public safety, neighborhood opportunities (i.e. civic, business, and recreational options), and housing and education quality. The survey also contained questions about respondents' demographic and socioeconomic characteristics. Based on the responses, this survey has been organized around the following five themes:

- How is neighborhood **quality of life** viewed?
- How do residents and visitors view the **schools**?
- How is **crime** viewed in the neighborhood?
- How is **law enforcement** viewed in the neighborhood?
- What **strategies** does the community believe will be effective in **reducing crime**?



Engaging the Community:

Surveys were collected over a 3-month period, leveraging the extensive community contacts offered by Buffalo Promise Neighborhood and the BCJI Planning Team. In total, 202 people responded to the survey.

Field Research Team in the neighborhood:
A nine-member field research team of WNY Americorps volunteers engaged residents and visitors to take the survey outside of popular local businesses, gathering places, and at large community events.

Electronically engaging the community:
A web-based version of the survey was shared via Buffalo Promise Neighborhood's website and via email and social media of various community contacts made possible through the BCJI Planning Team.

181 In-Person Surveys

21 Web Surveys

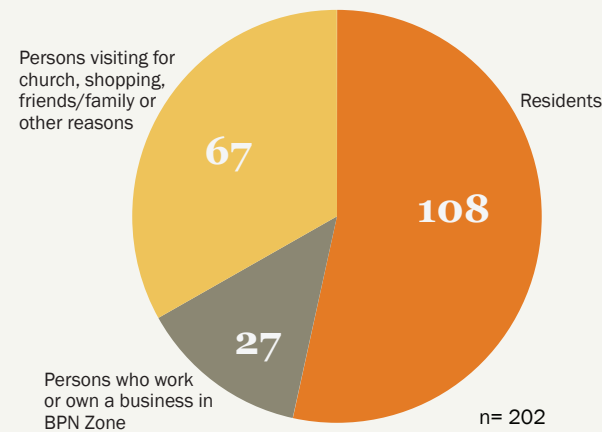


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Survey Demographics

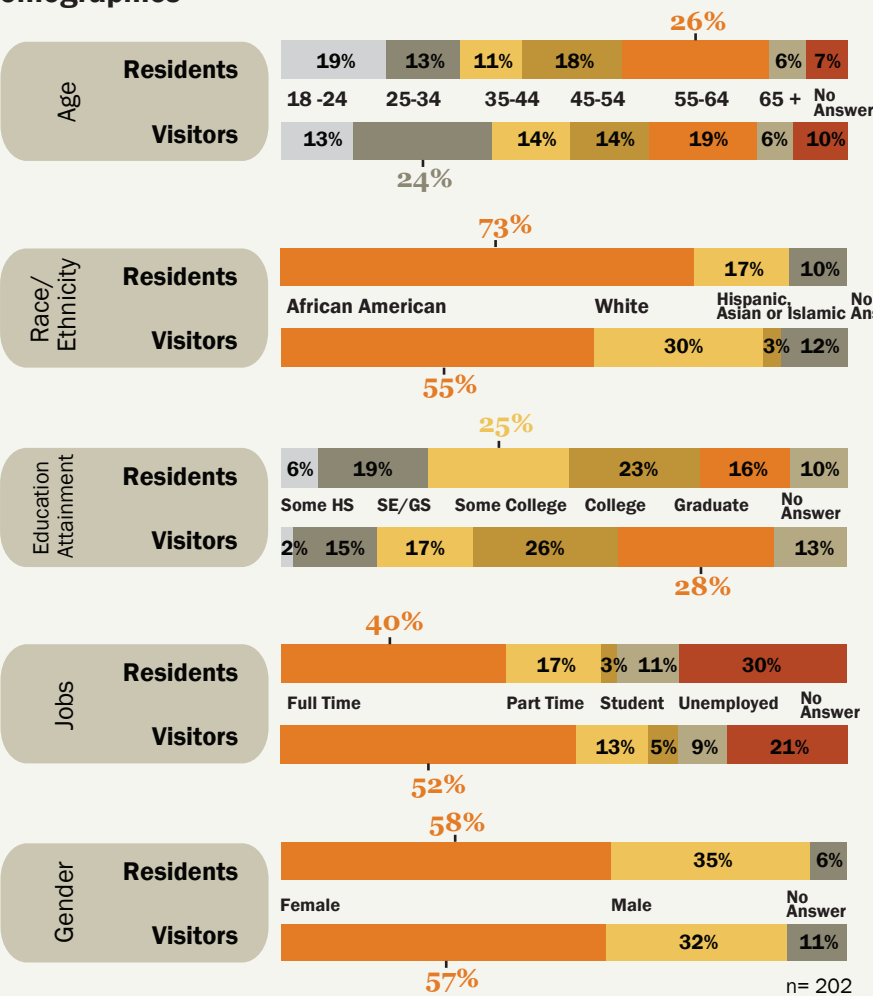
Who took the survey?



The survey's first question included a map of the Buffalo Promise Neighborhood (BPN) Zone and asked residents to identify their relationship with the neighborhood. Of the 202 respondents, over half (54 percent) indicated that they are residents of the neighborhood.

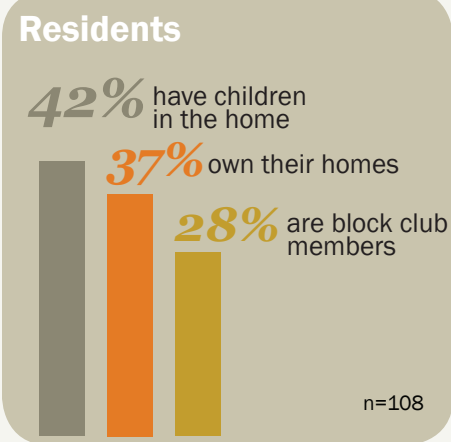
Visitors of the neighborhood constituted the remaining respondents, of which 27 indicated they work or own a business in the BPN Zone (13 percent of all respondents), while the remaining 67 respondents (33 percent of all respondents) were persons who said they visit the neighborhood for church, shopping, visits to friends or family, or other reasons.

Demographics



The survey represents a variety of perspectives in terms of age, race, educational attainment, family structure, home ownership, and community involvement. Notable demographic characteristics of respondents are summarized in the charts to the left.

Overall, neighborhood residents who took the survey generally reflect the demographic profile of the neighborhood. However, residents responding to the survey are more likely to have an advanced degree and be a race other than African American compared to the neighborhood as a whole, as reported by the US Census American Community Survey.



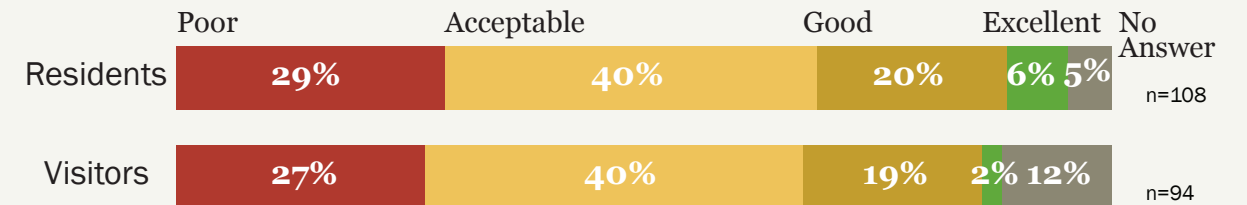
Other notable characteristics of residents who took the survey include: less than half are parents, two out of five are homeowners and less than a third participate in a neighborhood block club.

Quality of Life

How is neighborhood quality of life viewed?

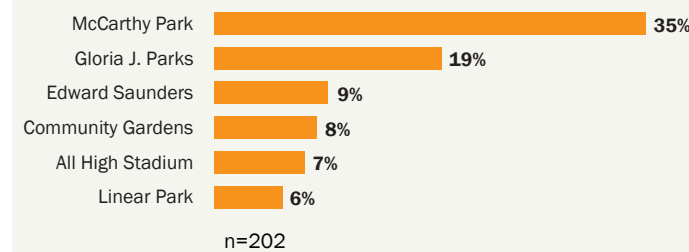
Less than 1/3rd rate the neighborhood's quality of life as good or excellent.

Views of the neighborhood's quality of life vary across survey respondents. The most common view expressed by both residents and visitors is that the quality of life in the neighborhood is "acceptable." Less than a third of respondents rated quality of life as "poor," although less than a third rated it as "good" or "excellent."



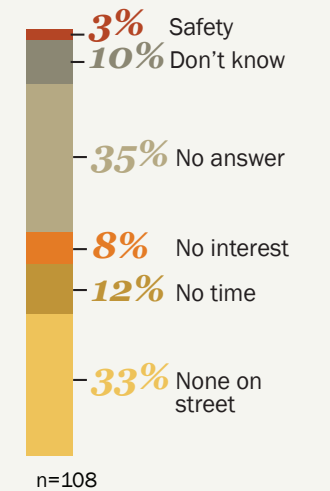
What recreation facilities do neighborhood residents and visitors use?

Although the neighborhood is home to numerous recreational amenities including several community centers, community gardens, school athletic facilities, and a 40 acre park, many respondents (both residents and visitors) said that their families do not regularly use these facilities. For example, the most popular recreation option in the neighborhood is McCarthy Park, and only 35 percent of respondents said that they or their family members use it.



Why don't more residents participate in block clubs?

Increasing block club activity has emerged as an important priority for Buffalo Promise Neighborhood. Of the 63 residents who said they are not actively involved in a block club, only one in five cite a lack of interest or time as a barrier. While more than a third chose not to provide explanation, a third cited that they do not participate because there simply is not a block club representing their street.



What recreation options are needed in the neighborhood?

Ten most common phrases used in answering this question



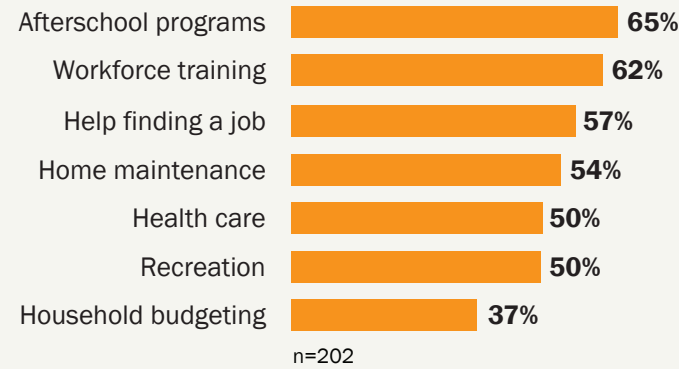
When given the option to suggest recreational options lacking in the neighborhood, many respondents suggested programs for kids and teenagers. Common facility deficiencies identified include community centers, a swimming pool, an indoor gym, and greenspace and parks.

