

Trocaire College – IT Jump Start Plus

IT Career Jump Start Plus is a 15-week, 224-hour program that prepares graduates for frontline IT support roles with industry-recognized certifications.



Program: Covers foundational IT concepts, internet security, help desk/tech support skills

Duration: 12 weeks (200 hours)

Credentials: CertNexus CyberSafe, CompTIA Tech+, CompTIA A+

Skills: IT troubleshooting, support, security basics, workplace readiness, resume building, conflict resolution, communication

Employer Options: Networking events, direct hires

Employer Benefits: Graduates with A+ certification have the equivalent of 9–12 months field experience plus soft-skills coaching with 716 Ministries

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Scan the QR Code or
visit the web for more:

<https://trocaire.edu/academics/workforce-development/it-training/it-career-jump-start-program/>

The WNY Manufacturing & Tech Workforce Coalition is a collaborative effort designed to address the skills gaps in the manufacturing and tech sectors in Western New York. The Coalition's mission is to meet employer demand by growing the skills of the region's workforce. The Coalition aligns education with industry needs, facilitates career pathways in manufacturing and tech, and provides local businesses with a qualified workforce.



WN
MANUFACTURING
AND TECH
**Workforce
Coalition**

Want to learn
more about
this or other
initiatives
of the WNY
Manufacturing
and Tech
Workforce
Coalition?

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Visit the Coalition's website for more:

www.wnyworkforcecoalition.org

**Preparing talent for
IT and tech-enabled
roles that is skilled,
certified and ready
to work.**

Four coalition member training providers – BCAT, Goodwill of WNY, Per Scholas and Trocaire College – offer tech training that leads to skills, certifications, and job readiness for tech and tech-enabled roles. The Coalition connects employers to this talent pipeline and also encourages hiring employers to reach out directly to these trainers.



Empire State
Development



University at Buffalo
Regional Institute
School of Architecture and Planning



Buffalo Center for Arts and Technology (BCAT)

BCAT graduates are nationally certified, job-ready, and trained to meet employer needs from day one.



Programs: BCAT offers IT Tech Pathways:

- Fundamental: 8 weeks
- Technical Support: 10 weeks
- Networking Pro: 12 weeks
- Security+: 10 weeks

Duration: Varies from 8 weeks to up to 40 weeks for all four courses

Credentials: CompTIA Tech+, A+, Network+, Security+

Skills: Technical troubleshooting, command soft skills, problem solving, time management

Employer Options: Employer customized training tracks, internships, mentorships, shadow days

Employer Benefits: Pre-Screened qualified, diverse applications, reliable pipeline of motivated certified candidates, reduced hiring costs

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Scan the QR Code or
visit the web for more:

www.buffaloartstechcenter.org



Goodwill of WNY – Goodskills Career Builder

Goodskills Career Builder is a four-week intensive training program producing motivated, pre-screened candidates for tech-enabled roles.



Programs: Career fundamentals, CompTIA Tech+ technology training

Duration: 4 weeks of sector-specific training

Credentials: CompTIA Tech+, CertNexus CyberSafe, Microsoft Office Suite credential

Skills: Career fundamentals, hands-on work experience, job preparation, technical certifications with AI-powered interviewing and resume platforms to optimize candidate presentation and readiness

Employer Options: Priority access, interview events, direct hires, partnerships for tech-enabled business roles

Employer Benefits: Qualified, diverse applicants for in-demand jobs, lower turnover, faster hires, reduced recruiting costs, 3 years of graduate support from career coaches, including post-placement transportation assistance

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Scan the QR Code or
visit the web for more:

www.goodskillswny.org



Per Scholas Buffalo

Per Scholas Buffalo is one of 20+ campuses across the nation offering no-cost tech training that delivers skilled, diverse talent with higher-than-average retention.



Programs: Learner-facing programs: IT Support, Cybersecurity (in July '26); Employer-training options: Network Support, AWS, Java Development, Cloud Support, Software Development

Duration: 12–15 weeks (330+ hours)

Credentials: Multiple industry IT certifications (varies by track)

Skills: Hardware and peripheral installation, technical troubleshooting, Windows system administration, plus 20% of curriculum on communication and collaboration. Software and platforms include Microsoft 365, VirtualBox, CISCO IOS, Windows and Windows Server

Employer Options: Employer-customized training tracks, referrals, interviews, direct hires, onboarding assistance, alumni coaching and mentoring partnerships

Employer Benefits: Retention 30–50% above industry average; pre-vetted candidates

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Scan the QR Code or
visit the web for more:

www.perscholas.org