People want to see more programs for kids and teenagers.

Quality of Life

Continued

What types of services would be helpful to families in the neighborhood?



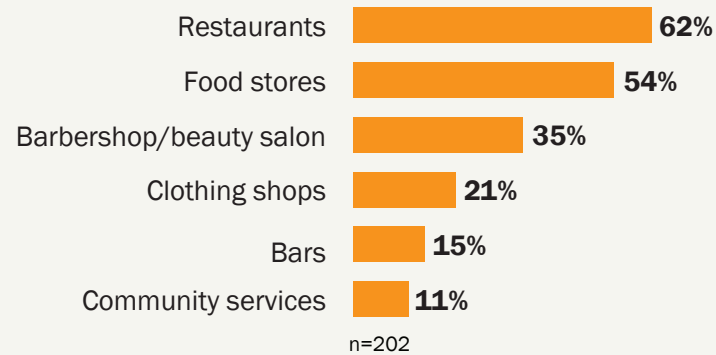
Afterschool and job/workforce training programs are in high demand.

Presented with a range of potential support services that could be offered to neighborhood families and households, respondents prioritized afterschool and workforce training programs. While over half of respondents also cited assistance with home maintenance, health care and recreation as important, respondents prioritized these types of services less.

In the write-in area of the survey where respondents were given the opportunity to offer additional suggestions for services to be offered in the neighborhood, the need for additional programming for children was reiterated overwhelmingly. Faith-based programs also were commonly mentioned, as were programs for businesses, maintenance of the physical environment, and homes and other types of support services.



What types of businesses do neighborhood residents and visitors frequent?



Although many respondents buy food at neighborhood stores and restaurants, they indicated a strong desire for healthier food options. When given an option to identify businesses needed in the neighborhood (see word cloud below), respondents overwhelmingly mentioned healthy options like "health food store", "restaurants", and "supermarkets"

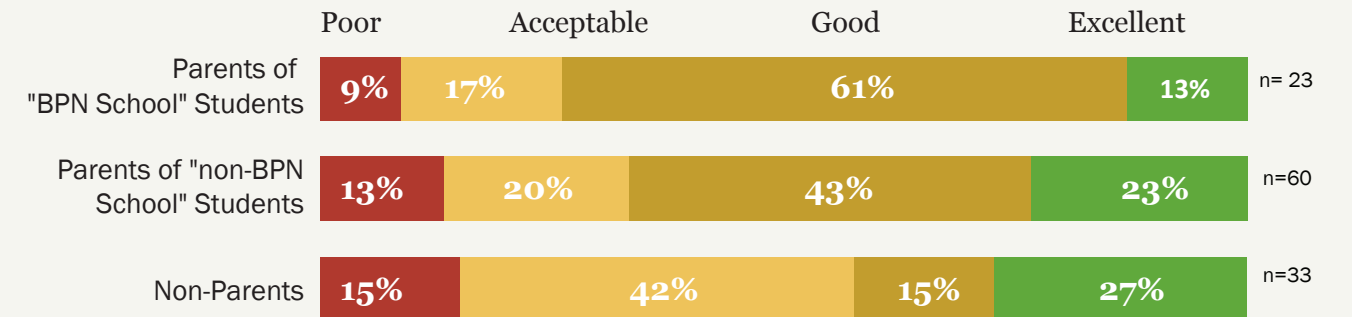
What types of businesses are needed in the neighborhood?



In addition to expressing the desire for more healthy food options, survey respondents used the write-in area for this question to again reiterate the need for social services related to health and assistance with job training. Finally, a quality coffee shop in the neighborhood was cited as a common business lacking in the neighborhood.

Schools

How do residents and visitors view the schools?



Parents with kids in schools tend to have a more favorable view of education than non-parents.

Respondents who have school-aged children are more inclined to have a positive perspective on K-12 schools than non-parents.

Of the twenty-three parents who have students attending Bennett High School, Highgate Heights Elementary, or Westminster Community Charter School, three-quarters believe the schools are good or excellent. For the sixty parents who send their kids to a different school, two-thirds think the schools are good or excellent. The views of non-parents differs significantly as only one-third rate the schools as good or excellent.

What is needed to improve the schools?

When asked what types of improvements could be made to the educational experiences of neighborhood youth, respondents provided a wide range of comments. Illustrated in the "word cloud" below are the most mentioned themes and include various types of school reforms, improving the quality of teachers, increased parental involvement, and a safer school environment.

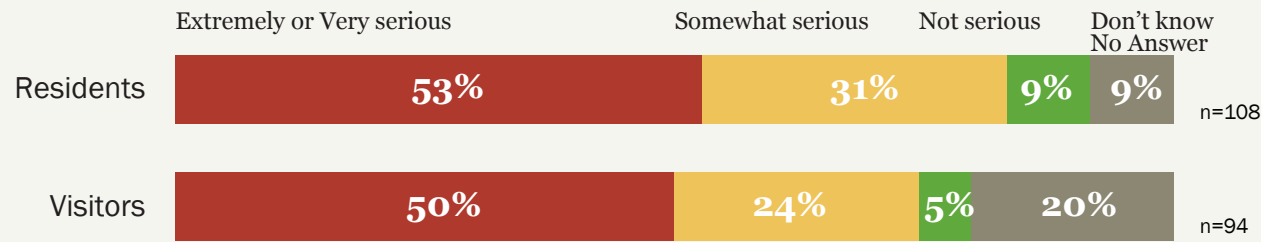
Respondents expressed a desire to see increased programming beyond the classroom and specifically cited afterschool programs. Teaching improvements suggested were varied, but included the need for teachers to care more about their students, provide more individual attention, and adopt creative approaches to teaching. Other major themes included greater parent involvement with students at home and in schools and for actions to address bullying in schools.



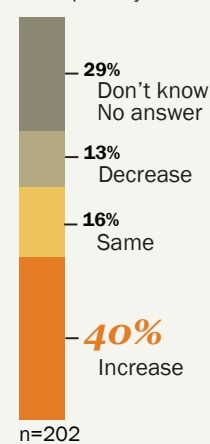
Ten most common phrases used in answering this question

Crime

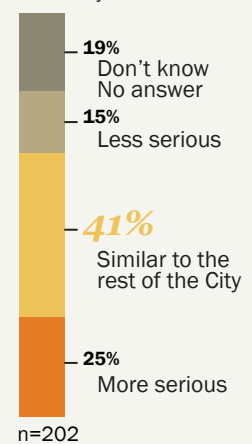
How is crime viewed in the neighborhood?



How has crime in this community changed in the past 3 years?



How do you think crime in BPN compares to the rest of the city?

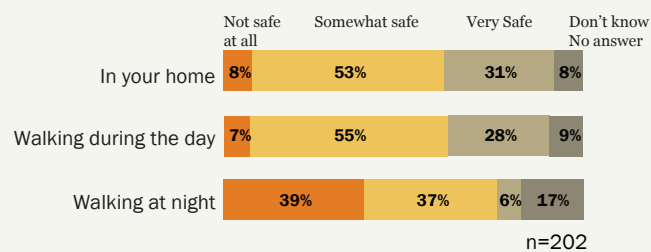


Most residents and visitors who took the survey view crime as a very serious neighborhood problem that has been getting worse in recent years. Although many suggest it is not any worse than the city as a whole, this is likely a reflection of respondents perception that crime is a very serious citywide concern.

Night time is viewed as particularly dangerous and many feel unsafe walking the neighborhood after 6:00 pm. Theft is a common concern for respondents as half worry about getting mugged, having their home or business robbed or having their car broken into at least occasionally.

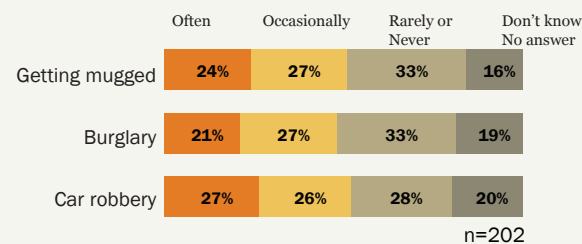
When asked to name the least safe streets, respondents commonly cited streets proven by crime data to be the most dangerous streets in recent years. What is perhaps most telling is that when asked to name the streets that are safest in the neighborhood, one of the most common responses was that none of the streets in the neighborhood are safe.

When do residents and visitors feel safe?



Many don't feel safe on the streets after 6pm.

How often do residents and visitors worry about theft?



About half of respondents worry about theft often or occasionally.

What streets are viewed as the safest?



Ten most common phrases used in answering this question

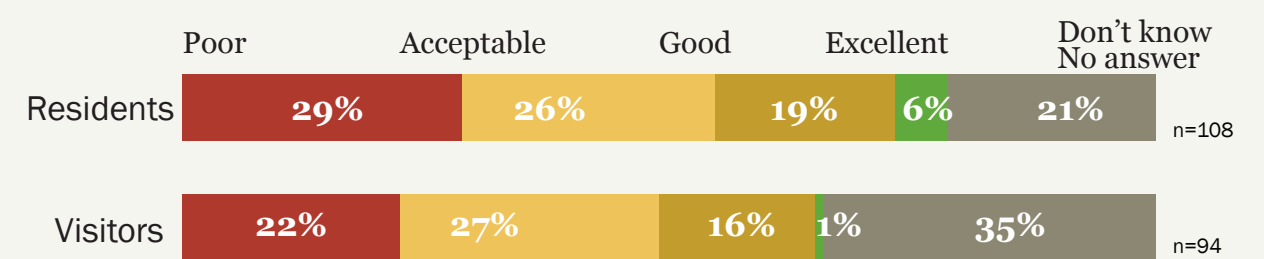
What streets are viewed as the least safe?



Ten most common phrases used in answering this question

Law Enforcement

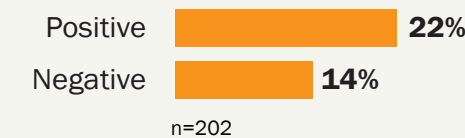
How is law enforcement viewed in the neighborhood?



Less than a third of residents think law enforcement is doing a poor job.

The majority of respondents consider law enforcement to be effective, although many also have suggestions for improving it. Residents are more likely than visitors to give high marks (Good or Excellent) to law enforcement, but are also more likely to think law enforcement is doing a poor job.

What types of interactions do residents and visitors have with law enforcement?



In two separate questions, survey respondents were asked if they had positive or negative encounters with law enforcement in the past six months. While most respondents had no interactions with law enforcement, of those who did, it was more likely to be positive than negative.

Respondents citing positive experiences with law enforcement cited instances of officials displaying concern for the community, engaging youth, and solving problems.

Those that had negative encounters with law enforcement cited examples of either unresponsiveness or misconduct in the form of rudeness, false accusations, or arbitrary actions. Also, while most residents and visitors feel that law enforcement is doing at least an acceptable job, many suggested that an increase in law enforcement presence, through increased foot patrols, face presence, and patrols in general, would reduce crime.

What positive exchanges did residents and visitors have with law enforcement in the past six months?



Ten most common phrases used in answering this question

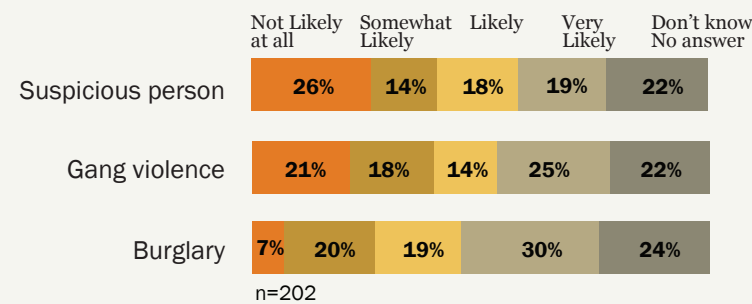
What negative exchanges did residents and visitors have with law enforcement in the past six months?



Ten most common phrases used in answering this question

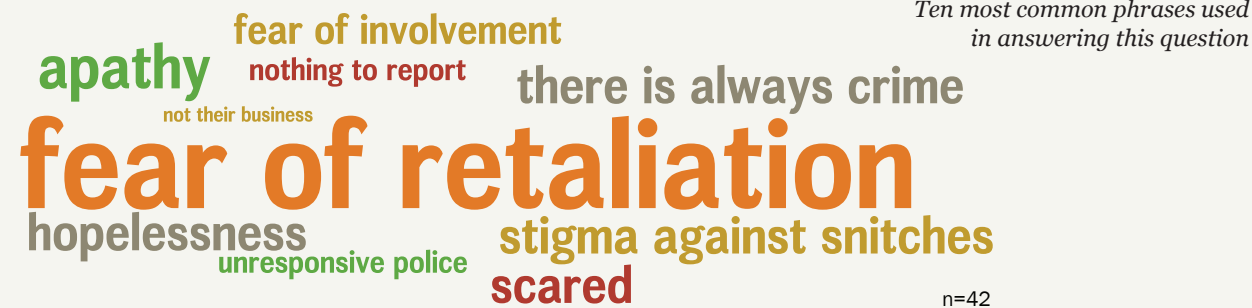
Reporting Issues

How likely are residents and visitors to call 911?

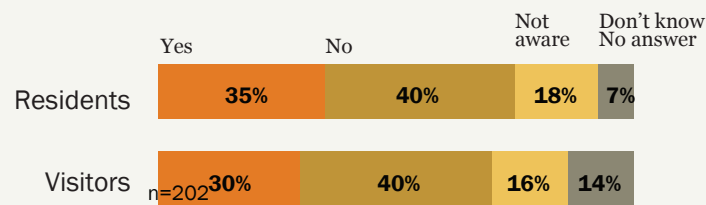


Many respondents believe neighborhood residents are willing to report criminal or suspicious activity, but more likely to report it when it infringes on their home, such as with a burglary. Two in five respondents believe residents would be reluctant or resistant to call 911 to report a suspicious person or gang activity. When asked about reasons for not reporting crimes, fear of retaliation was clearly the prime reason. Other reasons include apathy either because respondents believe crime is inevitable or police will not respond effectively to their calls.

Why residents and visitors are unlikely to call 911 to report crime?



Do residents and visitors use the city's 311 service?



Over a third of residents report they use 311 services to report quality of life concerns or request information from the City of Buffalo's Division of Citizen Services. For the most part, survey respondents who used 311 have done so to report quality of life issues related to the built environment (i.e. vacant and unkempt properties) or to request information about the City of Buffalo.

While 40 percent of residents and visitors alike said they have not used 311, less than one in five of each group indicated they were not aware of the service.

Why residents and visitors normally call the city's 311 service?



Ten most common phrases used in answering this question

Crime Prevention

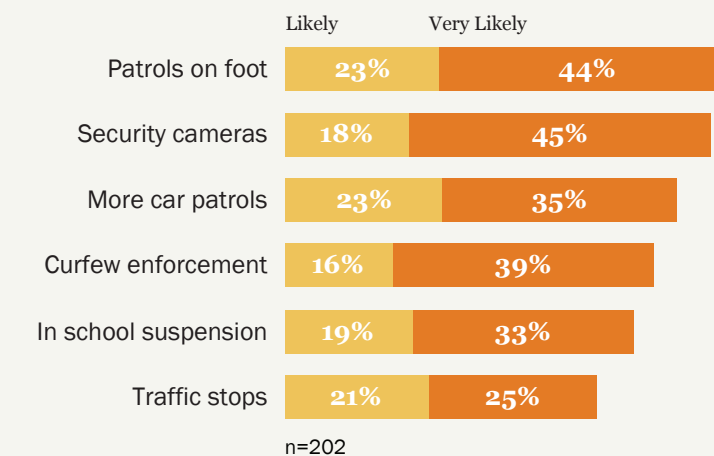
What strategies does the community believe will make the neighborhood safer?

Ten most common phrases used in answering this question



When given an open-ended question about what strategies should be adopted to reduce crime, increasing the frequency and types of patrols was clearly the most popular answer. Other common responses involved stronger connections between the police and the community, and programs and support for youth to keep them involved in productive activities.

Respondents feeling on the effectiveness of select crime fighting strategies:



At a later point in the survey, respondents were given a list of potential crime reduction strategies and were asked to rate each. Strategies presented were based in the police interventions preliminarily developed by the Buffalo Promise Neighborhood BCJI Planning Team in the spring and summer of 2013.

Almost half of respondents showed support for each of the strategies presented, but were especially supportive of increased police patrols and specifically ones involving police on foot. This seems to reinforce the values expressed through the survey about the need for strong relationships between the police and the community.

Surveillance cameras were also viewed quite favorably, while more intrusive forms of intervention like curfew enforcement and traffic stops had fewer supporters.

Appendix 1: Survey Response Tables

Introductory Question: What relationship do you have with this neighborhood? (Select all that apply)

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
I live there	0	0%	108	100%	108	53%
I shop there	36	38%	47	44%	83	41%
I work there	25	27%	18	17%	43	21%
I own a business there	2	2%	2	2%	4	2%
I attend church there	8	9%	13	12%	21	10%
I send my kids to school there	2	2%	12	11%	14	7%
I use recreation facilities there	7	7%	12	11%	19	9%
Other	16	17%	2	2%	18	9%
Don't know or No Answer	10	11%	0	0%	10	5%

Part 1: Neighborhood Opportunities

Q1: How do you rate quality of life in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Excellent	2	2%	7	6%	9	4%
Good	18	19%	22	20%	40	20%
Acceptable	38	40%	43	40%	81	40%
Poor	25	27%	31	29%	56	28%
No opinion	3	3%	2	2%	5	2%
Don't Know or No Answer	8	9%	3	3%	11	5%

Q2: Are you a member of a block club?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Yes	12	13%	30	28%	42	21%
No	69	73%	63	58%	132	65%
I am not aware of a block club on my street	6	6%	12	11%	18	9%
Don't know	1	1%	2	2%	3	1%
No answer	6	6%	1	1%	7	3%

If no, why?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
No block club on my street	16	17%	25	23%	41	20%
No time	10	11%	9	8%	19	9%
No interest	7	7%	7	6%	14	7%
Don't know	4	4%	8	7%	12	6%
No answer	59	63%	61	56%	120	59%

Other:

- About to join
- Block club folded
- Don't live here
- Don't live in the area
- Don't live over there
- Don't trust most of the neighbors
- Garden Walk
- Grossly unprofessional behavior from block club president; threats to my physical safety and property made by block club president for trying to initiate discussion between neighbors and a BPN partner regarding an issue of neighborhood concern regarding an issuer get answers
- Have not been informed
- I don't live in the neighborhood
- I live somewhere else
- My Landlord is
- Our block club dissolved only because we • didn't have a lot of issues anymore
- Out of area—Visit Relatives
- Used to be.

Q3: In the past 30 days, have you or your family used:
(select all that apply)

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
McCarthy Park	19	20%	38	35%	57	28%
Linear Park	4	4%	6	6%	10	5%
All High Stadium	6	6%	8	7%	14	7%
Gloria J Parks CC	10	11%	20	19%	30	15%
Edward Saunders CC	3	3%	10	9%	13	6%
Common Gardens	4	4%	9	8%	13	6%
None	44	47%	44	41%	88	44%
Other	8	9%	3	3%	11	5%
Don't know	0	0%	2	2%	3	1%
No answer	15	16%	8	7%	23	11%

What additional recreational options do you feel are needed in this neighborhood?

- “How to...” “Movie Night” “Share a skill” “Express Yourself” “Safety Tips, Health Tips” “Just because” “Celebrations of life” –All activities should be located at area schools or community centers.
- A better work force environment
- A biking lane on the major streets for those wishing to commute to work.
- A bowling alley
- A Pool
- After school programs, employment workshops for our young adults
- Age problem
- Art classes free for kids on weekends
- Basketball court and/or soccer field
- bike lanes on Bailey Avenue
- Boy club
- Boys and Girls Club
- Community center with more than just basketball
- Daycare
- Dog park
- Don't know live in Lackawanna.
- Garbage cans need to be set up around the streets and bags and scoopers for dog poop. Some people don't have any.
- I called Rosann Scibilia at Gloria Parks about a problem residence.
- Inside pool. community center that is open to all in neighborhood.
- Intramural sports for adults
- Larger rec parties Sunday street and bike programs
- Library
- Maybe start a block club
- More basketball courts More grassy areas for kids to run and play safely!!
- More garbage cans and abandoned housing need to be improved.
- More Green Space
- More Learning, recreation for kids
- More Parks
- More parks or additional equipment inside of parks
- More programs for after-school activities. Community clean-up.
- More programs for teenagers and young adults. There's plenty for little/younger children but more for older adults because they're the most in trouble.
- More teen community centers
- Myself, personally, am almost always between either work or school; I would enjoy a few more trees/park like area on campus.
- Not Sure
- Play areas for kids under 2 years. more camps for the older ones.
- Pool, organized activities
- Rails fixed at LaSalle Park Facing the water
- Rails to trails bike path!
- Recreational Bike paths, The idea for geology/hydrogoly park/natural regeneration community/reserve indicated on the “Neighborhood Revitalization Concept” map should be implemented
- Recreational center for kids No shopping places (clothes, food)
- Recreational Fitness/Gym
- Safe walking areas
- Skateboard park ice rink wooden (shady) playgrounds
- Swimming pool organized activities at parks
- The neighborhood needs all recreational options.
- The kids here have to much time on their hands to stand around
- The only playground for our children
- The playground at 63 (campus north) was once a center of activity in the summer. The city does not maintain the property to a minimal standard, much less maintain it so it can be used for recreation.
- Tutoring/mentoring/college prep
- Well-kept sports facilities (indoor).

Q4: In the past 30 days, which businesses in this neighborhood have you used?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Restaurants	53	56%	71	66%	124	61%
Bars	10	11%	20	19%	30	15%
Grocery/Food Shops	43	46%	66	61%	109	54%
Community Services	9	10%	14	13%	23	11%
Clothing Shops	13	14%	30	28%	43	21%
Barbershops/Beauty Salon	31	33%	39	36%	70	35%
Other	1	1%	8	7%	9	4%
Don't Know	3	3%	0	0%	4	2%
No Answer	10	11%	12	11%	22	11%

What additional businesses do you feel are needed in this neighborhood?

- A computer sales/repair business and a co-op food market.
- A nice burger place (not McDonalds) Reasonably priced grocery store
- A Tim Hortons
- Additional restaurants, a grocery store (or a place to buy fresh produce)
- An off-campus coffee shop/gathering place for UB students.
- Arts program, family counseling, grief counseling, plus size stores(clothes stores)
- Bike shop for inner tubes along main st.
- Bookstores, healthier restaurant options
- chain restaurants
- Children friendly bike path More playgrounds
- Coffee shop or more small catering?
- Community centers for youth
- Educational Programs Programs to help you get jobs Clinics/Healthcare
- Etiquette classes Formal after school tutoring Mentoring/volunteering programs for children to volunteer in the community
- Family Restaurant Ice Cream Parlor Theatre
- Hardware Coffee Shop
- Health and book stores
- Healthcare Facility
- I do not shop in the neighborhood.
- Ice cream parlor Laundry Mat Bakery Health Food Store
- Job readiness training.
- Job training, health food stores/restaurants. Tutoring agencies.
- Meat Market
- Mentoring programs, something to the effect of a big brother, big sister program center. Counseling centers for children and young adults.
- More businesses, personal
- More clubs for boys and girls
- More Community Centers!
- More food stores.
- more free health clinics
- More minority owned businesses.
- More restaurants
- More Restaurants Supermarket Deli
- More restaurants and grocery stores
- Non-brand name coffee shops/book and music without alcohol. Like the old days!
- Organic wholefoods grocery, teen resource centers, anything other then clothes and hair
- Produce store!
- Recreational park near west minster school at the corner would be nice
- Restaurants Coffee House!! UB S. Campus has nothing FSA + Starbucks closed
- Skating rink and bowling alley
- Supermarket!
- Work trades.

Part 2: Schools, Community and Housing

Q5. What type of services do you think would be most helpful to the quality of life in the neighborhood? (select all that apply)

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Health Care	43	46%	58	54%	101	50%
Education and Workforce Training	60	64%	66	61%	126	62%
Assistance Finding a Job	51	54%	64	59%	115	57%
Program to Help Fix/ Maintain your Home	46	49%	63	58%	109	54%
Recreation Programs	44	47%	57	53%	101	50%
Household Finance/Budgeting	36	38%	39	36%	75	37%
After-School Programs for Youth	61	65%	71	66%	132	65%
Other	6	6%	12	11%	18	9%

Other:

- After school the most needed, especially for teens
- Agriculture
- Church
- Correct Godly Biblical teaching/study
- Elim community corporation needs funding to do these services
- Expertise consulting services on how to start and open a business
- Gaining knowledge and skills are of great initial importance which will result in the seeking out of the remaining list of services.
- Give the kids something to do.
- Have businesses in the area. Responsible for the outside/area of their business—Nothing of an eyesore! Should be visuable!
- I should do arts and crafts for the children. I enjoy doing that.
- Learning how to use computers, free to need a computer program, program for children
- Need to get after absentee landlords to maintain their property
- Neighborhood watch groups, block clubs, support the tool library, farmers market, capen grand walk
- This neighborhood needs a lot of help!
- Too much children freedom between ages 6-13, after school program of the neighborhood.

Q6: Are you a home-owner or renter?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Home-Owner	32	34%	40	37%	72	36%
Renter	44	47%	55	51%	99	49%
Don't Know	0	0%	2	2%	2	1%
No Answer	18	19%	11	10%	29	14%

Q7. How long have you lived at your current address?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
< 1 year	16	17%	19	18%	35	17%
1-3 years	20	21%	24	22%	44	22%
4-6 years	12	13%	15	14%	27	13%
7-9 years	4	4%	8	7%	12	6%
10+ years	29	31%	39	36%	68	34%
Other	0	0%	0	0%	0	0%
Don't know	0	0%	0	0%	0	0%
No Answer	13	14%	3	3%	16	8%

Q8. What is/ are your primary form(s) of transportation?(select all that apply)

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Personal Car	60	64%	74	69%	134	66%
Bus	33	35%	44	41%	77	38%
Subway	22	23%	24	22%	46	23%
Bicycle	7	7%	15	14%	22	11%
Walk	20	21%	34	31%	54	27%
Other	0	0%	4	4%	4	2%
Don't Know	0	0%	0	0%	0	0%
No Answer	5	5%	3	3%	8	4%

Other:

- Mom's car
- Motorcycle
- Sometimes a car
- We Care.

Q9. How many people live (i.e. eat/sleep) at your house on regular basis?

Adults:

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
0	3	3%	0	0%	3	1%
1	25	27%	30	28%	55	27%
2	37	39%	53	49%	90	45%
3	14	15%	11	10%	25	12%
4	2	2%	3	3%	5	2%
5	1	1%	3	3%	4	2%
6	1	1%	0	0%	1	0%
10 or more	0	0%	1	1%	1	0%
Don't Know	0	0%	0	0%	0	0%
No Answer	11	12%	7	6%	18	9%

Children:

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
0	34	36%	43	40%	77	38%
1	16	17%	15	14%	31	15%
2	8	9%	14	13%	22	11%
3	7	7%	10	9%	17	8%
4	2	2%	4	4%	6	3%
5	2	2%	1	1%	3	1%
6	1	1%	1	1%	2	1%
Don't Know	0	0%	0	0%	0	0%
No Answer	24	26%	20	19%	44	22%
No Answer	11	12%	7	6%	18	9%

Q10. In the past month how many school-age children have been living (i.e. eat/ sleep) at your house on a regular basis?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
0	34	36%	43	40%	77	38%
1 - 2	24	26%	29	27%	53	26%
3 - 4	9	10%	14	13%	23	11%
5 or more	3	3%	2	2%	5	2%
No answer	24	26%	20	19%	44	22%

Q11. Which School(s) do they currently attend?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Highgate Heights	1	1%	5	5%	6	3%
Westminster Charter	4	4%	11	10%	15	7%
Bennett High School	3	3%	4	4%	7	3%
Other	24	26%	25	23%	49	24%
Don't Know	0	0%	1	1%	1	0%
No Answer	87	93%	88	81%	175	87%

Other:

- #53
- Canisius High School
- No school
- #54
- Charter school
- North Park Academy
- #54 George E. Blackman
- Christian Central Academy
- PS 72
- #64, Buffalo Olmstead Academy of Science C.S.
- College
- Sacred Heart
- #81
- CSAT
- St. Augustine
- #89
- DeVinicillis
- St. Marks
- 74 and Bethal Head St.
- GED program
- Stanley Faulk
- BASICS
- H.R.T. #31
- Tapestry HS
- BPMC
- Homeschool
- Timon, 66, 54
- Buff State
- Lydia T. Wright
- UB
- Buffalo Traditional
- Makawski #99
- United Charter
- Buffalo United Charter School
- Mid early college
- West Buffalo Charter
- Build Academy
- Mst and Montessori
- Windermere and Amherst Middle.

Q12. How would you rate the quality of education your children receive?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Excellent	10	11%	16	15%	26	13%
Good	19	20%	26	24%	45	22%
Fair	12	13%	18	17%	30	15%
Poor	6	6%	9	8%	15	7%
Very Poor	0	0%	0	0%	0	0%
Other	3	3%	1	1%	4	2%
Don't Know	2	2%	1	1%	3	1%
No Answer	45	48%	38	35%	83	41%

Other:

- A more positive environment
- pay and personal lives.
- Recess
- After school education programs in Math, ELA, computers
- Less Bullying
- Representation.
- Better and more tolerant teachers
- Longer hour
- Teacher Appreciation Some teachers seem stressed
- Better lunch
- Longer hours, sat. school
- Teachers Caring
- Better teachers Better attendance by students
- Longer school year round
- Teachers influencing homework good grades
- Books longer hours
- More class work
- Westminster Community School
- Healthy snacks, fruit and veg.
- More creative ways of teaching
- Haven't had any issues yet
- If they had teachers that really cared about the students instead of being concerned about there
- More Opportunities
- More places to go that are accessible by bus
- Public education is terrible

Q13. What do you think would improve your child's/ children's day at school?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Other Comments	27	29%	25	23%	52	26%
N/A	1	1%	6	6%	7	3%
Don't Know	1	1%	0	0%	1	0%
No Answer	65	69%	77	71%	142	70%

Other Comments:

- Activities focused on the surrounding community, education on local area history.
- Additional help with studies
- After school program with transportation offered
- After school programs would help
- Anti-bullying in school counseling/after school
- Better and more tolerant teachers
- Better programs
- Better teachers Better attendance by students
- Boces style training. Job/training such as fork lift, HVAC, electrical, computer, CAN, nursing, machine, operations, carpentry. A realistic approach of training for jobs that are available.
- City bus transportation to/from private school
- Cultural Awareness
- Discipline. Parents need to be more involved and realize teachers are unable to teach if classrooms are out of control.
- Does not apply (college age), however, teaching children as individuals as opposed to machines, would lift their self-esteem and advance their individual skills.
- Enforced tutoring
- Good teaching Interesting learning activities
- Him paying attention to a good teacher
- I would like to include a second language option for children.
- If teachers actually care about their jobs and understanding the kids.
- If they had teachers that really cared about the students instead of being concerned about there pay and personal lives.
- In the buffalo promise zone: small class size parent/student accountability and involvement
- Keeping them active at all times with work to keep his mind stimulated.
- Less Bullying
- Longer Hour
- More activities that are free or very low cost to parents.
- More activity after school activities—especially sports
- More arts/recreation activities
- More challenging work.
- More class work
- More Education
- More educators who look like them or can relate to a lifestyle conducive to living within the city limits.
- More homework
- More individual attention
- More outside of the box learning. IE outside activities for high schoolers (maybe classes outside)....nature's classroom. More parents being part of coming to school. And check up on there children n help out. more places to go that are accessible by bus
- More positive relationships with teachers
- More studies.
- More Teachers
- More tutoring with bus transportation
- Neighborhood
- No children.
- No kids
- One on one treatment is needed at times.
- Parents need to be more involved in their childrens lives.
- Representation
- School's not the problem. Homes are the problem.
- Teacher Appreciation Some teachers seem stressed
- Teachers caring
- Teachers that care and put effort into their job.
- The study of life and times of today
- Westminster Community School
- youth prison prevention.

Q14. Have you ever used the city's 311 service?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Yes	28	30%	38	35%	66	33%
No	38	40%	43	40%	81	40%
Not Aware of this Service	15	16%	19	18%	34	17%
Don't Know	4	4%	0	0%	4	2%
No Answer	9	10%	8	7%	17	8%

Comments on Why respondents used 311:

- 1)Speeding traffic (including school buses) on the street, 2)speeding traffic on the street, 3) speeding traffic on the street...
- About noise or school age youth walking around during school hours
- About street lights that were out on Bailey st.
- Blow landlord in where I work for not mowing lawn and cutting bushes.
- cars double parking
- Clean the street and skunks
- Dilapidated house and unkempt lawn next to my home Skunks
- For a number to the mayors hot line
- For directions or finding out law questions
- for information
- For metal blue garbage can next to house because of bus stop + 711 Never got called 3 times.
- For programs
- For up keep of the area.
- Garbage Cans Street Lights Mowing
- Hospital needed to cut grass for home they own
- I can't remember
- Information
- Neighbor dog feces not being cleaned in the back yard bringing rodents.
- New garbage bin
- Noise Grass not cut
- Non-emergency need
- Parking meter was broken
- Pothole, garbage can
- President of block club
- Rat Holes
- Recycling collection issues which were resolved.
- Response time is slow. Results seems to be non-priority.
- School 63
- School grass/weeds uncut Dead animals on street Garbage strewn properties Vacant properties with broken windows etc.
- Sewer
- Somebody blocked my mothers driveway!!!
- To get an address to a facility
- to get info on pools and other local numbers
- To help have someone take care of a housing problem on my street.
- To report parking problems/violations
- To report potholes, excessive garbage put out 6 days in advance of scheduled garbage day.
- Trash St. Light Animal Control Graffiti
- Tree and sidewalk issue
- Youth programs.

Part 3: Crime and Public Safety

Q15. How would you describe crime in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Extremely Serious	19	20%	29	27%	48	24%
Very Serious	28	30%	28	26%	56	28%
Somewhat Serious	23	24%	33	31%	56	28%
Not Very Serious	4	4%	6	6%	10	5%
Not Serious at all	1	1%	3	3%	4	2%
Don't Know	13	14%	3	3%	16	8%
No Answer	6	6%	6	6%	12	6%

Q16. How does crime in this neighborhood compare to the rest of the city?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Crime in this area is more serious than the rest of the city	24	26%	26	24%	50	25%
Crime in this area is similar to the rest of the city	38	40%	44	41%	82	41%
Crime in this area is less serious than the rest of the city	9	10%	22	20%	31	15%
Don't Know	14	15%	9	8%	23	11%
No Answer	9	10%	7	6%	16	8%
Don't Know	13	14%	3	3%	16	8%
No Answer	6	6%	6	6%	12	6%

Q17. In the past 6 months, how safe have you felt...

... in your home/business:

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Safe	29	31%	33	31%	62	31%
Somewhat Safe	49	52%	59	55%	108	53%
Not Safe at all	6	6%	10	9%	16	8%
Don't Know	0	0%	1	1%	1	0%
No Answer	10	11%	5	5%	15	7%

... walking in this neighborhood during the day (i.e. before 6PM)?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Safe	22	23%	35	32%	57	28%
Somewhat Safe	52	55%	59	55%	111	55%
Not Safe at all	8	9%	7	6%	15	7%
Don't Know	4	4%	1	1%	5	2%
No Answer	8	9%	6	6%	14	7%

... walking in this neighborhood at night (i.e. after 6PM)?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Safe	2	2%	11	10%	13	6%
Somewhat Safe	36	38%	39	36%	75	37%
Not Safe at all	30	32%	49	45%	79	39%
Don't Know	12	13%	2	2%	14	7%
No Answer	14	15%	7	6%	21	10%

Q18. How often do you worry about...

... your car being stolen/broken into?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
All the time	19	20%	29	27%	48	24%
Frequently	28	30%	28	26%	56	28%
Occasionally	23	24%	33	31%	56	28%
Rarely	4	4%	6	6%	10	5%
Never	1	1%	3	3%	4	2%
Don't Know	13	14%	3	3%	16	8%
No Answer	6	6%	6	6%	12	6%

... your home/business being burglarized?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
All the time	7	7%	13	12%	20	10%
Frequently	6	6%	14	13%	20	10%
Occasionally	23	24%	28	26%	51	25%
Rarely	22	23%	11	10%	33	16%
Never	15	16%	28	26%	43	21%
Don't Know	7	7%	8	7%	15	7%
No Answer	14	15%	6	6%	20	10%

... getting mugged?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
All the time	11	12%	10	9%	21	10%
Frequently	8	9%	14	13%	22	11%
Occasionally	24	26%	24	22%	48	24%
Rarely	20	21%	21	19%	41	20%
Never	15	16%	27	25%	42	21%
Don't Know	5	5%	6	6%	11	5%
No Answer	11	12%	6	6%	17	8%

Q19. In the past three years, how has crime changed in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Significant increase	10	11%	24	22%	34	17%
Increase	20	21%	24	22%	44	22%
No change	13	14%	19	18%	32	16%
Decrease	7	7%	17	16%	24	12%
Significant decrease	1	1%	1	1%	2	1%
Haven't lived here that long	2	2%	8	7%	10	5%
Don't Know	29	31%	11	10%	40	20%
No Answer	14	15%	5	5%	19	9%

Q20. How can law enforcement do a better job in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Wrote-in Comments	41	44%	50	46%	91	45%
Don't Know	2	2%	2	2%	4	2%
No Answer	51	54%	56	52%	107	53%

Write-in Comments:

- Actually do their job and come when called stop bein assholes to every body
- Arrive early
- Be a presence, more cars cruising
- Be more amicable and personable to the people it serves. The element of trust is missing.
- Be more present, especially on foot patrols
- Better guns, but more talkative Walk with a big stick
- By being more visible in the community.
- By caring about the community and not a pay check. Need to be more respectful to people as well.
- By doing a better job.
- By growing up in the hood and knowing the streets. Get a feel of how people actually live.
- By not shooting the suspect
- By putting more cops on the streets.
- Cameras in high crime areas. Remove drug activity.
- Come right away not 30 minutes later.
- Come when called in good time.
- community engagement
- Continual surveillance, stay in control of the streets by becoming present
- Place more officers in the neighborhood
- Create applicable and enforceable laws. -Address quality of life issues promptly to avoid them becoming chronic. -Police walking the beat in neighborhood and more visible -Address unemployment and growth of adults between 21-45
- Dont really know have only lived in buffalo for a year
- Dont see as much in summer when kids not in UB
- Enforce quality-of-life issues such as fireworks, loud car speakers, and speeding.
- Foot patrol
- Foot patrols engage with members of the community
- Foot patrols! or Bike patrols! Doesn't have to be a long shift only a fraction of the time. Ex. 1-2 hours up and down the side streets!
- Foot patrols, reaching out to community for support.
- Foot/Bike Patrol Use UB resources
- Get Neighbors Involved Lookout Corner Checks by People
- Get on a gun hunt with trafficking checkpoints
- Getting to know the community. Becoming allies with the youth rather than viewed as the bad guy!
- Have a better presence by walking street sometimes
- Have more law enforcement officers walk in this neighborhood and line in this neighborhood in order to get to know the residents and their daily understanding about crime.
- I like the idea of police officers having a beat that they walk. Having a visible police presence walking around like in NY city.
- If they at a corner stop and arrest them.
- If you call police it takes 20+ min for them to arrive on scene.
- I'm gonna become a police officer.
- Increase patrols in high crime areas more community police officer
- Just patrol.
- Lock up the thieves
- Make mandatory cultural diversity class for police officers. Have more patience.
- More cars in the area.
- More cops patrolling
- More efforts to curb drug dealing and loitering at vacant houses. Especially in the back yards where it is not visible to police driving by, but impacts on people living next door to these houses.
- More foot officers on Main St. at night
- More foot patrol, more interaction face to face with community
- more frequent patrols great face presence
- More frequent patrols.
- More patrol men secure the area by having police on foot patrol and having them take action.
- More patrols, work with UB for student problems Return Mary Fahes' position
- More patrols/more involvement by UB/university police in high student populated areas, being more responsive to calls.
- More police
- More police on the street at night
- More police patrol
- More police presence and better enforcement of laws
- More presence community offices
- More presence.
- more prompt to calls
- Needs to be penalty for drug dealing. IF they aren't going to send dealers to jail they need to be serious about confiscating property. The dealers attract the crime to the neighborhood. Owners of properties where dealing goes on need to loose their properties . What good does it do if dealers are busted 3 times for felonies, are back home the same afternoon and they are the property owners just move more dealers. I've heard it said that dealing is a victimless crime. Every person who has to live near a drug dealer effected.
- Neighborhood policing
- New leadership
- Patrol and being more visible
- Patrol cars should drive down our streets more often.
- Patrol more
- Patrol more frequently
- Patrol on foot, be visible
- Patrol the area more frequently
- Pay attention to all crimes. Be more interested in theft.
- Pay attention and stop focusing on minorities and focus on everyone.
- Police on a beat or on bikes. More visible presence
- Promoting more for youth advocates so there isnt such a big gap and hatred towards cops by teens and adults (ie council for unity)
- Put a cop car on every 7 blocks!
- Security Camera
- Setup traffic monitor in, at LaSalle and Cordova, Cars run these stops in all directions all day every day. Sit on Buffalo Live and Broadway. Joe's at night and enforce laws against drinking on the street and drug use.
- Slow, purposeful patrol.... perhaps foot patrol sporadically
- Start caring about the community, its not just a 9-5 job. We need people who actually care.
- Stop abusing the kids, start talking to them. Treat them like they treat their kids
- Stop harassment
- Stop racial profiling?
- The quality of law enforcement has been good-response time to serious call 4-5 min.
- They should be biking, walking & patrolling more in general. Become more visible in a positive way, not just when something negative happens. Also they should be responding to all citizens concerns. My some was jumped coming home from school, I filed a report & a detective NEVER contacted me concerning my report.
- To actually fight crime and not ride bothering people for no reason when other things are going on
- To be present! Visible! Walking the beat.
- Visibility, be approachable, work with organizations and churches, form relationships, tell us how we can help
- Walk and meet with the youth more on a friendly basis
- Walk around
- Walk the beat/bicycle cops
- Walk the neighborhood not drive
- Walk/ride bikes in the neighborhood, be more present.
- Walking in the neighborhood
- Walking policing Engaging the neighborhood Walking the "neighborhood" When someone calls, they should arrived no longer than 10 minutes.

Q21. In the past 6 months, have you been a victim of a crime?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Yes	12	13%	11	10%	23	11%
No	75	80%	92	85%	167	83%
Don't Know	0	0%	0	0%	0	0%
No Answer	7	7%	5	5%	12	6%

Write-in Comments:

- 14 months ago bike was stolen
- A lot of burglaries a couple of years ago
- Burglary
- Burglary (car)
- Daughter, taken my money
- Having to live near a drug dealer
- House Broken In
- Injustice by police (white) beat my son im suing
- My son was shot. By god's grace he is well
- Phone texting harassment
- Politicians/Government robbing us in taxes to provide for their large salaries.
- Relative had bicycle taken
- Robbed on news, from 510 Minnesota
- Somebody tried getting me into a SUV.
- Theft
- Theft of cell phone from/in my church on Sunday morning.

Q22. How would people in this neighborhood rate the job being done by law enforcement?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Excellent	1	1%	6	6%	7	3%
Good	15	16%	20	19%	35	17%
Acceptable	25	27%	28	26%	53	26%
Poor	21	22%	31	29%	52	26%
Don't Know	24	26%	16	15%	40	20%
No Answer	8	9%	7	6%	15	7%

Q23. When you see law enforcement officers in public, how do you feel?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
More Safe	52	55%	50	46%	102	50%
Less Safe	5	5%	7	6%	12	6%
No Difference in Safety	21	22%	37	34%	58	29%
Other	3	3%	4	4%	7	3%
Don't Know	1	1%	5	5%	6	3%
No Answer	15	16%	9	8%	24	12%

- Other Comments:
- Concerned
 - Depends upon the stature of the officer
 - Don't see just driving
 - Don't see them ever
 - Just a show
 - no help!
 - Protected
 - Safe.

Q24. There are enough police in this neighborhood. (Agree/Disagree)

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Strongly Agree	3	3%	11	10%	14	7%
Agree	15	16%	19	18%	34	17%
Disagree	35	37%	37	34%	72	36%
Strongly Disagree	7	7%	19	18%	26	13%
No Opinion	5	5%	10	9%	15	7%
Don't Know	20	21%	3	3%	23	11%
No Answer	9	10%	9	8%	18	9%

Q25. How do you feel about the frequency of police patrols?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
There should be more patrols in this neighborhood	53	56%	77	71%	130	64%
There are enough patrols in this neighborhood	11	12%	19	18%	30	15%
There should be fewer patrols in this neighborhood	1	1%	3	3%	4	2%
Don't Know	19	20%	2	2%	21	10%
No Answer	10	11%	7	6%	17	8%

Q26. How likely are people in this neighborhood to...

... call to report a fire?	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	37	39%	66	61%	103	51%
Likely	16	17%	20	19%	36	18%
Somewhat Likely	8	9%	6	6%	14	7%
Not Likely at all	3	3%	2	2%	5	2%
No Opinion	2	2%	1	1%	3	1%
Don't Know	22	23%	9	8%	31	15%
No Answer	6	6%	4	4%	10	5%

... call to report a burglary?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	19	20%	42	39%	61	30%
Likely	15	16%	23	21%	38	19%
Somewhat Likely	20	21%	20	19%	40	20%
Not Likely at all	9	10%	5	5%	14	7%
No Opinion	2	2%	4	4%	6	3%
Don't Know	21	22%	9	8%	30	15%
No Answer	8	9%	5	5%	13	6%

... call to report a health emergency?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	35	37%	56	52%	91	45%
Likely	26	28%	25	23%	51	25%
Somewhat Likely	4	4%	10	9%	14	7%
Not Likely at all	3	3%	1	1%	4	2%
No Opinion	0	0%	1	1%	1	0%
Don't Know	20	21%	8	7%	28	14%
No Answer	6	6%	7	6%	13	6%

... call to report gang violence?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	19	20%	31	29%	50	25%
Likely	11	12%	17	16%	28	14%
Somewhat Likely	15	16%	22	20%	37	18%
Not Likely at all	21	22%	22	20%	43	21%
No Opinion	0	0%	2	2%	2	1%
Don't Know	22	23%	10	9%	32	16%
No Answer	6	6%	4	4%	10	5%

... call to report suspicious people in your neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	13	14%	26	24%	39	19%
Likely	14	15%	22	20%	36	18%
Somewhat Likely	12	13%	17	16%	29	14%
Not Likely at all	26	28%	27	25%	53	26%
No Opinion	1	1%	1	1%	2	1%
Don't Know	22	23%	11	10%	33	16%
No Answer	6	6%	4	4%	10	5%

If not likely to call for any of the above, why not?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Write-in Comments	23	24%	19	18%	42	21%
Don't know	0	0%	1	1%	1	0%
No Answer	71	76%	88	81%	159	79%

Write-in Comments:

- Afraid
- Apathy/hopelessness
- Because cops don't come quickly
- Dont recall seeing any of them
- Don't wanna be called a snitch
- Fear for their own safety
- Fear of getting involved
- Fear of getting involved
- Fear of people's perceptions
- Fear of retaliation
- Fear or retaliation or intimidation
- Gang violence: no one wants to be caught being a "snitch". Could be dangerous if a gang member found out if it was a specific person
- Generational gap. Kids are different now, different morals
- I think people feel like they'll just watch someone they don't know as opposed to calling the police
- It happens all the time--why bother
- Many people residents are elderly or single women living with their children. They are fearful of retaliation
- Most of the young people look suspicious, can't tell who is who
- Neighbors have become too accustomed to some behaviors and/or are waiting for their neighbor to take action
- New people come visit our neighborhood all of the time. The residents maintain peace
- Not that big of problem
- People who call are "getting involved" and may see some sort of backlash, easier to just be quiet and turn a cheek
- People are afraid because police has tendency to leak names and information of the caller to the suspicious people or gang member
- People are scared
- People don't care if it's not them
- People mind their business
- Residents are hesitant to call anymore on drug dealers. Homeowner of house where drugs being dealt (and mother of drug dealer) seemed to know that people had called on her son and questioned residents. Dealer arrested more than three times (and convicted) for dealing. Still there dealing. They also Contacted "Save our Streets" many times and they never return calls
- Retaliation
- Scared
- Scared, fear
- Strong stigma against being a "rat" or snitch
- The BPD has not appropriately fostered a healthy relationship with the community... said the white, college educated daughter of a cop
- The police do not show a proactive prescence. When you do attempt to be a law abiding citizen and ask for help there is little if any response. We should have more officers assigned to this area who also live here as they would have a vested interest in improvement of the neighborhood. They are mostly visible conducting traffic stops where people are being penalized, cars being towed, etc... This neighborhood has the most frequent checkpoints for vehicle violations
- There are many suspicious people in this area and I think the law enforcement wouldn't look into it if reported
- There are suspicious people at the home next to me every day at all hours of the day
- Theres always suspicious people
- Think it won't make a difference
- To the police, everybody looks suspicious, even the caller. Also, unless the person is actually committing a crime, who's to judge what suspicion looks like?

If not likely to call for any of the above, why not?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Write-in Comments	23	24%	19	18%	42	21%
Don't know	0	0%	1	1%	1	0%
No Answer	71	76%	88	81%	159	79%

Q27. How likely do you feel the following items are able to reduce crime?

Police Patrols on Foot

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	39	41%	49	45%	88	44%
Likely	24	26%	22	20%	46	23%
Somewhat Likely	15	16%	11	10%	26	13%
Not Likely at all	4	4%	9	8%	13	6%
No Opinion	4	4%	4	4%	8	4%
Don't Know	1	1%	5	5%	6	3%
No Answer	7	7%	8	7%	15	7%

Police Patrols in Car

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	27	29%	43	40%	70	35%
Likely	27	29%	20	19%	47	23%
Somewhat Likely	19	20%	21	19%	40	20%
Not Likely at all	12	13%	6	6%	18	9%
No Opinion	1	1%	5	5%	6	3%
Don't Know	2	2%	5	5%	7	3%
No Answer	6	6%	8	7%	14	7%

Enforcing the Curfew for Minors

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	28	30%	50	46%	78	39%
Likely	18	19%	14	13%	32	16%
Somewhat Likely	16	17%	15	14%	31	15%
Not Likely at all	19	20%	11	10%	30	15%
No Opinion	2	2%	4	4%	6	3%
Don't Know	5	5%	5	5%	10	5%
No Answer	6	6%	9	8%	15	7%

Traffic Stops

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	18	19%	32	30%	50	25%
Likely	23	24%	20	19%	43	21%
Somewhat Likely	23	24%	26	24%	49	24%
Not Likely at all	13	14%	10	9%	23	11%
No Opinion	5	5%	6	6%	11	5%
Don't Know	4	4%	7	6%	11	5%
No Answer	8	9%	7	6%	15	7%

Security Cameras

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	38	40%	52	48%	90	45%
Likely	14	15%	23	21%	37	18%
Somewhat Likely	18	19%	11	10%	29	14%
Not Likely at all	13	14%	9	8%	22	11%
No Opinion	1	1%	2	2%	3	1%
Don't Know	3	3%	3	3%	6	3%
No Answer	7	7%	8	7%	15	7%

In-School Suspension for Minors

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Very Likely	27	29%	39	36%	66	33%
Likely	19	20%	19	18%	38	19%
Somewhat Likely	10	11%	15	14%	25	12%
Not Likely at all	20	21%	10	9%	30	15%
No Opinion	3	3%	7	6%	10	5%
Don't Know	9	10%	9	8%	18	9%
No Answer	6	6%	9	8%	15	7%

Q28. How do you feel crime could be reduced in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Other	46	49%	50	46%	96	48%
Don't Know	1	1%	2	2%	3	1%
No Answer	44	47%	55	51%	99	49%
No Opinion	1	1%	1	1%	2	1%

Other:

- Crime does pay, otherwise they wouldn't keep doing it. 2) If a young/minor first time offender send to some kind of program to teach other behaviors
- Additional surveillance cameras on Tarkio Alley and other locations. after school programs, foot patrols
- Being more aware of surroundings
- Block Club Neighborhood Organization Quality of Life improvements (ie. noise fix up abandoned or unkempt properties.) Intervene with youth congregating (Potential/perceived gang activity
- bring light to it
- By getting these young people some activities they can do while there out of school, and also have mentors for them as in big brother programs.
- By giving more for people to do, i.e. recreational center, after school programs, jobs in the neighborhood
- By people helping each other and paying attention to details. I.e. Garbage pick up around businesses, business owners and neighbors helping each other.
- Cameras put up.
- Church Education Racial Equality
- City could quit funneling parolees etc into the neighborhood
- closing the store on Lisbon and Cordova
- Community action, block clubs, foot patrols, providing more positive options for youth
- community awareness more school involvement in the community
- Community involvement and communication. Friendly relationship with police. School resource officers developing good support with students.
- community outreach
- Crime Prevention Education
- Curfew for minors. Police patrol on a reg. basis. Neighborhood watch.
- Deal with the drug problem.
- Discourage underage drinking parents
- employment opportunities
- Everyone pitch in and care for everyone safety.
- focusing of giving teens and young adults resources and options in a better quality of life
- Frequent monitoring the neighborhood.

- Gang activity.
- Get more police "the rite ones". The police out here now is not doing the rite thing.
- getting to know the area
- Higher police presence, follow up on known troubled areas.
- Home supervision.
- I am a student at UB, and I hear other students complaining often about the chances for crime in this neighborhood. However, I often see those same students making themselves more of a target or more afraid by not taking precautions. Walking on the street at 3am with a large purse or bag that is not concealed might attract unwanted attention, for example. I increase my feeling of safety by taking such precautions. I do think that having the police cars sit in certain places helps; that's been wonderful.
- I don't know of crime in this neighborhood. I mostly stay in the house and only know a few people.
- I don't live in this neighborhood.
- I really don't know because the criminals are becoming fearless.
- If I joined the team to help people at all times.
- If more people got along.
- If there was more for the youth to be involved with—volunteer services, work.
- If these people doing crime had better things to do. Something to look forward to. School should be mandatory and so should having a job. Not just offered to schools with better standing in proficiency.
- If they had more patrol
- Improve public education and community services.
- Increased youth programs Increased involvement and investment by community members Community control of funding
- Individuals using safety precautions -Neighbors reporting suspicious behavior and not just tolerating it -2 man patrol cars would encourage officers to investigate suspicious activity more frequently
- It all starts in an individual's heart/soul. Knowing that Jesus Christ as a savior and following him—the truth life. The fear of the Lord is the beginning of wisdom.

- Jesus More Self love self respect law enforcement self pride live for mankind
- jobs for youth job training classes (paid) afterschool programs
- Legalize marijuana.
- less renters, positive police interactions in addition to what they have to do as a part of their jobs, less vacant properties
- More activities for the youth
- more attention on business growth, recreational activities for youth
- More community events, get together the residents who care.
- More community involvement, landlords doing criminal record checks
- More cops need to come around more.
- More education
- More foot patrol/bike patrol. Get to know the people in the area.
- More good jobs for young adults
- More home ownership not renters.
- more jobs for folks
- More meeting AA. NA Mens and women meeting.
- More officers on foot and car patrol.
- More open dialog between police and residents to encourage residents to get involved in crime reporting
- More patrol officers More cameras Constant surveillance
- More patrols more attention
- More police
- More police officers on foot patrol and more residents involved in the neighborhood watch program
- More police offices
- More police patrol
- More police presence and community center for children
- More police presence and enforcing the laws in the book.
- More polices on foot and car
- More resources for youth activities, better employment opportunities for high schoolers.
- More security cameras

- More support and encouragement for our young people to get off the street and become gainfully involved in a meaningful activity/sports/arts
- Neighbors looking out for each other. hospital needs to repair fence (thieves use it to get back and forth)
- No, it takes a lot of time and no one cares.
- Nosey Neighbors I think if people had a clue of the capabilities and a close vision of their dreams they direct their actions differently.
- Parental involvement needed to better address in-school suspension for minors.
- Parents setting standards and enforcing them standards on their children.
- People being mindful of others and not using crime as a defense mechanism
- People have to want to do better.

- People to be more aware of neighbors and know each other (stick together)
- Police increase foot patrol -Beautification of areas -Mentoring program that's interactive with community work and theater projects -Accountability of absentee owners -Address dumping
- Police more visual and community involvement.
- Police officers on foot and in site in the worst areas.
- Police presence
- Police presence every 30 minutes
- Put them in jail the 1st time and make them stay.
- Recreational activities provided and encouraged police patrol better education
- Refer to question 20.

- See # 20... More patrols by Buffalo/UB police in particular... greater involvement by the UB police will increase safety on and off campus students and make it a safer and more friendly environment. Also implementation of more neighborhood watch communities with more serious involvement would be greatly beneficial
- See #20
- Should have more police
- Stay in school get a job
- Step up police patrol
- Video Surveillance
- We have patrol in neighborhood
- With the help of parents teaching kids right from wrong.
- Youth training programs with incentives. Parenting programs with incentives. Foot patrols.

Q29. In the past 6 months, have you had a positive experience with law enforcement in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Yes	20	21%	25	23%	45	22%
No	36	38%	41	38%	77	38%
Don't Know	4	4%	9	8%	13	6%
No Answer	34	36%	33	31%	67	33%

If yes, what happened?

- A lot of my friends are black, hispanic officers, the white ones stereotype
- An alarm went off in my house
- An officer stopped me, warning me to be safe and wary of dangerous people.
- Answered a disturbance complaint rather quickly
- Being informed at Block Club Meetings as to what is going on in the community and friendly greetings at meetings.
- Captain Beatty attended Block Club meeting @ Judges Row Block Club
- Community involvement spoke to youth
- Cop waved from car while I was waiting for bus.
- District E Chief Beatty helped to encourage Buffalo Live/ to start to maintain a safer business, fewer shootings have ensued.
- Helping me jump my car.
- I work with law enforcement frequently and have developed a close working relationship with them.
- Locked keys in my car, officers assisted me to enter my car.
- Met Chief Beatty. She acknowledged her desire to clean up the neighborhood.

- My sons shooter has not been brought to justice.
- No experiences
- Nothing
- Officer bought a ticket to support a youth play
- On news they caught the two guys
- Safety at school functions
- Son was missing 6 am and police found son
- Stopped students fighting
- They came to UHC meetings to repay. Response to neighbor problem good.
- They were friendly and answered my questions
- Trying to get in where I fit in. Just graduated for Criminal Justice. I am also a NYS security guard.

Q30. In the past 6 months, have you had a negative experience with law enforcement in this neighborhood?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Yes	11	12%	17	16%	28	14%
No	54	57%	62	57%	116	57%
Don't Know	3	3%	1	1%	4	2%
No Answer	26	28%	28	26%	54	27%

If yes, what happened?

- A SUV - man tried getting me into his vehicle. Reported incident. The police took 7 hours to respond.
- Being stopped and accused of speeding.
- Can't quite remember
- Emailed a picture of a theft to police chief-no response
- Fly in a cup of ice tea from Mobil (Tim Hortons)
- harassment
- I called the cops to report my mechanic sexually harassing me and them never showed up.
- Not coming on time when called when my little sister have problems with another girl.
- Prefer not to elaborate
- Received a ticket for making a right turn on red at Bailey and Kensington as part of a ticket blitz. Ordinarily such turns are ignored.
- Robbed
- Rude doing everything except their job.
- Stereotype and falsely accused my son of a violation and hurt him
- Their assholes for no reason to the wrong people.
- They pulled me over for a tint ticket.
- They was riding by and called me an name.
- Tried to report a crime at the Bailey station and was condescended to by cops behind a bullet proof and brick wall.
- We were denied a permit.

Least safe Streets:

- All of them
- Bailey Suffolk Kensington
- Bailey Ave Minnesota Davidson Ave
- Bailey Ave, Minnesota Ave, Comstock
- Bailey by Westminster
- Bailey near Fish Place
- Bailey, Berkshire, Amherst & Bailey
- Bailey, certain block on Shirley, Comstock, etc.
- Berkshire
- Berkshire - Stockbridge
- City
- Cross Bailey
- Clustered W/ Northrup
- Dartmouth Shirley Lasalle Minnesota Bailey
- Duerstein Edson
- E. Amherst Hewitt Minnesota Dartmouth Stockbridge
- East Amherst St. and Minnesota Ave.
- East and West side
- East Ferry/Genesee
- East of Bailey --> Minnesota, Stockbridge, Lisbon Rooney, Filmore
- Everywhere with the East and West side of Buffalo
- Fillmore
- I am careful on all streets.
- I just stay in the house.
- Inner City of Buffalo
- Langfield area Goodyear and Genesee
- LaSalle, Lisbon
- Lisbon, Cordova
- Lisbon, Minnesota
- Lisbon between Parkridge and main (on and off) not all the time. Cordova and Lisbon + the school North Park, Park
- Low lisbon ave- minnsota, bailey
- Main st.
- Manhattan
- Minnesota
- Minnesota, Shirley, Lasalle
- Minnesota on down
- Minnesota, Orleans, Sherley
- Minnesota/lisbon/amherst/manhattan
- My perception is that crime happens all over. Minnesota, Bailey, Main, Lisbon
- Near Shirley Ave.
- Ontario Street
- Rodney Leroy
- Schreck/Bailey
- Shirley Bailey Stockbridge Orleans
- Shirley, Bailey, Berkshire
- Suffolk Orleans Bailey Minnesota Westminster Highgate Winspear Stockbridge
- Suffolk between Kensington & winspear, Bickford Ave, Bailey - Suufolk portion of Phyllis Ave, Minnesota, Berkshire between Bailey & Eggert, Many side streets between Bailey & Eggert
- Suffolk, Lisbon, Minnesota
- The City of Buffalo
- The same, violence can occur anywhere.
- The streets between Bailey and Eggert and south of LaSalle.
- The whole central park area!!
- UB Area
- Varies
- Winspear Minnesota Highgate Lisbon
- Wyoming Avenue off of Delevan

Most safe Streets:

- Alice Ave.
- Amherst
- Amherst Berkshire Richlaun Manhattan
- Amherst, Tonawanda
- Bailey Ave.
- Bailey, Eggert and Winspear
- Bailey, Kensington, Westminster, East Amherst
- Bailey/Winspear
- Berkshire Ave.
- Bickford
- Bickford, Alice, Bershire, Amherst
- Burlington Ave
- Dartmouth, Shirley, Westminster
- Dartmouth
- Downtown
- E Depew, Bentwood
- Eggert Winspear Kensignton Main Parkridge Shirley
- Eggert/Amherst
- Elmwood Broadway from Michigan to Spring
- Elmwood Main Street
- From rounds back toward UB.
- Hertel
- Highgate, Winspear
- Highgate
- Highgate Eggert
- highgate winspear rounds
- highgate main street
- Highgate, E. Depew, Mercer
- Highland, Winspear
- I am careful on all streets.
- I just stay in the house.
- I live on South drive, just east of the neighborhood. I generally feel very safe, though, we have had bicycles stolen.
- Kenmore Ave
- Kensington
- lasalle
- LaSalle Minnesota
- Lisbon to Winspear
- Lisbon, Highgate
- Lisbon, Winspear, Highgate, Minnesota between Comstock and Main St. Parkridge from E. Amherst and Winspear Comstock between Shirley and Winspear.
- Main
- Main UB Campus
- Main Bailey
- Main St, Eggert Rd
- Main St.
- Main Street
- Main Street and East/West Winspear Ave.
- Main Street, Hertel
- Main thoroughfares Bailey Ave.
- Main/Eggert
- McKinley Pawnee Roanoke Navaho
- Mercer Depew
- Minnesota to Winspear on west side of Bailey, all the way to Main St.
- No problem
- No streets are safe
- Not Sure
- Pine Ridge Rd
- Radcliffe
- rounds/highgate/winspear
- South Park East Amherst
- Springville Niagara Falls Blvd Heath Bruce Mildred Tyler Flower West Winspear
- Suburbs
- The main fairways
- The same, violence can occur anywhere.
- University St. Area
- Varies
- Winspear
- Winspear
- Winspear Ave up to Hewitt
- Winspear between Eggert and Bailey.

Q31. Which streets in your community do you feel are...

... the least safe?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Specified street names	34	36%	40	37%	74	37%
Don't know	4	4%	3	3%	7	3%
None	1	1%	3	3%	5	2%
No Answer	55	59%	62	57%	117	58%

... the most safe?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Specified street names	35	37%	38	35%	73	36%
Don't know	4	4%	4	4%	8	4%
None	6	6%	11	10%	17	8%
No Answer	49	52%	55	51%	104	51%

Part 4: Background Information

Q32. What is your age?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
18 - 24	12	13%	20	19%	32	16%
25 - 34	23	24%	14	13%	37	18%
35 - 44	13	14%	12	11%	25	12%
45 - 54	13	14%	19	18%	32	16%
55 - 64	18	19%	28	26%	46	23%
65+	6	6%	7	6%	13	6%
No Answer	9	10%	8	7%	17	8%

Q33. Please identify your gender:

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Male	30	32%	38	35%	68	34%
Female	54	57%	63	58%	117	58%
Other	0	0%	0	0%	0	0%
No Answer	10	11%	7	6%	17	8%

Q34. Please identify your ethnicity or ethnicities:

(Select all that apply)

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
African American/Black	52	55%	79	73%	131	65%
Caucasian/White	29	31%	21	19%	50	25%
Hispanic	4	4%	2	2%	6	3%
South Asian	0	0%	1	1%	1	0%
Native American	0	0%	3	3%	3	1%
Other	1	1%	0	0%	1	0%
Don't Know	0	0%	1	1%	1	0%
No Answer	11	12%	10	9%	21	10%

Q35. What is your current employment?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Full Time	49	52%	43	40%	92	46%
Part Time	12	13%	18	17%	13	6%
Student	5	5%	3	3%	8	4%
Unemployed	8	9%	12	11%	20	10%
Other	10	11%	17	16%	27	13%
No Answer	20	21%	32	30%	52	26%

Other:

- Americorps ABLE
- Business owner
- Collections, Red Lobster
- Disability
- On pension
- Part Time as well

- Retired
- Retired/Working
- Self employed
- SSI.

What is your current job?

	Visitors		Residents		All Respondents	
	#	%	#	%	#	%
Job detail	33	35%	46	43%	79	39%
No Answer	61	65%	62	57%	123	61%

Jobs:

- ABLE
- Addiction Counselor
- Americorps Member
- Asset Protection
- Bailey Seafood
- Barbering
- Board of Education, HR, Military Reservist
- Buffalo General Hospital
- CAN
- Collections
- Community Relations/Adjunct Faculty
- Contractor
- cook
- Cook/Gordon Bierch
- Data management
- Daycare Assistant
- Disability
- Educator
- Educator-teacher professional development
- Family video
- Firefighter
- Fish Market
- Government
- Government Employee
- Government Social Security
- Graduate Researcher in Architecture, Structural & Earthquake Engineering

- Hair Stylist
- handyman
- Healthcare field
- HIV Coordinator
- Hostess
- Housekeeping
- Iconz
- In Home Care
- I-Tech
- Janitor
- Landscaping, Construction, Dishwasher, Campus Safety
- Lifeguard for city
- Manager
- Marketing
- Marketing/Communications
- Master Barber
- MD/PhD Student
- Med. Assistant
- Medication Aide
- Merchandise
- Monitor
- Moving Company, Fireman
- Musician
- Nurse
- Nurse-RN

- Nutrablend
- Office
- Pharmacy Tech
- Physical Therapist
- Professor at Buffalo State College
- Receptionist
- Retired IV technician
- Roofer
- Service Man
- Social Work
- Special Ed Institute Charter School System
- Steakhouse, Hollister
- Supervisor @ Citi
- Teacher
- Teacher Assistant
- Teaching English as a second language
- Temporary Worker
- Truck Driver
- UB Faculty SMBS
- Unemployed
- Volunteer
- Volunteer at Gloria J. Parks

Q36. What is the highest level of education you have completed?

	<i>Visitors</i>		<i>Residents</i>		<i>All Respondents</i>	
	#	%	#	%	#	%
Some High School	2	2%	7	6%	9	4%
High School/ GED	14	15%	21	19%	35	17%
Some College	16	17%	27	25%	43	21%
College Degree	24	26%	25	23%	49	24%
Graduate Degree	26	28%	17	16%	43	21%
Don't Know	0	0%	0	0%	0	0%
No Answer	12	13%	11	10%	23	11%

Appendix 2: Additional Notes on Methodology and Analysis

Summary of Enumeration Methods and Sampling Procedure

The BCJI Community Needs and Perceptions survey was administered in the Buffalo Promise Neighborhood from July 6, 2013 to August 28, 2013. A nine-member research team trained in research ethics and survey enumeration administered the survey to participants.

Surveys collected information related to participants' perceptions of crime and public safety, neighborhood opportunities (i.e. civic, business, and recreational options), and housing and education quality. The survey also contained questions about the respondents' demographic and socioeconomic characteristics.

Surveys were provided on the Buffalo Promise Neighborhood website, through email, and in-person at large community events and in local commercial districts.

Electronic Collection: Using a web-based survey collection tool, a survey web link was generated and shared with potential respondents through the Buffalo Promise Neighborhood website and relevant email lists. 21 surveys were collected via this method.

In-Person Collection: Surveys were also administered in-person at popular community events, including the Community Fun Day in McCarthy Park and the Bickford Avenue Street Sale, and near popular neighborhood businesses.

Events selected for enumeration were narrowed using a snowball sampling method, in which key informants/partners identified enumeration opportunities that were then researched by the survey team. Local businesses and public sites were selected using simple random sampling of current businesses. Once a list was randomly generated, permissions to conduct the survey were sought from business owners and managers. The BCJI Planning Team and other community contacts through Buffalo Promise Neighborhood's community engagement network assisted in seeking permission. Survey sites were engaged by the research team no more than twice during the enumeration period. Once a physical enumeration site was selected, all patrons and pedestrians were invited to participate in the survey. 181 surveys were collected via this method.

In-Person Enumeration Dates and Locations:

Date	Time	Location
7/6/13	9:00 AM - 3:00 PM	Bickford Avenue Street Sale
7/6/13	9:00 AM - 1:00 PM	University Community Farmers Market
7/13/13	9:00 AM - 3:00 PM	Capen Garden Walk
7/13/13	9:00 AM - 1:00 PM	Chopafellaz
7/13/13	9:00 AM - 1:00 PM	IconZ
7/20/13	11:00 AM - 3:00 PM	Bailey Seafood
7/25/13	4:00 PM - 7:30 PM	ELIM Farmers Market
7/27/13	10:00 AM - 4:00 PM	One in the Spirit Outreach Day
8/10/13	9:00 AM - 1:00 PM	Chopafellaz
8/10/13	9:00 AM - 1:00 PM	IconZ
8/14/13	2:00 PM - 6:00 PM	NFTA Metro - University Station
8/17/13	9:00 AM - 1:00 PM	University Community Farmers Market
8/17/13	9:00 AM - 1:00 PM	University Heights Tool Library
8/21/13	10:00 AM - 2:00 PM	BPN Community Fun Day
8/28/13	2:00 PM - 6:00 PM	NFTA Metro - Amherst Station

Survey Consent Procedure

An informed consent process was employed to ensure survey participants understand the nature of the survey and that their participation is voluntary. Provided below is the written language on the first page of the survey document (and the opening page of the web version of the survey).

The Buffalo Promise Neighborhood is collecting information on the thoughts and ideas of residents and regular visitors to the neighborhood. The US Department of Education, Department of Justice, Annie E. Casey Foundation, The John R. Oishei Foundation, and M&T Bank are focusing millions of dollars to fund projects that will improve education, public safety, and quality of life in this neighborhood. The University at Buffalo Regional Institute has developed and is overseeing this survey.

We are inviting you to participate in this survey because you are a resident or regular user of this area. This survey should take approximately 5-10 minutes and your participation is completely voluntary. Your consent to participate is implied by you answering any of the questions.

Your identity will remain private and anonymous and your answers will not be shared with anyone outside the research team. You can refuse to answer any questions and are free to stop the survey at any time.

Notes on Word Cloud Creation

Word Clouds were created using the internet-based service “Wordle” at www.wordle.net. In preparation to creating word clouds, analysis was performed to normalize words or phrases to best capture trends in the write-in comments made by survey respondents. Provided below are the major normalization techniques used prior to uploading.

Overall process for creating the clouds:

- Responses that were indecipherable or used terms like “not applicable” were not included in the analysis
- The wording of participants’ responses was changed as little as possible. Wording was only changed in order to be more concise (e.g. “scared of the criminal seeking revenge on the caller” was changed to “fear of retaliation”) or if the response expressed the same meaning as another more commonly used response (e.g. “scared of revenge” was changed to “fear of retaliation” because the latter was a more frequent response)
- If a very unique or specific response was given, it was generalized (e.g. “phone texting harassment” was revised to “harassment”)
- For questions asking participants to cite the safest and least safe streets in the neighborhood, ranges for streets were not included (e.g. “Main Street to Niagara Falls Boulevard is not safe” were simplified to just include street names.
- Multi-word phrases, like “recreation center” were treated as one word to best capture the sentiments expressed by respondents.
- To illustrate clearly the most frequent responses, settings were enabled to only capture the top ten



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